

UNION ELECTRIC COMPANY

ELECTRIC SERVICE

MO.P.S.C. SCHEDULE NO. 6

2nd Revised SHEET NO. 139

CANCELLING MO.P.S.C. SCHEDULE NO. 6

1st Revised SHEET NO. 139

APPLYING TO MISSOURI SERVICE AREA

GENERAL RULES AND REGULATIONS

VI. DEPOSIT PRACTICES

*Resident* Exhibit No. 5  
Date 4-23-19 Reporter SGM  
File No. EC-2019-0168

A. RESIDENTIAL CUSTOMERS

1. Deposit Requirements For Initial Service

Company may, as a condition to furnishing service initially, require any applicant for residential service to make a cash deposit or furnish a written guarantee of a responsible party, due to any of the following:

- a. The applicant has an unpaid bill, which accrued within the last five (5) years and at the time of the request for service, remains unpaid and not in dispute with a utility for the provision of the same type of service; or
- b. The applicant has, in an unauthorized manner, within the past five (5) years prior to applying for service, interfered with or diverted the service of a utility in the provision of the same type of service; or
- c. The applicant has not had service with the Company within the past five (5) years and has an Equifax Advanced Energy Risk Score (EAER Score) of 699 or lower. Those customers without an EAER Score will not be assessed a deposit under this subsection; or
- d. The customer fails to provide proof of identity upon request. Proof of identity is to include official picture identification or other verifiable documentation of identity, and correct social security number.

\*2. Deposit Requirements For Continued Service or Re-established Service

Company may, as a condition of continued or re-established service, require any residential customer to make a cash deposit or furnish a written guarantee of a responsible party, due to any of the following:

- a. The service of the customer has been disconnected for nonpayment of a delinquent account not subject to a bona fide dispute, or
- b. The customer has in an unauthorized manner tampered with the Company's facilities or interfered with or diverted the service of Company situated on or about or delivered to the customer's premises, or
- c. The customer has failed to pay an undisputed bill on or before the delinquency date for five billing periods out of twelve consecutive billing periods, except:

Am. MO Ex. 5  
PUBLIC

\*Indicates Change

CSR 240-2.135(2)(A)(1)

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ISSUED BY Michael Moehn  
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