

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Barbara Edwards,	)	
	)	
Complainant	)	
	)	
v.	)	<b><u>File No. EC-2020-0252</u></b>
	)	
Evergy Missouri West, Inc.,	)	
d/b/a Evergy Missouri West,	)	
	)	
Respondent	)	

**ORDER DIRECTING FILING**

Issue Date: November 30, 2020

Effective Date: November 30, 2020

On October 30, 2020, the Commission directed the Staff of the Commission to clarify its investigation of Commission rules governing billing and payment standards and billing adjustments in this case, which concerns Ms. Barbara Edwards' complaint against Evergy Missouri West, Inc. d/b/a Evergy Missouri West. The Commission directed Staff to file a supplemental report or a status report no later than November 30, 2020.

On November 30, 2020, Staff filed a *Status Report* and advised Staff expects to file its supplemental report no later than December 21, 2020. The Commission will order Staff to file its supplemental report consistent with Staff's status report.

**THE COMMISSION ORDERS THAT:**

1. No later than December 21, 2020, Staff shall file a supplemental report as described in the Commission's October 30, 2020 order.
2. This order shall be effective when issued.



**BY THE COMMISSION**

*Morris L. Woodruff*

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 30th day of November, 2020.