

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Barbara Edwards,)
)
 Complainant)
)
 v.)
)
 Evergy Missouri West, Inc.,)
 d/b/a Evergy Missouri West,)
)
 Respondent)

File No. EC-2020-0252

ORDER ON CONNECTION FOR REMOTE APPEARANCE

Issue Date: September 14, 2020

Effective Date: September 14, 2020

Barbara Edwards, Complainant, filed a complaint with the Commission on February 24, 2020, against Evergy Missouri West, Inc. d/b/a Evergy Missouri West (“Evergy Missouri”). This matter is set for hearing on September 24, 2020, in Jefferson City, Missouri, as agreed by the parties.

On August 17, 2020, Evergy Missouri filed a request that Alicia Duarte, a senior customer care advisor, be allowed to appear by telephone or video because of her responsibility as a primary caregiver to her father. On September 9, 2020, the Commission issued its *Order Allowing Remote Appearance at Hearing*.

The Commission will now establish the conference line to be used for any remote appearance permitted at hearing of this matter, unless revised by further order.

THE COMMISSION ORDERS THAT:

1. A telephone conference, also accessible by Webex, has been established for the hearing set to begin at 9 a.m. September 24, 2020. Those granted permission to participate in the hearing by telephone or other remote means may dial, toll-free,

1 (855) 718-6621 and enter access code **133 013 6148**, followed by #, at the appropriate time. Any individual who is unable to connect via the toll-free number may dial 1 (650) 479-3207 and enter the access code above, followed by #, at the appropriate time.

2. In addition, the Webex link will be distributed by email to all parties.
3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive, flowing style.

Morris L. Woodruff
Secretary

Jana C. Jacobs, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 14th day of September, 2020.