

**BEFORE THE PUBLIC SERVICE COMMISSION  
STATE OF MISSOURI**

Regarding an Investigation into the Service                    )  
and Billing Practices for Residential Customers            )  
of Electric, Gas, and Water Utilities.                        )     **Case No. GW-2007-0099**

**STAFF REPORT**

COMES NOW the Staff of the Missouri Public Service Commission, by  
and through the Commission's General Counsel, and hereby files its Initial Staff  
Report in compliance with the Commission's Order of September 14, 2006.

Respectfully submitted,

s/ Kevin A. Thompson  
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**Certificate of Service**

I hereby certify that a true and correct copy of the foregoing was served, either electronically or by hand delivery or by First Class United States Mail, postage prepaid, on this 26<sup>th</sup> day of September, 2006, to the parties of record as set out on the official Service List maintained by the Data Center of the Missouri Public Service Commission for this case.

s/ Kevin A. Thompson