```
STATE OF MISSOURI
 1
 2
                   PUBLIC SERVICE COMMISSION
 3
 4
 5
 6
                   TRANSCRIPT OF PROCEEDINGS
 7
                    Prehearing Conference
 8
                        October 22, 2007
                    Jefferson City, Missouri
 9
                           Volume 1
10
11
12
     Ralph E. Pridgen, Jr.,
13
                   Complainant, )
                                ) Case No. EC-2008-0021
14
    V.
    The Empire District
15
                               )
     Electric Company,
16
                   Respondent.
17
18
19
20
21
                KENNARD L. JONES, Presiding,
                    SENIOR REGULATORY LAW JUDGE
22
23
24
    REPORTED BY:
    PAMELA FICK, RMR, RPR, CCR #447, CSR
25
```

1	APPEARANCES:
2	
3	RALPH PRIDGEN, JR. 1351 East US Highway 160
4	Everton, Missouri 65646
5	FOR: Himself.
6	DIANA CADEED Attorney of Inc.
7	DIANA CARTER, Attorney at Law BRYDON, SWEARENGEN & ENGLAND 312 East Capitol Avenue
8	Jefferson City, Missouri 65101 (573) 635-7166
9	FOR: Empire District Electric Company
10	FOR. Empire District Electric Company
11	DENNIS L. FREY, Senior Counsel P.O. Box 360 200 Madison Street Jefferson City, MO 65102 (573)751-3234
12	
13	
14	FOR: Staff of the Missouri Public Service Commission.
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	

```
1 PROCEEDINGS
```

- 2 JUDGE JONES: We are on the record in
- 3 Case No. EC-2008-0021. My name is Kennard Jones.
- 4 I'm the regulatory law judge assigned to this matter
- 5 in the case of Ralph Pridgen, Jr. versus the Empire
- 6 District Electric Company. At this time we'll take
- 7 entries of appearances.
- 8 Mr. Pridgen, would you please state your
- 9 name and your address.
- 10 MR. PRIDGIN: Ralph Pridgen, Jr.,
- 11 1351 East US Highway 160 in Everton, Missouri.
- 12 JUDGE JONES: Thank you, sir. And for
- 13 Empire District.
- MS. CARTER: Diana Carter, Brydon,
- 15 Swearengen & England, 312 East Capitol Avenue,
- 16 Jefferson City, Missouri 65101.
- 17 JUDGE JONES: And for the Staff of the
- 18 Commission.
- 19 MR. FREY: Dennis L. Frey, Post Office
- 20 Box 360, Jefferson City, Missouri 65102, representing
- 21 the Staff of the Missouri Public Service Commission.
- 22 JUDGE JONES: Thank you, Mr. Frey. And
- 23 for the record, I'll say that the Office of Public
- 24 Counsel who is a party to all Commission cases is not
- 25 present today, and I don't suspect that they will

- 1 participate.
- Okay. Mr. Pridgen, you're claiming that
- 3 a meter reading for a particular time was unusually
- 4 high?
- 5 MR. PRIDGIN: Yes.
- 6 JUDGE JONES: And Empire checked the
- 7 meter and said it was okay?
- 8 MR. PRIDGIN: And the problem I had with
- 9 that was the meter failed during that major ice storm
- 10 condition. There was power surges, there was shorts
- 11 blown.
- 12 JUDGE JONES: You're saying it wasn't
- 13 working because the power was off --
- MR. PRIDGIN: The -- my issue --
- JUDGE JONES: -- right? Is that what
- 16 you're saying?
- 17 MR. PRIDGIN: Yes.
- JUDGE JONES: Okay.
- 19 MR. PRIDGIN: That the -- the meter
- 20 failed during unusual conditions. They tested the
- 21 meter under normal conditions two months later.
- 22 There was no question from either party of the
- 23 operation when the meter was tested. I was
- 24 questioning what occurred with the meter in very
- 25 unusual conditions, and I'd like to adjust my claim

- 1 just a little bit.
- It was never my burden of proof, I don't

- 3 believe, to explain why the meter failed. My case
- 4 was simply to prove that the reading on March was
- 5 incorrect.
- JUDGE JONES: Okay.
- 7 MR. PRIDGIN: It's impossible for me to
- 8 prove why the meter failed in my case. I was trying
- 9 to get Empire to run the tests to prove that.
- 10 JUDGE JONES: So is it your theory that
- 11 under abnormal conditions the meter failed?
- 12 MR. PRIDGIN: Yes.
- JUDGE JONES: Okay.
- 14 MR. PRIDGIN: And to make my case, I
- 15 feel like all I need to do is prove that on the date
- 16 that this meter was taken in question, the meter was
- 17 incorrect.
- 18 JUDGE JONES: Okay. The burden of
- 19 proof, as you probably know, is a legal issue, so --
- 20 MR. PRIDGIN: I -- I'm --
- 21 JUDGE JONES: It's a legal argument that
- 22 you're presenting, not a factual argument that the
- 23 meter did, in fact, fail. Burden of proof can be
- 24 further explored later. I don't think that's
- 25 anything we have to worry about today.

```
1 MR. PRIDGIN: I don't think there's any
```

- 2 reason to go into why the meter failed.
- JUDGE JONES: Now, the purpose of this
- 4 prehearing conference -- let me back up and ask you
- 5 this. Have you been in contact with the company
- 6 about this case?
- 7 MR. PRIDGIN: I contacted the company
- 8 right after the receipt of the --
- JUDGE JONES: The answer?
- 10 MR. PRIDGIN: The complaint -- I mean
- 11 the bill.
- JUDGE JONES: Uh-huh.
- 13 MR. PRIDGIN: At that time they said
- 14 that it was -- colder weather caused more electricity
- 15 to be used, and then we went further from that. They
- 16 tested the meter --
- 17 JUDGE JONES: Well, since you've filed
- 18 your complaint, though, have you talked --
- MR. PRIDGIN: Oh, no, I have not.
- JUDGE JONES: So you haven't talked to
- 21 their attorney at all?
- MR. PRIDGIN: No, I have not.
- JUDGE JONES: That's the purpose
- 24 primarily of this prehearing conference is to give
- 25 you an opportunity to talk to the attorney and to

- 1 talk with our Staff. And our Staff is a neutral
- 2 third party. They don't have a position that they
- 3 will take in the case. They just check it out.
- 4 They've got to give their opinion on what they think
- 5 is the solution to the problem.
- 6 You don't -- just because they're our
- 7 staff doesn't mean that the Commission agrees with
- 8 them all the time. They put on evidence just like
- 9 any other party in the case.
- 10 MR. PRIDGIN: Okay.
- JUDGE JONES: So this is a time for you
- 12 to sit down and talk about that and with their
- 13 attorney and see if you-all can't reach an agreement --
- MR. PRIDGIN: Oh, okay.
- JUDGE JONES: -- on this case. If you
- 16 can't come to some resolution, then you-all need to
- 17 discuss hearing dates, dates we can have a hearing.
- 18 How far did you have to come today?
- MR. PRIDGIN: A little over 100 miles.
- JUDGE JONES: A little over 100 miles.
- 21 Was it a burden for you to be here?
- MR. PRIDGIN: I had to take off a day of
- 23 work.
- 24 JUDGE JONES: Would it be a burden for
- 25 you to attend a hearing? You can pick a date for

```
1 your convenience, of course. So will you have to
```

- 2 take off work again?
- 3 MR. PRIDGIN: I've only got one vacation
- 4 left to use this year.
- 5 JUDGE JONES: One vacation day?
- 6 MR. PRIDGIN: Yeah.
- 7 JUDGE JONES: Well, you can make the
- 8 hearing next year if you want. I'd rather for you to
- 9 be able to sleep late at home than come here for a
- 10 hearing on a vacation day. So you can set it for
- 11 next year.
- 12 In fact, next year may even be better
- 13 because our hearing calendar is getting pretty full.
- 14 We're probably about two or three months out right
- 15 now already. But that's something you-all can talk
- 16 about also.
- 17 In many of our cases we have people file
- 18 what we call prehearing testimony or prefiled
- 19 testimony where they file written testimony by
- 20 affidavit. That won't be necessary in this case. I
- 21 don't know if you were looking at our rules or
- 22 anything.
- MR. PRIDGIN: No, I haven't.
- JUDGE JONES: So that's not even a
- 25 concept that you're familiar with? Do you have any

- 1 witnesses other than yourself that you were wanting
- 2 to have testimony --
- 3 MR. PRIDGIN: No, just the documents
- 4 that I've presented. And I believe that they -- I
- 5 mean, I feel like they prove beyond any reasonable
- 6 doubt that the meter has to be wrong.
- 7 JUDGE JONES: Okay. Beyond a reasonable
- 8 doubt, I heard you say that.
- 9 MR. PRIDGIN: I'm not a --
- 10 JUDGE JONES: Well, since you brought it
- 11 up, I don't want you to think that you have to prove
- 12 beyond a reasonable doubt something. It's probably
- 13 just a balance, just a little bit more -- if the
- 14 Commission believes you more than they believe the
- 15 company, then you win.
- Now, those documents that you have, that
- 17 would be evidence and you'll mark that during the
- 18 hearing, during the course of the hearing. It's not
- 19 something that I will be looking at today. You
- 20 understand that?
- 21 MR. PRIDGIN: Okay.
- JUDGE JONES: So you'll be marking those
- 23 for the hearing, so you want to make copies of what
- 24 you have, a copy for the Empire District and a copy
- 25 for Staff and a copy for myself, and I'll make copies

- 1 for the Commission. You won't have to worry about
- 2 that. We'll make copies of those documents that will
- 3 be marked as evidence.
- 4 And Empire, they'll have documents also
- 5 that will be marked. I tell you, your documents,
- 6 mark them exhibits 1 up to however many you have.
- 7 Empire's documents will be marked with letters A
- 8 through -- hopefully they won't have more than 26. A
- 9 up to as many letters as they need.
- 10 Denny, will you let me know what the
- 11 results of your-all's conversation is, whether you've
- 12 settled anything or you need hearing dates or
- 13 whatnot?
- MR. FREY: Sure.
- JUDGE JONES: Mr. Pridgen, do you have
- 16 any questions you want to ask about the whole
- 17 process?
- 18 MR. PRIDGIN: I don't think so. Today's
- 19 only for us to try to reach this out amongst
- 20 ourselves?
- JUDGE JONES: Exactly.
- MR. PRIDGIN: And then if we can't reach
- 23 it, it moves forward?
- JUDGE JONES: It moves forward, exactly.
- Diana, do you have anything else?

```
1 MS. CARTER: I do not, unless -- I think
```

- 2 you had already said no prefiled.
- JUDGE JONES: No, I don't think that
- 4 will be necessary. Staff will have one witness?
- 5 MR. FREY: I believe so, yes.
- JUDGE JONES: And you'll have how many
- 7 witnesses?
- 8 MS. CARTER: I think it will need to be
- 9 two because I think there were two different people
- 10 involved with Mr. Oliver, but I don't have the name
- 11 of the person who was out there on site.
- 12 JUDGE JONES: I don't need that now. So
- 13 we're talking four witnesses including yourself. If
- 14 it needs to go to hearing, what will happen is you
- 15 will give your opening statement which is pretty much
- 16 your general argument. Then I'll swear you in as a
- 17 witness and you can state your case, enter in your
- 18 evidence and whatnot to me.
- 19 And I suppose Staff will probably ask
- 20 questions of you, and then Empire will ask questions
- 21 of you. And if they -- you know how attorneys can
- 22 treat a witness on the stand, but if they ask you
- 23 things that in your answers seem to be misleading or
- 24 you don't think that it's complete or clear, then
- 25 you'll have an opportunity to come back and address

1 those concerns. 2 MR. PRIDGIN: Come back and clarify my side? 4 JUDGE JONES: Exactly, exactly. Then the Commission may have questions and a Staff witness 6 will be put on and then Empire's. Other than that, 7 if you-all can work it out, we may not need a 8 hearing. 9 MR. PRIDGIN: Well, I hope we can. 10 Everything's been in writing and telephone and face to face and discussed issues. Hopefully we can --11 somebody will agree to somebody's side. 12 13 JUDGE JONES: Well, good luck. Do you-all have anything else you want to discuss while 14 15 we're on the record? MR. FREY: No, thank you. 16 17 JUDGE JONES: Okay. With that, then, we're off the record. 18 19 (WHEREUPON, the recorded portion of the 20 prehearing conference was concluded.) 21 22 23

25