

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

TRANSCRIPT OF PROCEEDINGS

Prehearing Conference

January 26, 2009
Jefferson City, Missouri
Volume 1

SHERRILL E. FISHER,)
)
Petitioner,)
)
vs.)Case No. EC-2008-0408
)
UNION ELECTRIC COMPANY d/b/a)
AMERENUE,)
)
Respondent.)

KENNARD L. JONES, Presiding
SENIOR REGULATORY LAW JUDGE

REPORTED BY: Monnie S. VanZant, CCR, CSR, RPR
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1 A P P E A R A N C E S

2 For Staff of the Missouri Public Service Commission:

3 Ms. Jennifer Hernandez
4 Missouri Public Service Commission
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7 For AmerenUE:

8 Ms. Wendy Tatro
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11 For Ms. Fisher:
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13 Pro Se
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1 P R O C E E D I N G S

2 JUDGE JONES: Let's go ahead and go on the
3 record. This is Case No. EC-2008-0408, Mrs. Sherrill E.
4 Fisher versus Union Electric Company, doing business as
5 AmerenUE.

6 At this time, we're aware that Ms. Fisher is
7 present. And I'll hear entries of appearance from
8 AmerenUE first.

9 MS. TATRO: Wendy Tatro, 1901 Chouteau Avenue,
10 St. Louis, Missouri, on behalf of AmerenUE.

11 JUDGE JONES: And from the Staff of the
12 Commission?

13 MS. HERNANDEZ: Jennifer Hernandez, P.O. Box
14 360, Jefferson City, Missouri, 65102.

15 JUDGE JONES: Okay. Thank you all.
16 Ms. Fisher, both Ms. Hernandez and Ms. Tatro have
17 participated in prehearing conferences before. So for
18 your benefit, I'll explain what -- what it's primarily
19 for.

20 This gives you and AmerenUE and the Staff of the
21 Commission an opportunity to discuss the case, to see if
22 you all can reach some type of resolution. If you can't,
23 then we will move on to have an evidentiary hearing.

24 The Staff's only -- and let me ask you, did you
25 get an opportunity to read the Staff's report? It was --

1 it was --

2 MS. FISHER: What day was that sent on?

3 JUDGE JONES: August of last year, probably. Or
4 no. Not August.

5 MS. HERNANDEZ: August 8th, 2008

6 JUDGE JONES: It's from last year. Did you have
7 an opportunity to look at that?

8 MS. FISHER: I have one June 25th. Is that --
9 is that it?

10 JUDGE JONES: June 25th? No. I don't believe
11 it's that -- that early. It's in August of 2008.

12 MS. FISHER: Hold on one second. I've got all
13 this stuff right here. Well, I have it in front of me
14 now.

15 JUDGE JONES: Okay. I didn't want you to
16 necessarily have to refer to it. I just wanted to be sure
17 you, in fact, had it and had an opportunity perhaps to
18 look at it.

19 So you know the role that our Staff plays, it's
20 -- it's for neither party. Staff is giving advice to the
21 Commission on what they think should be done with the
22 case. And, of course, Ameren is not on your side. So
23 that's -- that's the opponent. And those are the only
24 players in this case right now.

25 Now, do you -- I see you submitted with your

1 complaint quite a bit of documentation. Do you have other
2 documentation that you think you might need to get from
3 AmerenUE?

4 MS. FISHER: I was -- I guess they sent me
5 something here about what they put on the light bill and
6 what was not on the bill. But I did get new light bills
7 that seem to be far, far out of my reach.

8 JUDGE JONES: So you -- so you -- does that mean
9 you don't anticipate needing any more information from
10 Ameren to make your case?

11 MS. FISHER: No. I don't need anything from
12 Ameren but to straighten out my light bill. That's how
13 come -- that's why I'm with the Public Service Commission
14 now.

15 JUDGE JONES: Okay.

16 MS. FISHER: So that's all I needed. And --
17 because the customer service rep. would not delete
18 anything off the light bill. And that's why they sent me
19 to you.

20 JUDGE JONES: Okay. It sounds like, then, you
21 -- the bottom line in your complaint is a matter of
22 accounting.

23 MS. FISHER: Yes, sir.

24 JUDGE JONES: Okay. If this has to go to a
25 hearing, do you anticipate calling any witnesses other

1 than yourself?

2 MS. FISHER: Well, I have no witnesses.

3 JUDGE JONES: Okay. And have you -- have --
4 other than speaking with the customer service person at
5 AmerenUE, have you had any other talks with them about
6 trying to settle this or anything?

7 MS. FISHER: No. Not since the -- the last time
8 I spoke with them.

9 JUDGE JONES: Okay. Well, other than that --

10 MS. FISHER: Not since June when they shut my
11 lights off at \$619. And I -- I wanted them to -- to --
12 they sent me back another bill for \$843 attached to the
13 \$619 which I really couldn't understand that because the
14 lights were already off then. So that was another problem
15 for me right there.

16 JUDGE JONES: Okay. Well, this will be a good
17 opportunity for you, Ameren and the Staff of the
18 Commission now to perhaps try to figure out whether or not
19 you can settle your complaint.

20 If you're not satisfied with how your discussion
21 goes with them today, make sure you let -- let that be
22 known. And Ms. -- Ms. Hernandez, the Staff's attorney,
23 will inform me of that, and we'll set the matter for an
24 evidentiary hearing.

25 MS. FISHER: Okay.

1 JUDGE JONES: Okay.

2 MS. FISHER: Hopefully, we can get it
3 straightened out today.

4 JUDGE JONES: Well, that would be helpful. Now
5 you are on the record now. There will be a transcript
6 made from our conversation since we've been on the phone.
7 But when you all have your discussions, you will not be
8 recorded. All of that will be off the record.

9 MS. FISHER: Okay.

10 JUDGE JONES: Okay? Do you have any questions
11 about what's supposed to happen today?

12 MS. FISHER: Yes. What is supposed to happen
13 today?

14 JUDGE JONES: You all are going to try to see if
15 you can work out your situation.

16 MS. FISHER: Okay.

17 JUDGE JONES: And if you're unable to -- this is
18 just the pre-hearing conference. It's just an opportunity
19 -- it's the Commission forcing the parties to get together
20 and see if they can settle the matter. If they can't,
21 then we'll move to an evidentiary hearing after which the
22 Commission will settle the matter.

23 MS. FISHER: Okay.

24 JUDGE JONES: Okay? Do you have any other
25 questions or concerns?

1 MS. FISHER: I'm waiting to hear what's going on
2 with them.

3 JUDGE JONES: Okay. And, Ms. Hernandez, you
4 have here someone with you that you should probably
5 introduce.

6 MS. HERNANDEZ: Oh, yes. This is Jennifer
7 Hernandez for Staff. I also have a Consumer Specialist
8 with me, Marilyn Doerhoff. She's the one who completed
9 the Staff's investigation.

10 JUDGE JONES: And Ms. Tatro, do you have anyone
11 there with you?

12 MS. TATRO: I do not.

13 JUDGE JONES: Okay. Well, Ms. Fisher, I will
14 leave you all to discuss this matter. And, Ms. Hernandez,
15 if you'll let me know the result, I'd appreciate it.

16 MS. HERNANDEZ: I will.

17 JUDGE JONES: Okay.

18 MS. FISHER: Okay.

19 JUDGE JONES: Good luck. Thank you. And get
20 better soon.

21 MS. FISHER: All right. Thanks.

22 JUDGE JONES: All right. Okay. We're off the
23 record.

24 (The proceedings were concluded at 10:08 a.m.
25 on January 26, 2009.)

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REPORTER'S CERTIFICATE

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5 STATE OF MISSOURI)

6)ss.

7 COUNTY OF OSAGE)

8

9 I, Monnie S. VanZant, Certified Shorthand Reporter,

10 Certified Court Reporter #0538, and Registered

11 Professional Reporter, and Notary Public, within and for

12 the State of Missouri, do hereby certify that I was

13 personally present at the proceedings as set forth in the

14 caption sheet hereof; that I then and there took down in

15 stenotype the proceedings had at said time and was

16 thereafter transcribed by me, and is fully and accurately

17 set forth in the preceding pages.

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Monnie S. VanZant, CSR, CCR #0539

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Registered Professional Reporter

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