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18	REGUL	ATORY LAW JUDGE	
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21			
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	Jefferson	City, MO 65109	
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1	APPEARANCES	rage 10
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Page 11 PROCEEDINGS 1 2 Then let's go ahead and go on the record. 3 It's currently 2:59 on July 31st, 2014. I am Kim Burton, the Regulatory Law Judge. 4 5 We have set a prehearing conference in the matter of the complaint of Kasey Caves versus the 6 7 Empire District Electric Company. That's case No. EC-2014-0334. 8 9 Now, at this time, I would ask the parties to enter their appearance. So, Ms. Caves, would 10 11 you please state your name and your address for the 12 court reporter? 13 MS. CAVES: My name is Kasey Caves. I live at 1204 North Scotch Pine Lane, Joplin, 14 15 Missouri, 64801. JUDGE BURTON: Okay. Thank you. And on 16 17 behalf of the Empire District Electric Company? 18 MS. CARTER: Diana Carter, Brydon, Swearengen & England, 312 East Capital Avenue, 19 Jefferson City, Missouri, 65102. 20 21 JUDGE BURTON: Thank you. And on behalf of the Staff of the Missouri Public Service 22 23 Commission? MR. ANTAL: For the Staff, Alexander 24 Antal, P.O. Box 360, Jefferson City, Missouri, 25

Page 12 65102. 1 2 JUDGE BURTON: All right. Thank you. 3 is there any other person present that I have not already recognized? 4 5 MR. BAKER: Brent Baker with Empire. 6 JUDGE BURTON: Okay. Thank you. Now, 7 Ms. Caves, the Public Service Commission has 8 received your complaint. And have you had an 9 opportunity to review the answer filed by Empire or 10 the Staff's report? MS. CAVES: Yes. I believe I read it 11 12 correctly. JUDGE BURTON: Okay. Now, I don't know if 13 you've had an opportunity to talk to either a 14 15 representative from the staff or from the utility to negotiate a possibly settlement of this 16 17 complaint, but just to let you know what the procedure is here, the reason I called this 18 19 prehearing is to provide an opportunity, first and 20 foremost, for you to know that the Commission is 21 addressing your complaint and to say that, on behalf of all the parties, I'm going to be needing 22 to set a time for a hearing if it comes to that. 23 24 Now, what's going to happen after we go off the record, Ms. Caves, is I'm going to allow 25

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- 1 the parties an opportunity to talk and see if they
- 2 want to discuss the issues.
- 3 MS. CAVES: Okay.
- JUDGE BURTON: Then I don't know if you've
- 5 been made aware, but we also offer mediation as an
- 6 option. So that's --
- 7 MS. CAVES: Okay.
- 8 JUDGE BURTON: So that's something that we
- 9 discuss if you would like to.
- 10 MS. CAVES: Okay. Yeah. I -- I'm kind of
- 11 -- kind of learning all this because I've
- 12 definitely never done any of this before, so --
- 13 JUDGE BURTON: Okay. Then this is what
- 14 I'm going to do. Mr. Antal, if you could, after
- 15 the discussions after we go off the record, provide
- 16 a status report to me.
- MR. ANTAL: Okay.
- 18 JUDGE BURTON: Just stating whether or not
- 19 the parties would like some additional time to
- 20 discuss resolution of this complaint, whether or
- 21 not there's any interest on behalf of the parties
- 22 for a mediation, and, also, if that doesn't seem
- 23 likely, dates for possible hearing.
- 24 And what that would involve, Ms. Caves, is
- 25 an opportunity for yourself and the company to

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- 1 present evidence before me. And that will be a
- 2 hearing which will have a record and will have the
- 3 exhibits admitted and that will be offered to the
- 4 Commission for review and a determination on your
- 5 complaint.
- 6 MS. CAVES: Okay.
- 7 JUDGE BURTON: Okay? So just so the
- 8 parties know, obviously, this would involve a
- 9 weekday, Ms. Caves, and I don't know what your work
- 10 schedule is like. But if it does come to a
- 11 hearing, I would like to look at possibly September
- 12 at the latest, October. And --
- MS. CAVES: Okay.
- JUDGE BURTON: Let me know the dates,
- 15 Mr. Antal, and, also, the options of whether or
- 16 not the hearing would be here in Jefferson City,
- 17 Missouri, or if it would be down in Joplin so that
- 18 we can plan accordingly.
- MR. ANTAL: Okay. Okay.
- JUDGE BURTON: Okay? Are there any
- 21 questions or comments from any party present?
- MS. CARTER: No questions.
- JUDGE BURTON: Ms. Caves?
- MS. CAVES: No. No, I don't.
- 25 JUDGE BURTON: Okay. Then why don't we go

Page 15 ahead and we'll conclude this prehearing. And I willO just say, Mr. Antal, how about by next Friday 3 the Staff file a status report? MR. ANTAL: Okay. 4 5 JUDGE BURTON: And if need be, a list of possible dates for a hearing and locations. 6 7 MR. ANTAL: Okay. JUDGE BURTON: And I would like to have at 8 least three date options to work with. Okay? 10 MR. ANTAL: We can do that. Any questions? All right. 11 JUDGE BURTON: 12 Well, thank you very much. We'll go ahead and go off the record. 13 14 And, Ms. Caves, please don't hang up. 15 You'll have an opportunity to talk with the parties, and they're going to move the Polycom over 16 17 so that you can hopefully hear them better. 18 MS. CAVES: Okay. 19 JUDGE BURTON: All right. Thank you, 20 everyone. 21 MS. CARTER: Thanks, Judge. 22 MR. ANTAL: Thank you, Judge. 23 (The proceedings were concluded at 3:05 p.m. on July 31, 2014.) 24 25

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1	REPORTER'S CERTIFICATE
2	
3	STATE OF MISSOURI )
4	)ss.
5	COUNTY OF OSAGE)
6	
7	I, Monnie S. Mealy, Certified Shorthand Reporter,
8	Certified Court Reporter #0538, and Registered Professional
9	Reporter, within and for the State of Missouri, do hereby
10	certify that I was personally present at the proceedings as
11	set forth in the caption sheet hereof; that I then and there
12	took down in stenotype the proceedings had at said time and
13	was thereafter transcribed by me, and is fully and accurately
14	set forth in the preceding pages.
15	
16	
17	
18	
19	Monnie S. Mealy, CSR, CCR #0538
20	Registered Professional Reporter
21	
22	
23	
24	
25	

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