

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application for Variances)	
by The Empire District Electric Company and)	<u>Case No. EE-2012-0352</u>
The Empire District Gas Company to Allow)	Tariff No. JE-2012-0603
for Electronic Billing for Water, Electric, and)	Tariff No. JG-2012-0604
Gas Services)	Tariff No. JW-2012-0605

ORDER DIRECTING FILING

Issue Date: April 18, 2012

Effective Date: April 18, 2012

On April 17, 2012, The Empire District Gas Company and The Empire District Electric Company (the "Companies") asked the Missouri Public Service Commission ("Commission") for variance from Commission Rules 4 CSR 240-13.015(1)(B) and (T). The Companies request these waivers so that they may offer electronic billing to their customers. The Companies also filed tariff sheets, effective May 17, 2012, to implement the proposed electronic billing.

The Commission will order its Staff to file a recommendation.

THE COMMISSION ORDERS THAT:

1. The Staff of the Missouri Public Service Commission shall file a Staff Recommendation no later than May 2, 2012.

2. This order shall become effective immediately upon issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. Reed', is positioned above the printed name.

Steven C. Reed
Secretary

(S E A L)

Michael Bushmann, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 18th day of April, 2012.