

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

In the Matter of an Investigation of                     )  
Union Electric Company, d/b/a AmerenUE's         )  
Storm Preparation and Restoration Efforts         )

**File No. EO-2008-0218**

**ORDER DIRECTING STAFF TO FILE AN ADDITIONAL REPORT**

Issue Date: April 30, 2009

Effective Date: April 30, 2009

The Commission initially opened this case to investigate Union Electric Company, d/b/a AmerenUE's storm preparation and restoration effort following an ice storm that occurred in December 2007. On June 17, 2008, Staff prepared and filed an extensive report regarding that 2007 ice storm.

Staff's report offered a detailed analysis of AmerenUE's preparation and restoration efforts following the 2007 ice storm, and offered various recommendations on how AmerenUE could improve its response to future storm outages. On January 9, 2009, Staff filed a supplemental report indicating AmerenUE has complied with most of Staff's recommendations.

In January 2009, AmerenUE faced another severe ice storm, this time in Southeast Missouri. The 2009 ice storm presents an opportunity for Staff to evaluate the effectiveness of the storm response improvements implemented by AmerenUE following the 2007 ice storm. In particular, the Commission is interested in learning more about the effectiveness of AmerenUE's coordination of its storm restoration efforts with the restoration efforts of the municipal and electric cooperative systems that were also damaged by the ice

storm. Therefore, the Commission will direct its Staff to evaluate AmerenUE's response to the 2009 ice storm and file a supplemental report explaining its findings.

In a related matter, the Commission is concerned about the conduct of Entergy Corporation following the 2009 ice storm. While Entergy does not serve retail customers in Missouri, it owns transmission lines that cross through this state. In particular, the Commission is concerned about an incident where an Entergy transmission line fell on the sewer plant in Portageville, Missouri. The Commission is also interested in learning more about Entergy's restoration of power to the City of Campbell, Missouri, which is a wholesale customer of Entergy. The Commission will direct its Staff to investigate these matters and include its findings in its supplemental report.

**THE COMMISSION ORDERS THAT:**

1. The Commission's Staff shall investigate the effectiveness of Union Electric Company, d/b/a AmerenUE's storm preparation and power restoration efforts following the January 2009 ice storm in Southeast Missouri.
2. The Commission's Staff shall investigate the conduct of Entergy Corporation following the January 2009 ice storm in Southeast Missouri.
3. The Commission's Staff shall file a report regarding the results of its investigation no later than September 1, 2009

4. This order shall become effective immediately upon issuance.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', with a stylized, looped flourish at the end.

**Colleen M. Dale  
Secretary**

( S E A L )

Morris L. Woodruff, Deputy Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 30<sup>th</sup> day of April, 2009.