



Commissioners

SHEILA LUMPE
Chair

HAROLD CRUMPTON

CONNIE MURRAY

ROBERT G. SCHEMENAUER

M. DIANNE DRAINER
Vice Chair

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.ecodev.state.mo.us/psc/>

March 17, 2000

BRIAN D. KINKADE
Executive Director

GORDON L. PERSINGER
Director, Research and Public Affairs

WESS A. HENDERSON
Director, Utility Operations

ROBERT SCHALLENBERG
Director, Utility Services

DONNA M. KOLILIS
Director, Administration

DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge

DANA K. JOYCE
General Counsel

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102

FILED³

MAR 17 2000

RE: WR-2000-281 and SR-2000-282

Missouri Public
Service Commission

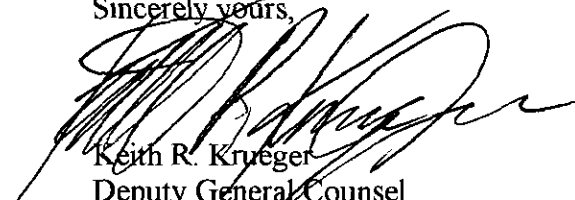
Dear Mr. Roberts:

Enclosed for filing in the above-captioned case are an original and fourteen (14) conformed copies of a **CERTIFICATE OF SERVICE**.

This filing has been mailed or hand-delivered this date to all counsel of record.

Thank you for your attention to this matter.

Sincerely yours,


Keith R. Krueger
Deputy General Counsel
(573) 751-4140
(573) 751-9285 (Fax)

KK/jb
Enclosure
cc: Counsel of Record

BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

FILED³

MAR 17 2000

Missouri Public
Service Commission

In the Matter of Missouri-American Water)
Company's Tariff Sheets Designed to)
Implement General Rate Increases for)
Water and Sewer Service provided to)
Customers in the Missouri Service Area of)
the Company)

Case No. WR-2000-281
and SR-2000-282
(Consolidated)

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of Staff's Answers to Industrial Intervenors' First Interrogatories to Public Service Commission Staff, and this Certificate of Service, were sent by facsimile transmission to Stuart Conrad at (816) 756-0373, and either by U.S. Mail, postage prepaid, or hand delivery, on this 17th day of March, 2000, to the following:

Office of the Public Counsel
P.O. Box 7800
Jefferson City, MO 65102

Chuck D. Brown
City Attorney
303 East Third St., P.O. Box 1355
Joplin, MO 64802-1355

James Fischer
Attorney at Law
101 West McCarty Street, Suite 215
Jefferson City, MO 65101

W. R. England, III
Brydon, Swearingen & England P.C.
P.O. Box 456
Jefferson City, MO 65102-0456

Leland B. Curtis
Curtis, Oetting, Heinz, Garrett & Soule,
P.C.
130 S. Bemiston, Suite 200
St. Louis, MO 63105

Joseph W. Moreland/Martin Walter
Blake & Uhlig, P.A.
2500 Holmes Rd.
Kansas City, MO 64108

Charles Brent Stewart
Stewart & Keevil, L.L.C.
1001 Cherry Street, Suite 302
Columbia, MO 65201

Louis J. Leonatti
Leonatti & Baker
P.O. Box 758
Mexico, MO 65265

103

Dean L. Cooper
Attorney at Law
312 East Capitol Avenue
P.O. Box 456
Jefferson City, MO 65102

James Deutsch/Henry Herschel
Riezman & Blitz, P.C.
308 East High St., Ste. 301
Jefferson City, MO 65101

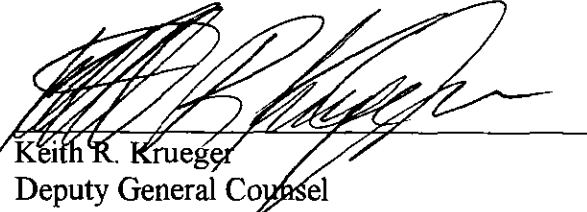
Lisa Robertson/Brian Head/Timothy
Kissock
City Hall – Room 307
1100 Frederick Ave.
St. Joseph, MO 64501

Diana Vuylsteke, Esq.
One Metropolitan Square, Ste. 3600
211 N. Broadway
St. Louis, MO 63102-2750

Ed Downey
221 Bolivar St., Ste. 101
Jefferson City, MO 65102

Lisa Robertson, Esq., City Attorney
City Hall Room 307, 1100 Frederick Ave.
St. Joseph, MO 64501

Respectfully submitted,
DANA K. JOYCE
General Counsel



Keith R. Krueger
Deputy General Counsel
Missouri Bar No. 23857

Attorney for the Staff of the
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102
(573) 751-4140 (Telephone)
(573) 751-9285 (Fax)