

March 13, 2020

Spire shared original statements on Facebook and Twitter.

Spire
@spire_energy

We're here for you, every day. A message from Spire's EVP and COO Steve Lindsey regarding COVID-19:

“

Safety is at the heart of everything we do. So during this time of uncertainty, we're working extra hard to take good care of our employees, customers and communities. Our goal is to keep everyone safe while continuing to provide the same reliable, safe and clean energy that you're used to. We're following the CDC's recommendations and watching closely as things evolve. If you've been impacted by the coronavirus and need help with your natural gas bill, please call us.

We're here for you. Watch for updates on [SpireEnergy.com](https://www.spireenergy.com), as well as here on Twitter and on Facebook (@SpireEnergy).

4:21 PM · Mar 13, 2020 · [Sprout Social](#)

Spire
Published by Sprout Social [?] · March 13 at 4:20 PM · 🌐

We're here for you, every day. A message from Spire's EVP and COO Steve Lindsey regarding COVID-19:

“

Safety is at the heart of everything we do. So during this time of uncertainty, we're working extra hard to take good care of our employees, customers and communities. Our goal is to keep everyone safe while continuing to provide the same reliable, safe and clean energy that you're used to. We're following the CDC's recommendations and watching closely as things evolve. If you've been impacted by the coronavirus and need help with your natural gas bill, please call us.

We're here for you. Watch for updates on [SpireEnergy.com](https://www.spireenergy.com), as well as here on Facebook and on Twitter (@spire_energy).

March 14, 2020

After we decided to stop disconnections, we issued a statement. Later, we provided additional clarification on Twitter.



We're here for you, every day. Update: A message from Spire's EVP and COO Steve Lindsey regarding COVID-19.



Safety is at the heart of everything we do at Spire, and we understand the urgency surrounding the Coronavirus. Know that we're following the CDC's guidance, watching closely as things evolve and working quickly to meet the immediate needs of our employees, customers and communities.

If you've been impacted by the Coronavirus and need help with your natural gas service or bill, please call us. **We're here for you.**

Watch for updates on SpireEnergy.com, as well as here on Twitter and Facebook (@SpireEnergy).

We're here for you, every day. Update: A message from Spire's EVP and COO Steve Lindsey regarding Coronavirus.



Safety is at the heart of everything we do at Spire, and we understand the urgency surrounding the Coronavirus. Know that we're following the CDC's guidance, watching closely as things evolve and working quickly to meet the immediate needs of our employees, customers and communities.

If you've been impacted by the Coronavirus and need help with your natural gas service or bill, please call us. **We're here for you.**

Watch for updates on SpireEnergy.com, as well as here on Facebook and Twitter (@spire_energy).



Spire @spire_energy · Mar 14

We understand the urgency of the Coronavirus situation, so we continue to look for ways to help our employees, customers and communities. That's why we're committed to keeping natural gas service for residential and small business customers uninterrupted through March 2020.



Spire @spire_energy · Mar 14

We're here for you, every day. Update: A message from Spire's EVP and COO Steve Lindsey regarding COVID-19.



Safety is at the heart of everything we do at Spire, and we understand the urgency surrounding the Coronavirus. Know that we're following the CDC's guidance, watching closely as things evolve and working quickly to meet the immediate needs of our employees, customers and communities.

If you've been impacted by the Coronavirus and need help with your natural gas service or bill, please call us. **We're here for you.**

Watch for updates on SpireEnergy.com, as well as here on Twitter and Facebook (@SpireEnergy).



1



10



13



March 15, 2020

We announced that we're suspending all disconnections until May 1.

★ Pinned Tweet

 **Spire** @spire_energy · 15h

Because ensuring the safety and well-being of our employees, customers and communities is at the heart of what we do, we've suspended disconnects and late fees until May 1 for residential and business customers.

 **Spire** @spire_energy · Mar 14



We're here for you, every day. Update: A message from Spire's EVP and COO Steve Lindsey regarding COVID-19.

 Safety is at the heart of everything we do at Spire, and we understand the urgency surrounding the Coronavirus. Know that we're following the CDC's guidance, watching closely as things evolve and working quickly to meet the immediate needs of our employees, customers and communities.

If you've been impacted by the Coronavirus and need help with your natural gas service or bill, please call us. [We're here for you.](#)

Watch for updates on SpireEnergy.com, as well as here on Twitter and Facebook (@SpireEnergy).

3 12 30


 **Spire** Published by Michelle Niewald [?] · March 14 at 1:58 PM · 

Because ensuring the safety and well-being of our employees, customers and communities is at the heart of what we do, we've suspended disconnects and late fees until May 1 for residential and business customers.

If you're impacted by the Coronavirus and need help with your natural gas bill, don't worry. Contact us.

We're in this together, and we're here to help.

We're here for you, every day. Update: A message from Spire's EVP and COO Steve Lindsey regarding Coronavirus.

 Safety is at the heart of everything we do at Spire, and we understand the urgency surrounding the Coronavirus. Know that we're following the CDC's guidance, watching closely as things evolve and working quickly to meet the immediate needs of our employees, customers and communities.

If you've been impacted by the Coronavirus and need help with your natural gas service or bill, please call us. [We're here for you.](#)

Watch for updates on SpireEnergy.com, as well as here on Facebook and Twitter (@spire_energy).

March 17, 2020



Spire @spire_energy · Mar 17

How we come together to solve problems during times of uncertainty matters.

We're grateful for PSC leadership in AL, MO and MS during this unprecedented time – a time when ensuring the safety and well-being of our customers and communities is vital. We're in this together. ❤️

🗨️ 2 ↻ 2 ❤️ 6 ↗ 📊



Spire @spire_energy · Mar 17

As we take measures to protect our employees, customers and communities, we're here to help you manage your account online 24/7.

You can pay your bill, set up payment arrangements, start service and so much more. Get started: bit.ly/2NHqYLQ

Here for you, 24/7



Pay your bill



View your bill



Check your usage



Enroll in a payment plan



Sign up for budget billing

Visit MyAccount.SpireEnergy.com to get started



Spire

Published by Sprout Social [?] · March 17 at 4:09 PM · 🌐

As we take measures to protect our employees, customers and communities, we're here to help you manage your account online 24/7.

You can pay your bill, set up payment arrangements, start service and so much more. Get started: <https://bit.ly/2NHqYLQ>

Here for you, 24/7



Pay your bill



View your bill



Check your usage



Enroll in a payment plan




Sign up for budget billing


Visit MyAccount.SpireEnergy.com to get started







March 19

 **Spire**
Published by Sprout Social [?] · 20 hrs · 🌐

At Spire, safety is and always will be at the heart of what we do. And during this time of uncertainty, we're working extra hard to take good care of employees, customers and communities. Learn more.
<https://bit.ly/2Qtcy4b>

Coronavirus update 

 Protecting the well-being of our employees	 Providing active service	 Protecting our communities	 Delivering safe, reliable and clean energy
---	---	---	---

 **Spire** @spire_energy · 21h

At Spire, safety is and always will be at the heart of what we do. And during this time of uncertainty, we're working extra hard to take good care of employees, customers and communities. Learn more.

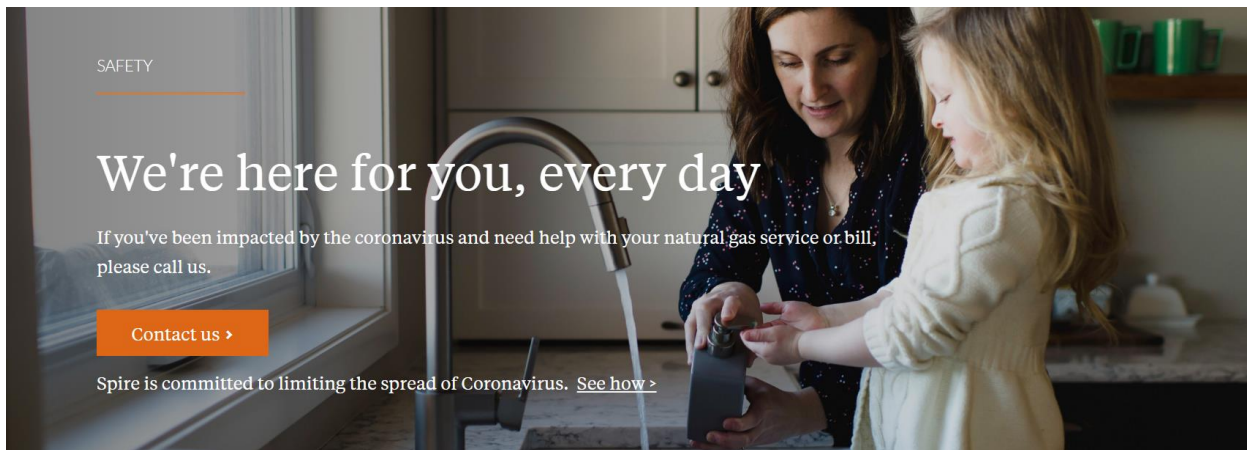
Coronavirus update 

 Protecting the well-being of our employees	 Providing continuous service	 Protecting our communities	 Delivering safe, reliable and clean energy
---	---	---	---

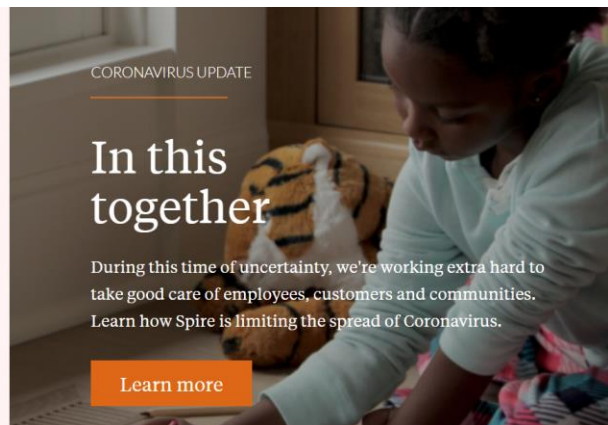
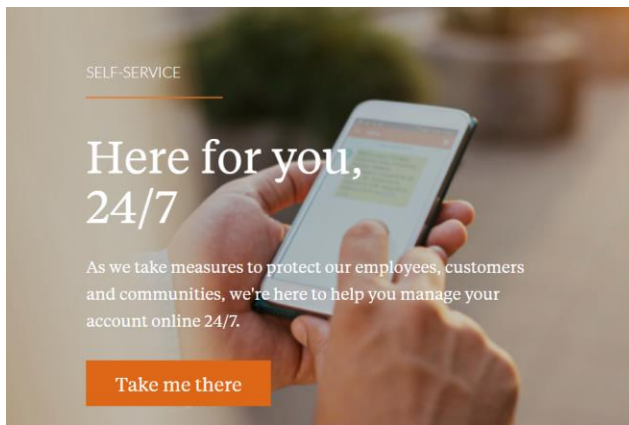
Coronavirus update
See how Spire is limiting the spread of coronavirus
spireenergy.com

🗨️ 1 ❤️ 5 📌 📄

Homepage hero



Secondary buckets



Payment location page

Pay in person at a location near you.

You can pay your Spire bill in places that are already part of your day to day — grocery stores, convenience stores, drugstores and other businesses with extended hours to suit your needs. These authorized payment agents are another way we work to connect to the people we serve.

NEW: Some payment agents may be closed or observe different hours due to concerns over the coronavirus. Please check your payment location's hours, or explore online payment options [here](#).

Alert banner



We're in this together, so we've suspended disconnects and late fees until May 1.

[Learn more](#)



Week of 3/23

Highlights:

- Suzanne Sitherwood's [all-customer email](#) went out on 3/25, resulting in positive shout-outs from the community on social media (Screenshots posted below)
- Our [coronavirus landing page](#) is providing excellent data on how our customers are looking to Spire to lead our communities during this time
- More users are accessing our coronavirus page from the homepage than any other medium, meaning we're meeting them where they are and alleviating concerns instantly
- The social media content is **highly shareable** and incredibly relevant, helping Spire shine among our peers

March 24, 2020

LinkedIn



*Used Jessica Willingham's online presence as a thought leader and communicator to create momentum, sharing a personal-professional message and giving Spire a truly human voice throughout the pandemic

March 26, 2020

Twitter

 **Spire** @spire_energy · Mar 26

"That balance of delivering reliable energy while helping our communities stay safe is incredibly important...because we're considered an essential utility and part of our nation's vital energy infrastructure." A message from Spire's CEO on coronavirus.



Coronavirus Update
A message from Spire's CEO Suzanne Sitherwood
spireenergy.com

🗨️ 3 ❤️ 2 📤 📊

Facebook

 **Spire**
Published by Sprout Social [?] · Yesterday at 3:51 PM · 🌐

We're here for you, always. A message from Spire's CEO Suzanne Sitherwood regarding coronavirus. <https://bit.ly/2xo2rHc>



"That balance of delivering reliable energy while helping our communities stay safe is incredibly important...because we're considered an essential utility and part of our nation's vital energy infrastructure."



LinkedIn



Instagram



"...that balance of delivering reliable energy while helping our communities stay safe is incredibly important right now, because we're considered an essential utility and part of our nation's vital energy infrastructure."

"So, when you see our field technicians working, know that we're there to provide you with the energy you need to cook homemade dinners and warm your homes while our communities shelter in place."



Positive comments about Spire's response to the community



MSPSCBrentBailey  @MPSCBrentBailey · Mar 26

The Commission is coordinating with @EntergyMS, @MS_Power, @atmosenergy, @energyinsights and @spire_energy to temporarily suspend convenience fees for customers who are paying online during the #COVID19 outbreak. conta.cc/2QOqqpM




 3

 4



SinfulPandora27 @SinfulPandora27 · Mar 25

Got an email from @spire_energy saying that they are not charging anyone late fees or disconnects until May 1st. Not something my husband and I have to worry about personally, but I'm relieved for so many people! Very good move on Spire's part in a time of great need 

 1



 3



Andrea Mullins @Andrea_Mullins · Mar 24

@spire_energy Thank you for all your employees are doing to insure we have gas in our homes! I'm praying you stay safe and well.

 1



 1



Week of 4/13/2020

Highlights

- Shifted focus to DollarHelp
- Shared video content featuring Spire employees
- Launched a new relief hub on SpireEnergy.com and greatly enhanced the [coronavirus landing page](#)
 - Visit the hub for coronavirus relief: spireenergy.com/relief



April 13, 2020

Facebook




April 16, 2020

Facebook

 **Spire** Published by Michelle Niewald [?] · 1 hr · 

To help ease some of the financial burden for customers affected by the coronavirus pandemic, Spire is donating up to \$500,000 in matching gifts for the DollarHelp program.

And thanks to [United Way](#), 100% of donations go directly to a family in need. Read our latest news release. [#EveryDollarHelps](#)




Let's make a difference—together

SPIREENERGY.COM


Coronavirus Relief News Release | Spire

Spire provides \$500,000 matching gift to support customers impacted ...

Twitter

 **Spire** @spire_energy · 49m 

To help ease some of the financial burden for customers affected by the coronavirus pandemic, Spire is donating up to \$500,000 in matching gifts for the DollarHelp program. Read our latest news release. bit.ly/3brJhis [#EveryDollarHelps](#)



Let's make a difference—together

United Way

LinkedIn



Spire
6,502 followers
1h · 🌐

To help ease some of the financial burden for customers affected by the coronavirus pandemic, Spire is donating up to \$500,000 in matching gifts for the DollarHelp program.

And thanks to United Way, 100% of donations go directly to a family in need. Read our latest news release. [#EveryDollarHelps](#)



Let's make a difference—together

Spire provides \$500,000 matching gift to support customers impacted by the coronavirus

spireenergy.com

April 17, 2020

Facebook



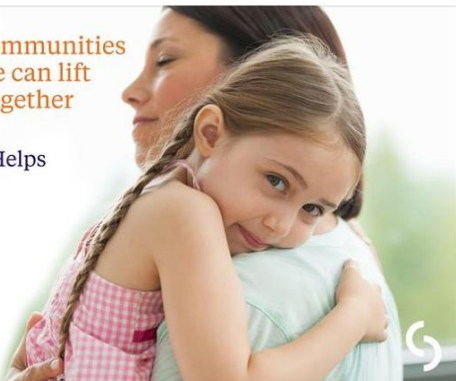
Spire

Published by Sprout Social [?] · 1 hr · 🌐

Now until May 31, when you give to DollarHelp, your gift supports those impacted by the coronavirus pandemic. Learn how you can help: <https://bit.ly/2VfM3Sv> #EveryDollarHelps

When our communities are down, we can lift them up—together

#EveryDollarHelps



Twitter



Spire @spire_energy · 1h

Now until May 31, when you give to DollarHelp, your gift supports those impacted by the coronavirus pandemic. Learn how you can help: bit.ly/2VfM3Sv #EveryDollarHelps



- Note: This image is running a paid advertising campaign on Facebook driving traffic to SpireEnergy.com/DollarHelp

Week of 4/20/2020

Highlights

- Continued sharing DollarHelp messages and positive stories
- Thanks to media outreach, many community partners shared the DollarHelp message on social media
- Spire employees mobilized to spread the DollarHelp message on their personal social media channels and on inSpire

Monday, 4/20

Facebook

Friday, 4/24

Facebook

 **Spire**
Published by Michelle Niewald [?] · 2 hrs · 



Gulf Coast Today
2 hrs · 

 Like Page

With so many struggling to make ends meet due to the coronavirus, Spire is partnering with United Way to help, committing up to \$500,000 in matching gifts through its DollarHelp program.

LEARN MORE: <https://bit.ly/2zqSxp3>

 **Spire**
Published by Sprout Social [?] · 17 mins · 

If you have an active natural gas account and need help with your Spire bill because of coronavirus, help is available. Learn more.




[SPIREENERGY.COM](https://www.spireenergy.com)

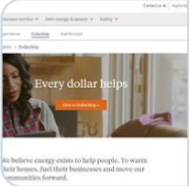
Coronavirus Assistance for Natural Gas Bills | Spire

If you're impacted by the coronavirus pandemic and need help with yo...


Twitter

 **theSTL** @in_thestl · 6h

#STLMade @spire_energy in partnership with @UnitedWaySTL has committed up to \$500,000 in matching gift donations to help support customers that have been impacted by the pandemic. #STLMade4Good Read more via @ksdknews.

 Spire commits \$500K matching gift to support custo...
"These are uncertain times for everyone, but when our communities are down, we lift each other up"
ksdk.com

1

 **United Inner City Services (UICS)** @uicskc · 4h

Our friends at @spire_energy are offering utility assistance to Missouri families whose income is affected by coronavirus/COVID-19-related challenges.

Visit the site below for more information and to apply for up to \$100 in aid:
uwgsl.tfaforms.net/4602918

#LittleLearnersKC

2

2

Week of 4/27/2020

Highlights

- Maintained focus on DollarHelp through paid and organic social media posts
- Added additional news content about the food relief program

April 28, 2020

Facebook

[Link to video](#)



Spire
6,617 followers
2d · 🌐

We've committed \$500,000 in matching gifts for DollarHelp now until May 31 to help families and small businesses impacted by the coronavirus. These Spire employees wanted to share why they're passionate about the program, and give more information about how you can help.

To learn more or sign up: <https://bit.ly/2yRyAre> #EveryDollarHelps #community #smallbusiness



April 30, 2020

Facebook



Spire
Yesterday at 1:48 PM · 🌐

Coming together to make a difference ❤️ Spire has committed \$250,000 to supporting food banks, meal programs and people to provide relief to those who are struggling. Read our full news release. #FuelForGood



SPIREENERGY.COM

Spire Commits \$250,000 to Feeding People in the Communities it Serves | Spire

Twitter

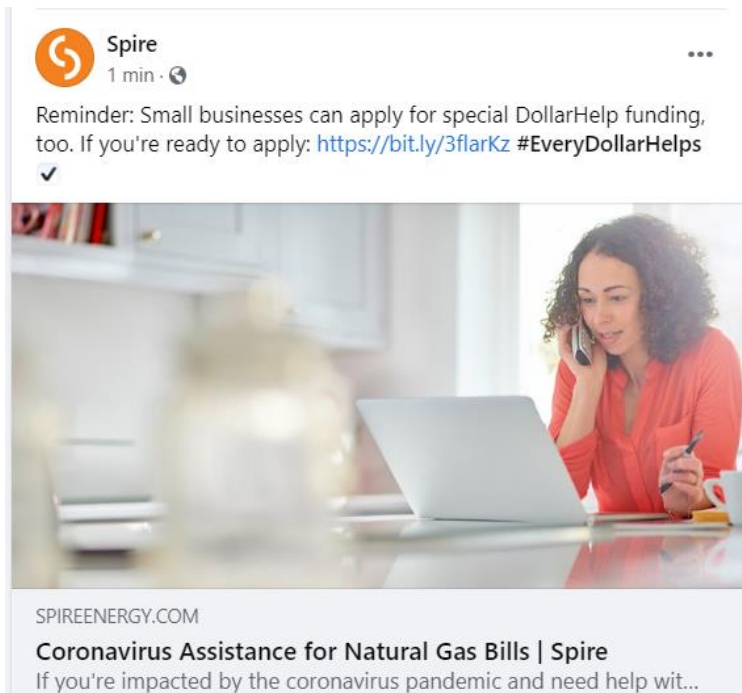
Instagram



Week of 5/4/2020

May 4, 2020

Facebook



LinkedIn



Spire
6,632 followers
3m • Edited • 



Reminder: Small businesses can apply for special DollarHelp funding, too. If you're ready to apply: <https://bit.ly/3flarKz> #EveryDollarHelps 

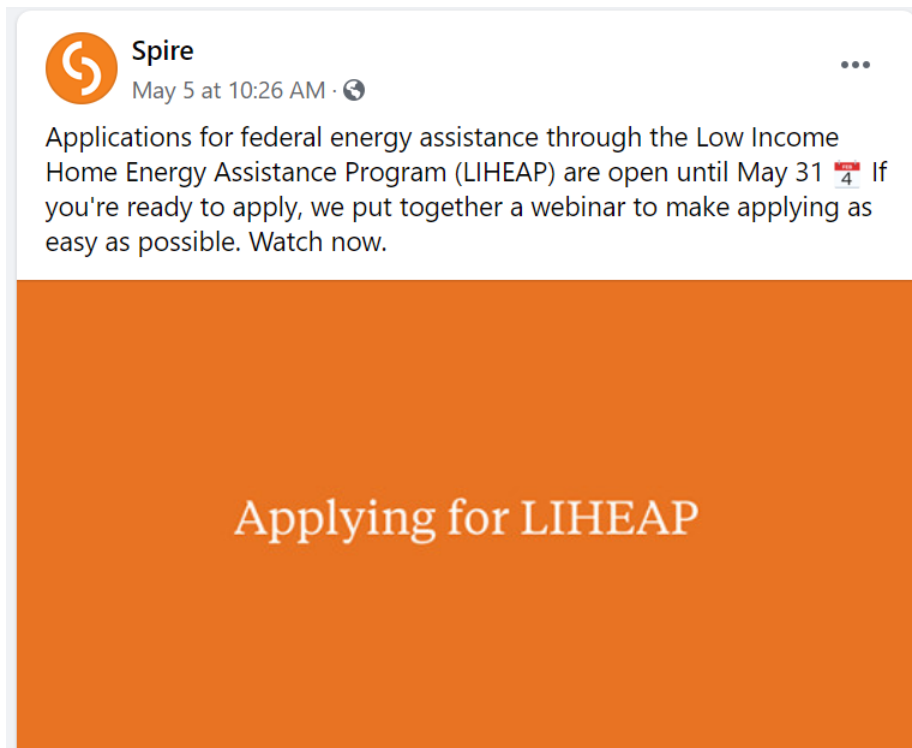


Instagram TV

May 5, 2020

Facebook

[Link to LIHEAP landing page featuring Spire webinar](#)



Spire
May 5 at 10:26 AM · 🌐

Applications for federal energy assistance through the Low Income Home Energy Assistance Program (LIHEAP) are open until May 31 ^{MON} 4. If you're ready to apply, we put together a webinar to make applying as easy as possible. Watch now.

Applying for LIHEAP

Twitter



Spire @spire_energy · May 5

Applications for federal energy assistance through the Low Income Home Energy Assistance Program (LIHEAP) are open until May 31 ^{MON} 21. If you're ready to apply, we put together a webinar to make applying as easy as possible. Watch now.

Applying for LIHEAP

Applying for LIHEAP
How to apply for energy assistance
spireenergy.com

May 6, 2020

Facebook



A screenshot of a Facebook post from the company 'Spire'. The post is dated 'May 6 at 10:27 AM' and includes a globe icon. The text of the post reads: 'Scott Carter, president of Spire's Missouri utilities, recently sat down (virtually!) with BJ the DJ of iHeartRadio to talk about the ways we're supporting our communities during these challenging times. Tune in to learn more. 🎧 #NowStreaming <https://ihr.fm/2SGZSYB>'. Below the text is a video player thumbnail. The thumbnail features the Spire logo in the top left corner, followed by the text 'May 2020 Interview with Scott Carter President, Spire Missouri'. The main image in the thumbnail is a portrait of Scott Carter, a man in a dark suit and orange tie, looking directly at the camera. A white progress bar is visible at the bottom of the video player, and a speaker icon is in the bottom right corner.

[Link to video >](#)

Twitter



A screenshot of a Twitter post from the account '@spire_energy', dated 'May 6'. The text of the tweet is identical to the Facebook post: 'Scott Carter, president of Spire's Missouri utilities, recently sat down (virtually!) with BJ the DJ of iHeartRadio to talk about the ways we're supporting our communities during these challenging times. Tune in to learn more. 🎧 #NowStreaming ihr.fm/2SGZSYB'. Below the text is a video player thumbnail that is identical to the one in the Facebook post, showing the Spire logo, the interview title, and a portrait of Scott Carter.

LinkedIn



Spire
6,655 followers
2d • 🌐

Scott Carter, president of Spire's Missouri utilities, recently sat down (virtually!) with BJ the DJ of iHeartRadio to talk about the ways we're supporting our communities during these challenging times. Tune in to learn more. 🎧 [#NowStreaming](#)
<https://ihr.fm/2SGZSYB>



May 7, 2020

Facebook



Spire
Yesterday at 1:53 PM · 🌐

This [#GiveSTLDay](#), consider a gift to DollarHelp. With thousands in our communities impacted by the coronavirus pandemic, your support is more important than ever. Sign up today: <https://bit.ly/35M776H> ✓
[#EveryDollarHelps](#)


Care for your community
in one simple step.
Enroll in DollarHelp.

SpireEnergy.com/DollarHelp

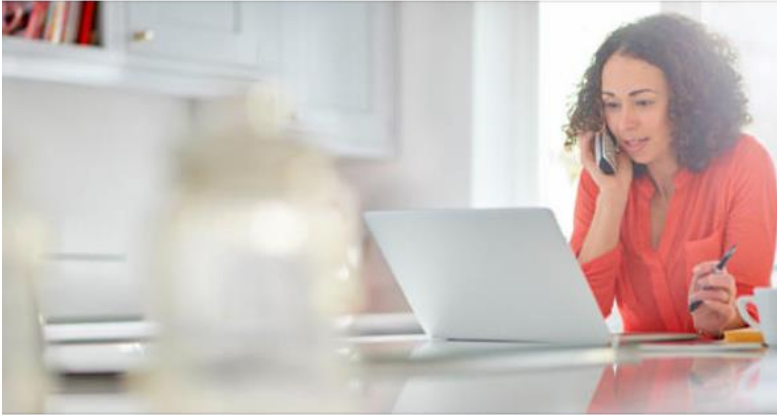
Week of 5/18

May 19, 2020

Facebook

 **Spire**
May 19 at 10:24 AM · 🌐

Reminder: If you've been impacted by the coronavirus pandemic, you can still apply for energy assistance through Spire's DollarHelp program until May 31. Get started: <https://spireenergy.com/relief>



SPIREENERGY.COM

Coronavirus Assistance for Natural Gas Bills | Spire [Learn More](#)

LinkedIn

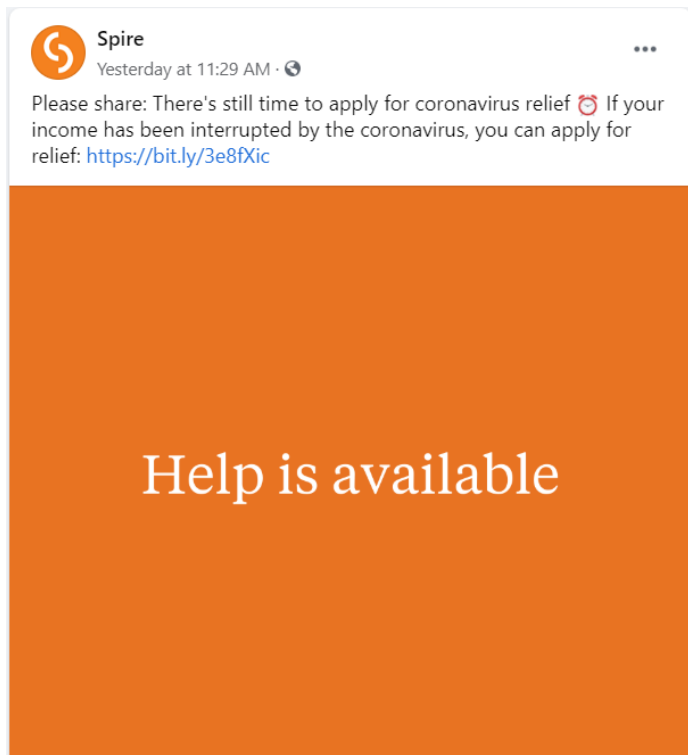
 **Spire**
6,748 followers
3d · 🌐

Reminder: Relief for small businesses and families impacted by the coronavirus pandemic is still available. Apply before May 31: <https://bit.ly/2zRQSJo> 



May 21, 2020

Facebook





A Facebook post from the page 'Spire'. The post includes the Spire logo, the name 'Spire', and the timestamp 'Yesterday at 11:29 AM'. The text of the post reads: 'Please share: There's still time to apply for coronavirus relief 🕒 If your income has been interrupted by the coronavirus, you can apply for relief: <https://bit.ly/3e8fXic>'. Below the text is a large orange rectangular graphic with the white text 'Help is available' centered inside.

Twitter



A Twitter tweet from the account 'Spire @spire_energy', posted 22 hours ago. The tweet text is: 'There's still time to apply for coronavirus relief 🕒 If your income has been interrupted by the coronavirus, you can apply for relief through Spire: bit.ly/3e8fXic'. Below the text is a large orange rounded rectangular graphic with the white text 'Help is available' centered inside.

LinkedIn




 **Spire**
6,748 followers
2h • 

Lifting each other up, one dollar at a time. We're matching gifts to the DollarHelp program up to \$500,000 to help those impacted by the coronavirus until May 31. Learn more: <https://bit.ly/2WTHeyR> #EveryDollarHelps #caringforothers


When our communities are down,
we can lift them up—together.

Paid Facebook ads – scheduled May 22




Small business segment

 **Spire**
Sponsored ·  



If your small business has been impacted by the coronavirus and you need help with your Spire bill, help is available.




SPIREENERGY.COM
Small Business Relief
Energy assistance is available. [LEARN MORE](#)

 Like  Comment  Share

Residential segment




 **Spire**
Sponsored · 

Has your income been interrupted by the coronavirus pandemic? Energy relief is available.



SPIREENERGY.COM
Coronavirus Assistance
Help is here.

[LEARN MORE](#)

 Like  Comment  Share

Week of 5/25/2020

Monday, 5/25

Facebook

 **Spire**
May 25 at 11:11 AM · 

From the Spire family to your family. Have a happy and safe #MemorialDay 



MEMORIAL DAY

Honoring and remembering
our nation's heroes





Spire

May 27 at 1:55 PM · 🌐



Time's running out: If you need energy assistance for your natural gas bills, submit your application for the Low Income Home Energy Assistance Program by May 31. Details: <https://bit.ly/3d8Tp0p>



Twitter



Spire @spire_energy · May 27

Time's running out: If you need energy assistance for your natural gas bills, submit your application for the Low Income Home Energy Assistance Program by May 31. Details: bit.ly/3d8Tp0p



Applying for LIHEAP
How to apply for energy assistance
spireenergy.com

You Retweeted



St. Louis Area Foodbank - STLFoodbank.org/COVID19 @... · May 27

The need is great. The lines are long. The gratitude is real. We're appreciative of the support we receive from @UnitedWaySTL and so many others in this community. In addition to the food we distribute, please remember that you can call 2-1-1 if you need help. #WeAreAllUnited



United Way STL @UnitedWaySTL · May 15

Standing United with our nonprofit partners is making a difference for so many people impacted during #COVID19, and we couldn't do it without you. #WeAreAllUnited

[Show this thread](#)

"Can I feed my family this week?"

"It's a really big sense of relief."

"We are very thankful!"

"We will be eating only canned goods by the end of the month."

"The funding from United Way is transformative"

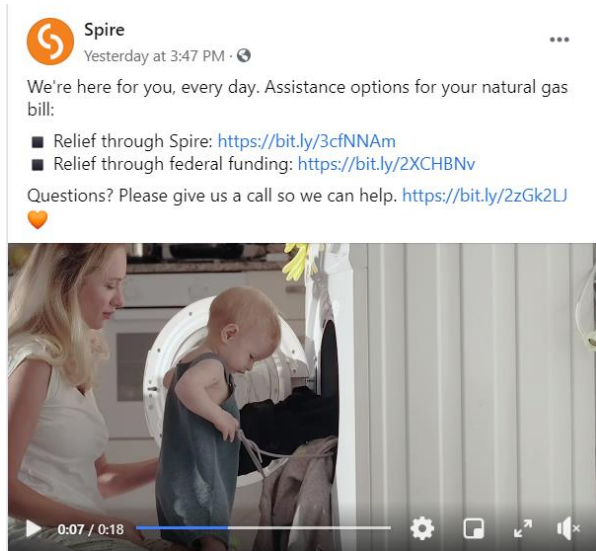
"It's been really difficult to keep food on the table."

1:22 337 views

Thursday, May 28

Facebook

[Link to video >](#)



Spire
Yesterday at 3:47 PM · 🌐

We're here for you, every day. Assistance options for your natural gas bill:

- Relief through Spire: <https://bit.ly/3cfNNAm>
- Relief through federal funding: <https://bit.ly/2XCHBNv>

Questions? Please give us a call so we can help. <https://bit.ly/2zGk2LJ>

♥

0:07 / 0:18

Twitter



You Retweeted

Lisa Clancy @lisadclancy · May 28

If you're in need of help with gas & electric bills, @spire_energy reminded me this morning that apps for LIHEAP are due on 5/31. More info & application here: spireenergy.com/liheap. Lots of people probably need this assistance now more than ever, so let's get the word out!

Applying for LIHEAP

Applying for LIHEAP
How to apply for energy assistance
spireenergy.com

You Retweeted



St. Louis Area Foodbank - STLFoodbank.org/COVID19 @... · May 28

Thank you to @spire_energy for a donation that will help us distribute more than 140,000 meals! Together, we are ensuring that healthy food is accessible to all who need it. Spire is also donating in its service areas in AL, TX, MS and WY. Read more here: spireenergy.com/spire-commits-...



Spire @spire_energy · May 28

We're here for you, every day. Assistance options for your natural gas bill:

- Relief through Spire: bit.ly/3cfNNAm
- Relief through federal funding: bit.ly/2XCHBNv

Questions? Please give us a call so we can help. bit.ly/2zGk2LJ ❤️



LinkedIn

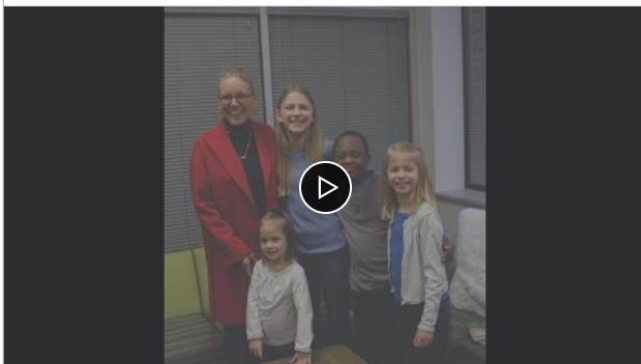


Spire

6,799 followers
1d · 🌐

We're honored to share the news that Suzanne Sitherwood, Spire CEO, has been named **Variety, the Children's Charity** 2020 Woman of the Year for her commitment to making our world a better place through philanthropy.

Learn more.



Variety's 2020 Woman of the Year - Suzanne Sitherwood
youtube.com

Friday, May 29

Facebook

[Link to video >](#)

 **Spire**
8 hrs · 🌐


Please share: Spire is here to work with you if you need help with your natural gas bill.
Relief through Spire: <https://bit.ly/36EYivQ>
Relief through LIHEAP: <https://bit.ly/2McxAkN>



0:03 / 0:53


Christopher G.
Vice President, Int. Custom Experience

New Facebook cover photo



Asking for help isn't easy.
But applying for it is.

Let Spire help with your natural gas bill.
Apply for help at SpireEnergy.com/Relief.



Spire
Energy Company

Edit Send Message

Twitter

 **Spire** @spire_energy · 8h

Please share: Spire is here to work with you if you need help with your natural gas bill.
Relief through Spire: bit.ly/36EYivQ
Relief through LIHEAP: bit.ly/2McxAkN



83 views

SpireEnergy.com/Relief 0:09 / 0:53

LinkedIn



Spire
6,799 followers
6h · 🌐

We're here to help, every day. Assistance is still available for small businesses and residential customers who need help due to the coronavirus pandemic.

Apply now: <https://lnkd.in/e6Cdqab>



Website updates

Homepage hero

RELIEF

We're here for you, every day

If you've been impacted by the coronavirus pandemic and need help paying your natural gas bill, see how Spire can help.


[Apply for help >](#)

Or, you can give us a call. [Call Spire >](#)

Landing page hero (SpireEnergy.com/Relief)

If you're struggling due to the coronavirus pandemic, we're here to help.

Learn how to apply for financial assistance to help cover your natural gas bill below.



My Account banner

Week of 6/1/2020

Monday, 6/1

Facebook



Spire
June 1 at 11:11 AM · 🌐

If your family or small business has been impacted by the coronavirus pandemic, relief is still available. Please apply online or send us a message so we can help: <https://bit.ly/2XoCfGR> ❤️

0:03 / 0:18

The image shows a Facebook post from the account 'Spire'. The post text reads: 'If your family or small business has been impacted by the coronavirus pandemic, relief is still available. Please apply online or send us a message so we can help: <https://bit.ly/2XoCfGR> ❤️'. Below the text is a video thumbnail showing a man and a woman looking at a laptop. The video player interface at the bottom shows a progress bar at 0:03 / 0:18 and various control icons.

Twitter

You Retweeted




NEUAC.org @theNEUAC · Jun 1

On Friday afternoon, the U.S. Department of Health and Human Services (HHS) released two information memoranda related to income guidelines for the Low-Income Home Energy Assistance Program ([#LIHEAP](#)).
mailchi.mp/neuac/policy-u...




Friday, June 5

Facebook


 **Spire**
3 hrs · 🌐

Apply for coronavirus relief in a few simple steps. Get started:
<https://bit.ly/3h0Bzz0>




Asking for help isn't easy.


0:03 / 0:10



Twitter

 **Spire** @spire_energy · 3h

Apply for coronavirus relief in a few simple steps. Get started: bit.ly/3h0Bzz0



LinkedIn



Spire
6,838 followers
3h • 🌐

Apply for coronavirus relief in a few simple steps. Get started: <https://bit.ly/3h0Bzz0>



Asking for help isn't easy.

Week of 6/8/2020

Monday, June 8

Facebook

NEW – Week of 6/15/2020

Wednesday, June 17

Facebook



A Facebook post from Spire, dated June 17 at 11:48 AM. The text of the post reads: "If your income was interrupted by coronavirus, there's still time to apply for relief. Get started right here: <https://bit.ly/3fztEqW>". Below the text is a large orange graphic with white text that says: "Asking for help isn't easy. But applying for it is. Let Spire help with your natural gas bill. Apply for help at SpireEnergy.com/Relief". To the right of the text is a white icon of two hands holding a heart.

Twitter



A Twitter post from Spire (@spire_energy) dated Jun 17. The text of the post reads: "If your income was interrupted by coronavirus, there's still time to apply for relief. Get started right here: bit.ly/3fztEqW". Below the text is a large orange graphic with white text that says: "Asking for help isn't easy. But applying for it is. Let Spire help with your natural gas bill. Apply for help at SpireEnergy.com/Relief". To the right of the text is a white icon of two hands holding a heart. At the bottom of the tweet are icons for reply, retweet, like (with a count of 2), share, and a menu icon.