

May 8, 2003

Missouri Public Service Commission  
200 Madison Street  
Jefferson City, MO 65102**FILED<sup>3</sup>**

MAY 09 2003

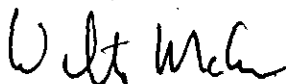
**Missouri Public  
Service Commission**RE: Missouri Public Service Commission Security Survey  
Case No. AO-2002-202

To the Commission:

Enclosed please find a copy of Working Assets Funding Service, Inc. dba Working Assets Long Distance's response to the Missouri Public Service Commission Security Survey. As Working Assets is a non facilities based reseller, our response will reflect our business office security policies. Sprint Communications, Inc. is our underlying carrier.

We apologize for any inconvenience our delayed response may have caused the Commission.

Sincerely,

Walter McGee  
Regulatory Manager

Enc.

MISSOURI PUBLIC SERVICE COMMISSION  
SECURITY SURVEY

1. Do you currently have an Emergency Plan in effect?

*Yes.*

2. What is included in the plan? (Please list all topics.)

a. Does it include computer systems?

b. Does it include hazardous materials?

*Our plan includes procedures relating to Systems, Operations, Billing, Customer Service, Vendors, Website, and Underlying Carriers. The plan outlines procedures for fire, earthquake, utility failure, hazardous material accidents, civil disorder and demonstrations, terrorism, bomb threats, suspicious mail, explosions, major transportation accident, and severe storms.*

3. If you currently have an Emergency Plan, how often is it reviewed?

*Quarterly.*

4. Are periodic emergency drills held that include all staff?

*Yes.*

5. Does your Emergency Plan include procedures for terrorist attacks?

*Yes.*

6. In an emergency, what state or federal agencies are you required to provide information?

*If an emergency caused a major service outage, Working Assets would report the outage to the FCC and state public utility commissions.*

7. What, if any, additional steps have you taken since the September 11, 2001 event to protect your staff and facilities?

*Working Assets is a tenant at the San Francisco Federal Reserve Bank. After September 11, 2001, the Bank adopted additional federal homeland security measures. For all off-site operations, Working Assets took steps to review its emergency plans with all vendors and to conduct disaster recovery tests of customer service and billings systems, as well as internal computer systems.*

Working Assets Funding Service, Inc. dba Working Assets Long Distance  
Missouri Public Service Commission Security Survey  
Case No. AO-2002-202

8. What training do employees receive?

*We distribute disaster preparedness and safety procedures to employees. We conduct emergency plan tests, including evacuation drills and personnel emergency contact tests. As a Federal Reserve Bank tenant, all employees must comply with the federal homeland security measures implemented at our home office.*

9. What is the name, address and phone number of your emergency contact person?

*Walter McGee, Regulatory Manager  
101 Market St., # 700  
San Francisco, Ca 94105  
415-369-2084*

10. Do you anticipate any impact on rates as a result of increased security measures?

*No.*

11. Have you addressed emergency plans with external suppliers, contractors and other business partners or vendors? If so, please explain.

*Yes. We have reviewed our emergency plans with outside vendors and have performed disaster recovery tests for crucial systems. We have also addressed the importance of systems redundancy with vendors, where appropriate.*