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AMEGA

mobile home sales

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Missouri Public Service Commission
Ronald J. Pleus
P.O. Box 360
Jefferson City, MO 65102

Exhibit No. 10
Case No(s) MC-2004-0079
Date 6-2-04 Rptr tr

RE: Don Higginbotham

Dear Ron,

I am in receipt of your letter concerning the above-referred consumer. First of all, as a point of clarification, Mr. Higginbotham does not own the home in question. There has not been a closing for his permanent loan to mortgage his real property along with the manufactured home. Since the purchase amount has not been paid, title to the home has not passed to Mr. Higginbotham. I have enclosed a copy of the unexecuted title to this home for your review.

If you will notice, the title to the home is from the state of Kansas and rests in the name of A&G Commercial Trucking Inc., which makes it a used mobile home in the state of Missouri. My service manager had explained this to Tim Haden of your office previously, and he had picked up the red tag.

Ron, it's pretty clear from the documents that my salesman errored when he wrote the deal with this customer and used an "Amega" form and checked the wrong box for new or used. Amega does not have the authority to sell this home nor offer it for sale. Obviously any sale would need to come from the owner of the house, A&G Trucking. However, again, no sale from anyone has happened at this point.

As for the inspection report, I have not received a copy of any inspection from your office. In addition, I have made contact with the customer's attorney and offered a very conciliatory tone as to my willingness to settle this problem. I will continue to work in that direction because I believe that is best for all concerned.

FILED³

JUN 25 2004

Missouri Public
Service Commission

Sincerely,


Greg Delane
President, Amega Sales Inc.

CC: Tom Harrison
Amega legal counsel

RECEIVED

NOV 15 2002

MANUFACTURED HOUSING
DEPARTMENT

Central Missouri Volume Dealer

Schedule 1-27