

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Dora Michelle Middleton,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. EC-2020-0083</u></b>
	)	
Union Electric Company d/b/a	)	
Ameren Missouri,	)	
	)	
Respondent.	)	

**STAFF REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission (“Staff”), by and through undersigned counsel, and submits its Staff Report.

1. On September 19, 2019, Dora Michelle Middleton (“Complainant”) filed a small formal complaint against Union Electric Company d/b/a Ameren Missouri (“Ameren” or “Company”).

2. Also on September 19, 2019, the Commission issued its *Order Giving Notice of Contested Case and Orders for Small Formal Complaint*. The *Order* directed Staff to conduct an investigation and file a report by November 4, 2019.

3. Having concluded its investigation, Staff offers its *Staff Report*, which details Staff’s investigation and analysis, and is attached hereto as Appendix A. In summary, Staff concludes that the Company did not violate any applicable statutes, Commission rules, or Commission-approved Company tariffs.

4. Staff’s findings and analysis in the attached *Staff Report* more fully explain the circumstances that led Staff to make these conclusions.

**WHEREFORE**, Staff hereby tenders its *Staff Report* for the Commission's information and consideration.

Respectfully Submitted,

**/s/ Travis J. Pringle**

Travis J. Pringle  
Missouri Bar No. 71128  
Legal Counsel for the Staff of the  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Mo 65102-0360  
(573) 751-4140 (Telephone)  
(573) 751-9285 (Facsimile)  
(Email) [travis.pringle@psc.mo.gov](mailto:travis.pringle@psc.mo.gov)

**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand delivered, transmitted by facsimile or electronically mailed to all counsel of record this 4th day of November, 2019.

**/s/ Travis J. Pringle**