1	STATE OF MISSOURI												
2	PUBLIC SERVICE COMMISSION												
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6	TRANSCRIPT OF PROCEEDINGS												
7	Prehearing Conference  March 30, 2005  Jefferson City, Missouri												
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9	Volume 1												
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12	Cynthia Cline, )												
13	Complainant, )												
14	v. ) Case No. EC-2005-0220												
15	Union Electric Company, doing ) business as AmerenUE, )												
16	Respondent. )												
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18	KEVIN A. THOMPSON, Presiding,												
19	DEPUTY CHIEF REGULATORY LAW JUDGE.												
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21	REPORTED BY:												
22	KELLENE K. FEDDERSEN, CSR, RPR, CCR MIDWEST LITIGATION SERVICES												
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- 2 JUDGE THOMPSON: Good morning, ladies and
- 3 gentlemen. My name is Kevin Thompson. I'm the Regulatory
- 4 Law Judge assigned to preside over this matter, which is
- 5 Cynthia Cline, Complainant vs. Union Electric Company,
- 6 doing business as AmerenUE, Respondent. This is Case
- 7 No. EC-2005-0220.
- We are here for a prehearing conference.
- 9 As usual, the purpose of this prehearing conference is
- 10 twofold. It's to bring the parties together so that
- 11 settlement discussions may continue or commence if they
- 12 haven't started yet, and also so that the parties can get
- 13 their calendars out and work together to put together a
- 14 procedural schedule, the filing of which I believe is
- 15 required a week from today.
- We'll go ahead and take oral entries of
- 17 appearance at this time. Normally we'd start with the
- 18 Complainant, but since the Complainant is not yet here we
- 19 will begin with Union Electric Company.
- 20 MR. LOWERY: Good morning, your Honor.
- 21 James B. Lowery, Smith Lewis, LLP, 111 South Ninth Street,
- 22 Suite 200, Columbia, Missouri 65201, appearing on behalf
- 23 of Union Electric Company.
- 24 JUDGE THOMPSON: Thank you. Mr. Dottheim?
- MR. DOTTHEIM: Steven Dottheim and Robert

- 1 Berlin, Post Office Box 360, Jefferson City, Missouri
- 2 65102, appearing on behalf of the Staff of the Missouri
- 3 Public Service Commission.
- JUDGE THOMPSON: Thank you. Mr. Coffman?
- 5 MR. COFFMAN: John B. Coffman, appearing on
- 6 behalf of the Office of the Public Counsel, P.O. Box 2230,
- 7 Jefferson City, Missouri 65102.
- JUDGE THOMPSON: Thank you. Do any of the
- 9 parties have anything to bring to my attention at this
- 10 time?
- 11 MR. LOWERY: Your Honor, I suppose that I
- 12 do. This complaint was filed on January 7th, and the
- 13 company answered on February 14th. The company in the
- 14 course of -- before this complaint was filed and since it
- 15 was filed has attempted to be in contact with the
- 16 Complainant on several occasions.
- 17 As you probably know, it involves -- the
- 18 complainant arose out of some transferred balances from
- 19 other addresses that we believe the Complainant lived at
- 20 and did not pay when she left those addresses. We have a
- 21 substantial amount of information that would indicate --
- 22 same Social Security number, same name, et cetera, that
- 23 would indicate that it is the same person.
- And we've asked the Complainant to provide
- 25 us -- she indicates that that's not the case, but when

- 1 we've asked her to provide us information such as a lease
- 2 at another location, identification, utility bills,
- 3 essentially she's refused to provide us any information
- 4 and becomes rather agitated, et cetera. I believe the
- 5 Commission Staff has also had similar conversations with
- 6 her and also has not been able to get any reciprocal
- 7 information.
- 8 She was given due notice of this hearing.
- 9 And so based upon her lack of appearance and lack of
- 10 cooperation, I would move that the complaint be dismissed
- 11 because of her failure to appear this morning.
- 12 JUDGE THOMPSON: Thank you. We'll take
- 13 that motion under advisement.
- 14 Mr. Dottheim, I understand that the Staff
- 15 conducted an investigation; is that correct?
- MR. DOTTHEIM: Yes, that is correct. And
- 17 as directed, the Staff submitted a report on March 15th,
- 18 2005.
- 19 JUDGE THOMPSON: Now, I understand the
- 20 report in its entirety has been designated highly
- 21 confidential; is that correct?
- 22 MR. DOTTHEIM: Yes, and that is pursuant to
- 23 how the Staff reads the Commission's rules regarding the
- 24 filing of a Staff report after being directed by the
- 25 Commission to conduct an investigation.

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1 JUDGE THOMPSON: So is it your reading that
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- 2 all such investigation reports necessarily must be
- 3 designated HC?
- 4 MR. DOTTHEIM: At least initially.
- 5 JUDGE THOMPSON: Okay. And other than that
- 6 particular rule, do you see anything in the contents of
- 7 that report that would require that it be designated
- 8 highly confidential?
- 9 MR. DOTTHEIM: No, because I believe,
- 10 amongst other things, the information that's contained in
- 11 that report I believe is otherwise in the record on file
- 12 with the Commission.
- 13 JUDGE THOMPSON: In other words, the
- 14 information is well known to the parties?
- MR. DOTTHEIM: Yes. Yes. And again, I
- 16 think it is otherwise in the case file at the Commission
- for Case No. EC-2005-0220 as public information.
- 18 JUDGE THOMPSON: Okay. I am going to
- 19 redesignate the Staff report as a public document unless I
- 20 hear an objection from someone.
- MR. LOWERY: No objection, your Honor.
- JUDGE THOMPSON: Mr. Coffman?
- MR. COFFMAN: No objection.
- JUDGE THOMPSON: Very well. The Staff
- 25 report will be redesignated as a public document in its

- 1 entirety.
- 2 Mr. Dottheim, could you give me a summary
- 3 of the contents of that report?
- 4 MR. DOTTHEIM: Yes. The Staff conducted an
- 5 investigation as directed by the Commission. I don't
- 6 believe that the Staff itself was able to determine any
- 7 matters in dispute respecting how AmerenUE has
- 8 characterized the facts and the circumstances in the case.
- 9 The Staff was not able to reach any
- 10 resolution in its dealings with the Complainant, and as a
- 11 consequence, since the issues are still in dispute, that
- 12 is the assertion of prior outstanding unpaid accounts of
- 13 the Complainant on the AmerenUE system, since the
- 14 Complainant still disputes that, the Staff recommended
- 15 that the Commission set a prehearing conference and direct
- 16 the parties to provide the Commission with a procedural
- 17 schedule.
- JUDGE THOMPSON: So far as you know,
- 19 Mr. Dottheim, did Staff discover any evidence that would
- 20 tend to support the allegations made by Complainant?
- 21 MR. DOTTHEIM: No. And again, this very
- 22 morning I've just checked with the staff members who were
- 23 involved in the investigation, and they have indicated
- 24 that they have not been able to determine any matters that
- 25 would dispute AmerenUE's representation of the facts.

JUDGE THOMPSON: And do you happen to know 1 whether or not the Complainant cooperated with Staff in 2 the course of the investigation? 3 4 MR. DOTTHEIM: I myself do not. We have 5 here Mr. McDuffey who drafted the Staff report. We also 6 have here Mr. Imhoff of the Staff who was also -- who is also involved in this case if you would like to take any 8 evidence or statements from them this morning. 9 But I think Mr. McDuffey indicated this 10 morning that in particular in his effort to work with the Complainant he encountered some difficulty in doing so. 11 12 JUDGE THOMPSON: Very well. I'm not going 13 to take any evidence this morning because there was no 14 notice given to the parties that that might happen today. 15 But thank you very much, Mr. Dottheim. 16 Does anyone have anything else? Very well. At this time we're going to go ahead and adjourn the 17 18 hearing or the prehearing conference. Excuse me. The record will reflect the Complainant, although duly 19 notified, has failed to appear. We are recessed. 20 21 WHEREUPON, the recorded portion of the 22 prehearing conferences was concluded. 23 24