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STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
TRANSCRIPT OF PROCEEDINGS

Public Hearing
October 5, 2006
Farmington, Missouri
Volume 4

In the Matter of an Investigation of)
Union Electric Company d/b/a AmerenUE's) Case No.
Storm Preparation and Restoration) EO-2007-0037
Efforts in Eastern Missouri)

RONALD L. PRIDGIN, Presiding,
CHIEF REGULATORY LAW JUDGE

ROBERT M. CLAYTON, III

REPORTED BY: ERIKIA DAVIS

1 REGULATORY LAW JUDGE PRIDGIN: Good
2 afternoon. My name is Ron Pridgin, and I'm a Regulatory
3 Law Judge from the Missouri Public Service Commission,
4 and I will be conducting this afternoon's local public
5 hearing in case No. EO-2007-0037, in the matter of
6 investigations into AmerenUE storm restoration efforts.
7 The purpose of the hearing today is for the Commission
8 to take your remarks concerning AmerenUE storm
9 restoration efforts. If you wish to testify, you could
10 add your name to the list of speakers who will be called
11 to testify. I do have a list up here with some names on
12 here. If we have some others who wish to testify, I
13 would appreciate it if you would sign up.

14 Please keep in mind that this is a formal
15 hearing and those wishing to testify will be sworn in.
16 If for religious reasons you do not wish to be sworn,
17 please inform me when you're at the microphone and I
18 will ask that your testimony be affirmed instead.

19 I would ask that the persons who are
20 testifying be allowed to testify without interruption or
21 distraction and ask for all to be quiet during testimony
22 so that we and the court reporter can hear. And again,
23 I ask that you keep in mind that this hearing concerns
24 only AmerenUE storm restoration efforts. This hearing
25 is not about fuel surcharges. That hearing was held

1 last month. It's not about AmerenUE's proposed rate
2 increase. We will be back for some hearings in this
3 area later.

4 At this hearing, we want your experience
5 with the storm restoration efforts and your belief about
6 what should or could have been done to avoid the loss of
7 electrical service or what should or could have been
8 done to bring the service back more quickly.

9 Let me introduce some people up at the table
10 with me. To my far left is Doug Healy. This is
11 Chairman Jeff Davis' personal adviser. And also to my
12 immediate left is Commissioner Robert Clayton. I
13 believe that before I begin with all witnesses that
14 Commissioner Clayton has some opening remarks. Your
15 record, sir.

16 COMMISSIONER CLAYTON: Thank you, Judge. I
17 just wanted to welcome everyone who is here today.
18 We've been touring the region, having conversations
19 about the storm that occurred in August of this year as
20 well as other reliability issues. We've taken testimony
21 at a number of different locations, and we appreciate
22 the opportunity to come to Farmington and especially
23 appreciate the beautiful facilities. This is a
24 beautiful building, and we're glad to be here. We look
25 forward to the testimony, and although I'm only one

1 member of a five-member commission, I do want the
2 speakers here today to be aware that a transcript will
3 be made of this and the other four commissioners will
4 have an opportunity to review the remarks.

5 Our staff is here. You've met them. The
6 Public Service Commission staff. If you have specific
7 concerns or complaints that you feel need to be
8 addressed, I would urge you to take advantage of the
9 staff that is here. They can look into the matter and
10 perhaps offer some suggestions on how best to resolve
11 that.

12 I would also remind you that there are folks
13 here from Ameren who I'm sure will offer some personal
14 attention to any particular complaints or regards that
15 you may have at this time. And we also have at least
16 one if not two individuals from AT&T that are here if
17 there are any reliability issues associated with
18 telephone service.

19 So on behalf of the other four members of
20 the Commission, Chairman Davis' personal adviser is
21 here, I appreciate those who are here and we look
22 forward to the testimony as we try to find solutions to
23 these difficult problems.

24 REGULATORY LAW JUDGE PRIDGIN: Commissioner,
25 thank you. And let me make sure that the folks in the

1 audience are aware of who is here to answer your
2 questions. If I can have the folks from AmerenUE just
3 raise your hand to identify yourselves or please stand.
4 And any members on behalf of AT&T Missouri, thank you.
5 And we have some staff, we have Lauren Wood who will be
6 able to answer questions. They were available in the
7 question and answer session, but just in case you came
8 in late. Greg Ocho there in the back is our public
9 information officer and our public counsel Louis Mills
10 who represents the public. You may speak to any of
11 these people after the hearing and they'll be glad to
12 answer any questions. Are there any questions about the
13 procedure or any questions before we begin?

14 Again, just to briefly explain, I will call
15 the witnesses one at a time and I'll ask you to be sworn
16 and I'll ask you a few preliminary questions such as
17 your name. I'll ask you to spell your name for the
18 court reporter so she can get it in the record correctly
19 and your address and if you're an AmerenUE customer, and
20 then I'll ask for your remarks on the storm restoration
21 efforts. Any questions before I call the first witness?
22 Okay. I see on the first line a couple have signed up.
23 Jean and Joe Kycynka. Did I pronounce that name
24 correctly?

25 MR. KYCYNKA: Yes.

1 REGULATORY LAW JUDGE PRIDGIN: And which of
2 you would like to testify first? If you will come
3 forward.

4 (Witness sworn.)

5 REGULATORY LAW JUDGE PRIDGIN: If you'll
6 please step up to the mike and state your name for the
7 record and spell your last name for the court reporter.

8 MS. KYCYNKA: My name is Jean Kycynka,
9 K-y-c-y-n-k-a. I live at 462 Wallen Road, which is St.
10 Francois County, but it's just two or three miles
11 outside of the perimeter of Bismarck.

12 REGULATORY LAW JUDGE PRIDGIN: And are you a
13 customer of AmerenUE?

14 MS. KYCYNKA: Yes, sir, I am.

15 COMMISSIONER CLAYTON: All right. Ms.
16 Kycynka, whenever you are ready, do you have any remarks
17 concerning AmerenUE's storm restoration efforts?

18 MS. KYCYNKA: I do.

19 REGULATORY LAW JUDGE PRIDGIN: Whenever
20 you're ready.

21 MS. KYCYNKA: May I?

22 REGULATORY LAW JUDGE PRIDGIN: Yes, ma'am.

23 MS. KYCYNKA: Concerning the last storm that
24 we had going from the 19th of July to July 24th, we were
25 out of electric for five days. During this time, I

1 would say about the third day into the storm, I had
2 called AmerenUE several times trying to establish when
3 we would be back online. And they were unable to tell
4 me exactly -- they simply said, "We're working on it."

5 In the meantime, like the third day, I saw
6 two AmerenUE trucks at different times go down Wallen
7 Road past my house, and I thought, gee whiz, this is
8 great. Today we're going to have our electric
9 reestablished. By the end of that day, we still were
10 not back online, so I called AmerenUE again. And she
11 said, "Well, Mrs. Kycynka, they are no trucks in your
12 area at this time." I said, "Yes, ma'am, there are.
13 Two of them today went past my house and I assumed it
14 was to reestablish -- get us back online." And she
15 said, "No, all the AmerenUE trucks have been called to
16 St. Louis." I said, "Why didn't they fix it while they
17 were here? I mean, are St. Louis customers more valued
18 than the rural areas down here?" And she said, "Well, I
19 can't speak to that, but all the trucks have been
20 recalled to the St. Louis area. There are no trucks in
21 your area." And we were out until the following Monday
22 at 10:30. So we went from July 19th at six o'clock p.m.
23 to Monday -- the following Monday the 24th at 10:30 a.m.

24 As far as the AmerenUE service, I just don't
25 think that the rural areas down here get very good

1 service. And I think that's all I have to say.

2 REGULATORY LAW JUDGE PRIDGIN: Ms. Kycynka,
3 thank you very much and let me see if we have any
4 questions from the commissioner or I might have some
5 questions.

6 MS. KYCYNKA: Thank you for the opportunity
7 to pass that information on. I appreciate it.

8 REGULATORY LAW JUDGE PRIDGIN: You're quite
9 welcome. Commissioner, do you have any questions?

10 COMMISSIONER CLAYTON: Yes, Judge. Thank
11 you, Ms. Kycynka. First of all, I want to talk about
12 some general items. We talked a little bit before so
13 this may be some repetition here, but I want to make
14 sure it gets on the record. Aside from the storm, you
15 said that the general service of Ameren you're not happy
16 with it or it's not very good. Can you explain to me
17 aside from the storm that occurred in July or August of
18 this year why you say the service is not very good?

19 MS. KYCYNKA: I think my husband was going
20 to talk about that, but I will answer your question and
21 then we can reestablish --

22 COMMISSIONER CLAYTON: We can do it at that
23 time.

24 MS. KYCYNKA: Well, it's just that during
25 just normal rainstorms, if there's a little bit of wind

1 blowing we're out of electricity. For how long, it
2 could be a couple of hours. It could be all day long.
3 It could be from one day to the next. I just don't
4 think we're getting as good of service from AmerenUE as
5 we have for many, many years from Black River Electric.
6 We had good service out of our co-op.

7 COMMISSIONER CLAYTON: Is it your testimony
8 that the power goes out for some length of time every
9 time it rains?

10 MS. KYCYNKA: I will not say that, no, but
11 frequently, and it doesn't have to be a horrendous storm
12 like we had on July 19th.

13 COMMISSIONER CLAYTON: Would you say 50
14 percent of the time it rains the power goes out?

15 MS. KYCYNKA: Oh, boy. That's really hard
16 to say.

17 COMMISSIONER CLAYTON: Is it a majority of
18 the rain -- whenever it rains?

19 MS. KYCYNKA: I can say a lot of just normal
20 storms.

21 COMMISSIONER CLAYTON: And on how many of
22 those occasions would you say the power is out longer
23 than --

24 MS. KYCYNKA: Mostly hours. It's mostly
25 hours. It could be say, if the electric went off in the

1 morning, it could be say five or six o'clock in the
2 afternoon when it's reestablished. And that's not to
3 mention all the power glitches that we have where the
4 power goes off for a few seconds, knocks out all your
5 timing on the stove and everything else and you have to
6 go around and reset everything.

7 COMMISSIONER CLAYTON: Aside from the
8 five-day period when you were out of power, what is the
9 longest period of time that you've been without
10 electricity?

11 MS. KYCYNKA: That was three months prior
12 and that was on April the 2nd, the same situation again.
13 We were out for several days, people lost all their food
14 in their refrigerator.

15 COMMISSIONER CLAYTON: And that was in 2006?

16 MS. KYCYNKA: Yes, sir. Yes.

17 COMMISSIONER CLAYTON: And what is the next
18 longest period of time?

19 MS. KYCYNKA: It was the July 19th.

20 COMMISSIONER CLAYTON: Of 2006, this year?

21 MS. KYCYNKA: Yes.

22 COMMISSIONER CLAYTON: And the next longest
23 or -- you've got five days and then multiple days in
24 April?

25 MS. KYCYNKA: Uh-huh.

1 COMMISSIONER CLAYTON: What would be the
2 next longest period, does anything come to mind?

3 MS. KYCYNKA: No, it doesn't. Not offhand.
4 Not for any length of time since then, but we've had a
5 lot of these little power glitches to where you're out
6 of electricity to where you're out of power for a few
7 seconds to a few minutes.

8 COMMISSIONER CLAYTON: How many times in
9 2006 has your electricity gone out?

10 MS. KYCYNKA: Oh, boy. I wouldn't even know
11 to tell you that. I don't know. Several, quite a few.

12 COMMISSIONER CLAYTON: Two, five, 10, 20?

13 MS. KYCYNKA: I'd say at least 10 or 15.

14 COMMISSIONER CLAYTON: 10 or 15 times?

15 MS. KYCYNKA: 10 or 15 times under normal
16 storm circumstances. And that would be like maybe a
17 couple of hours to an all day, you know, outage.

18 COMMISSIONER CLAYTON: Okay. Okay. Now, on
19 those 10 to 15 times would you call Ameren on each of
20 those occasions?

21 MS. KYCYNKA: I always call Ameren.

22 COMMISSIONER CLAYTON: When you have an
23 outage?

24 MS. KYCYNKA: When we have an outage, I
25 always call Ameren.

1 COMMISSIONER CLAYTON: Aside from this
2 particular storm, are you satisfied with the service
3 that you receive over the --

4 MS. KYCYNKA: No, sir, I'm not.

5 COMMISSIONER CLAYTON: Tell me why you're
6 not satisfied.

7 MS. KYCYNKA: We're not satisfied because of
8 the length of time it takes to reestablish our
9 electricity.

10 COMMISSIONER CLAYTON: So you're not
11 satisfied with their physical response to getting your
12 electricity back on.

13 MS. KYCYNKA: I'm not satisfied with the
14 response we are getting, yeah.

15 COMMISSIONER CLAYTON: Are you satisfied the
16 information that they give you over the telephone?

17 MS. KYCYNKA: They don't give you
18 information over the telephone. They will say that,
19 well, we're aware of your outage and we'll get to it as
20 soon as possible. Now, there were a couple of times
21 where they would tell me we hope to have you back online
22 in three hours or something like that.

23 COMMISSIONER CLAYTON: Okay. Did you have
24 difficulties getting through on the phone system during
25 the storm outage?

1 MS. KYCYNKA: No.

2 COMMISSIONER CLAYTON: So you were able to
3 reach a live person?

4 MS. KYCYNKA: I was, yeah.

5 COMMISSIONER CLAYTON: Okay.

6 MS. KYCYNKA: And I asked to speak to the
7 supervision, too, not just the person who answered the
8 phone. I went higher than that.

9 COMMISSIONER CLAYTON: Are you aware of
10 whether or not Ameren has been trimming trees in the St.
11 Francois area?

12 MS. KYCYNKA: Yes, I have seen them trim
13 trees.

14 COMMISSIONER CLAYTON: Are you aware of the
15 need of more trimming that you've seen out there that
16 you've personally seen?

17 MS. KYCYNKA: Yes, right on our road. Maybe
18 my husband would like to speak to some of that stuff.
19 Would that be all right?

20 COMMISSIONER CLAYTON: That would be fine.
21 You said you don't live in Farmington?

22 MS. KYCYNKA: No, we're St. Francois County,
23 but our mailing address is Bismarck, but we're not in
24 the city of Bismarck. We're in the county.

25 COMMISSIONER CLAYTON: Okay. How long have

1 you lived at your address, an approximation?

2 MS. KYCYNKA: Oh, boy. I would say 25, 26
3 years.

4 COMMISSIONER CLAYTON: Did you have 10 to 15
5 outages a year when you were with the co-op?

6 MS. KYCYNKA: No, and the response was much
7 faster. I mean, when we had Black River Electric and we
8 called in, they were good to have it restored quickly.

9 COMMISSIONER CLAYTON: Okay. I appreciate
10 it.

11 MS. KYCYNKA: They were used to handling
12 just the rural areas. AmerenUE maybe has maybe a lot
13 more area than they can handle. We were, you know --
14 Black River, that's what they did. They served us rural
15 communities. So maybe that is a problem that AmerenUE
16 bit off more territory than they can handle.

17 COMMISSIONER CLAYTON: I appreciate your
18 testimony. I appreciate you coming here.

19 MS. KYCYNKA: Thank you very much for the
20 opportunity to pass this information along.

21 REGULATORY LAW JUDGE PRIDGIN: Ms. Kycynka,
22 thank you. Mr. Kycynka, did you wish to testify as
23 well, sir? All right. If you would come forward to be
24 sworn, please.

25 (Witness sworn.)

1 REGULATORY LAW JUDGE PRIDGIN: If you would,
2 please state your name for the record and spell your
3 last name for the court reporter.

4 MR. KYCYNKA: My name is Joe Kycynka. Last
5 name is spelled K-y-c-y-n-k-a.

6 REGULATORY LAW JUDGE PRIDGIN: Turn that
7 mike up so that you don't have to stoop down. And were
8 you at the same address as Ms. Kycynka?

9 MR. KYCYNKA: Yes, I sure do.

10 REGULATORY LAW JUDGE PRIDGIN: And the
11 same -- you are also an AmerenUE customer?

12 MR. KYCYNKA: Yes.

13 REGULATORY LAW JUDGE PRIDGIN: Do you have
14 any comments for the Commission, sir?

15 MR. KYCYNKA: Well, my wife touched on a few
16 areas I wanted to touch on. I think the glitches are
17 excessive. They're just happening for no reason. The
18 television will black out or something and we've got to
19 reset it. And we do have one of these carbon monoxide
20 detectors and when it goes out it beeps real loud. You
21 can hear it throughout the house, which is good. And
22 the next thing, oh, no, we've had another glitch. There
23 goes that beeper again.

24 And when we call, the response is well,
25 we're in the area. Well, yes, we're aware of it. Then

1 it's just there doesn't seem any interest in what we're
2 calling about. We didn't experience this kind of things
3 with Black River. The response was quicker. You look
4 outside and see in a matter of a short period of time
5 there goes the truck down the road or something.

6 We have -- my wife didn't touch on this, but
7 we've repeatedly called back after reporting the outage
8 and they say, well, we'll get a truck in the area.
9 We'll get someone in the area or they're in the area.
10 We'll get the various answers, and then we wait and we
11 wait and maybe two hours, three hours, we think, geez,
12 we better call them. Maybe they don't realize we're
13 still out. And it's not a matter of one call. It's a
14 matter of sometimes several calls. "Yes. We're aware
15 of it, and we have a crew coming to the area." Or
16 something like that. It's not a response that you can
17 rely on many times, and I don't know who we're talking
18 to. I don't ask for a name, but I feel that that's
19 wrong. And as I said, the glitches are just far too
20 many.

21 And I will say that my wife did call and say
22 there was a couple trucks that just went by our house,
23 and we were told -- we were told by the person that was
24 on the phone -- we have two phones in the house, so I
25 can talk in the hallway, my wife can talk in the bedroom

1 so we can make a three-way conversation, and we're told
2 that they have been pulled out of the area, they've gone
3 back to St. Louis, we don't know when they would be
4 back. And then it continued on for three more days
5 before they finally got the power restored. And that's
6 about all I can say at this time, gentlemen. I want to
7 thank you for allowing me to speak.

8 REGULATORY LAW JUDGE PRIDGIN: Mr. Kycynka,
9 thank you. I believe we might have some questions from
10 Commissioner Clayton.

11 COMMISSIONER CLAYTON: Thank you, Mr.
12 Kycynka. Would you say that your outage was similar to
13 outages others experienced in the Bismarck area or the
14 general St. Francois County area?

15 MR. KYCYNKA: Well, I don't talk to people
16 about the outages. But many times I have heard people
17 say in general conversations at the restaurant, yeah, we
18 were out again last week, too.

19 COMMISSIONER CLAYTON: Let's talk about the
20 storm. Let me focus you on the big storm. We have
21 heard testimony the last couple of days about one
22 neighborhood having power, the next neighborhood over or
23 across the street that didn't have any power. I'm just
24 trying to get an idea in -- this is far different being
25 outside of a metropolitan area. Would you say that you

1 have the whole county that was out about the same amount
2 of time or have you heard different amounts of time?

3 MR. KYCYNKA: No. We could look down the
4 highway from our home, look down on the 32, and we saw
5 lights. We saw the street lights on. We saw the store.
6 They had lights and there we sat. And three days later
7 we had lights. So it was only like I would say -- well,
8 down to the end of Wallen Road, maybe a mile, less than
9 a mile.

10 COMMISSIONER CLAYTON: Customers served by
11 Ameren?

12 MR. KYCYNKA: Yes, yes. They had lights.
13 The town was all lit up and here we were sitting there,
14 a mile on Wallen Road, half mile, and we were still out
15 and we were still -- call again, well, we're making an
16 attempt to get it corrected. But as I said, it was like
17 three days later when our lights came on and a mile down
18 the road the whole town was lit up. The stores were in
19 operation and all.

20 COMMISSIONER CLAYTON: Are you in the
21 country or are you in a subdivision? Are you in the
22 county or are you out by yourself?

23 MR. KYCYNKA: No. Well, we're country.
24 We're rural, but there's homes on the road. They were
25 all out, too.

1 COMMISSIONER CLAYTON: So your neighbors
2 were out?

3 MR. KYCYNKA: Everybody was all out, but we
4 could look down the road and see the highway lights, the
5 stores and all, which were out, but when they were back
6 on we still had nothing for days.

7 COMMISSIONER CLAYTON: Okay. Did -- your
8 wife mentioned or we talked a little bit about tree
9 trimming. Have you noticed where you saw a need for
10 trees to be trimmed?

11 MR. KYCYNKA: Well, I haven't seen any
12 trimming on Wallen Road.

13 COMMISSIONER CLAYTON: Do you see trees
14 growing in the line?

15 MR. KYCYNKA: There's a lot to be desired.
16 They're hanging right by wires and even by the telephone
17 wires and all. Like I said, there are two trees right
18 across from our home had big branches collapse, break,
19 and they are still hanging there and they're just all
20 brown and rotted. The leaves are all dead and these
21 branches have just been hanging there for a couple of
22 weeks. No one, even the road department -- I know we
23 have a road department, I know some of them, they ride
24 by. We see their truck.

25 COMMISSIONER CLAYTON: I will tell you --

1 MR. KYCYNKA: They don't seem to care.
2 These branches are just -- and I mean big ones. They
3 are just hanging there dead. They're still there right
4 now.

5 COMMISSIONER CLAYTON: Well, make sure that
6 you stick around so this information can be given to the
7 folks at Ameren and so that we have direct communication
8 on that. Did you ever -- did you-all see or experience
9 any down lines close to your home?

10 MR. KYCYNKA: Any what was that?

11 COMMISSIONER CLAYTON: Downed lines, wires
12 down on the ground?

13 MS. KYCYNKA: Well, there was a transformer
14 that blew up.

15 MR. KYCYNKA: Our neighbor had a transformer
16 blow up. The lady came out of the house said, boy, that
17 was scary. There was a fire, a big flame shot out of
18 it. That was from the tree branch. Now it's in their
19 yard on their property. There's big telephone poles
20 right there and a big transformer and this is our
21 neighbor's property line there. And Ameren came out and
22 they worked on it and everything, but this made a huge
23 roar and explosion. And there again, that was a tree.
24 I don't know why it was tolerated for that tree to be
25 that close.

1 COMMISSIONER CLAYTON: Was that a tree in
2 the right of way in the easement?

3 MR. KYCYNKA: It would have been close to
4 it. It would have been close to it. We were at about
5 that line. That was the case there that maybe somebody
6 like Ameren or somebody or the telephone people might
7 have observed that and said, hey, this needs to be
8 looked into.

9 COMMISSIONER CLAYTON: Did you see it? Did
10 you see the limb that hit it? Was it a tree that came
11 over or was it a limb?

12 MR. KYCYNKA: Oh, we saw it after it was all
13 done. They were hauling it out. My neighbor across the
14 road said, boy, I saw that and she said that was scary.

15 COMMISSIONER CLAYTON: Was it the whole tree
16 or was it a limb?

17 MR. KYCYNKA: I think it was more like the
18 limbs, but they finally did remove the whole tree
19 because of that. But it was like part of -- maybe like
20 the top part was hitting it and toppled over onto the
21 box, but here again that might have been something that
22 someone in that line of work might have seen it or
23 observed and said, hey, that could be a problem some
24 day, which it turned out to be a problem.

25 COMMISSIONER CLAYTON: I don't have any

1 other questions. Thank you very much for coming.

2 REGULATORY LAW JUDGE PRIDGIN: Mr. Kycynka,
3 thank you for your time and your testimony, sir.

4 MR. KYCYNKA: Thank you.

5 REGULATORY LAW JUDGE PRIDGIN: You're quite
6 welcome. I see the next witness is Darrell Holman. Is
7 Mr. Holman here and wish to testify? Darrell Holman.
8 We have one other witness who has crossed his name off.
9 I don't see other names, but Mr. Holman is not going to
10 testify. Is there anyone else who wishes to testify?
11 All right. I see no other volunteers, but let me see if
12 we have any types of remarks in closing from
13 Commissioner Clayton.

14 COMMISSIONER CLAYTON: I think I've talked
15 enough, Judge. I'd just like to say thank you to
16 everyone who is here today.

17 REGULATORY LAW JUDGE PRIDGIN: All right.
18 Thank you. And I also want to thank the witnesses and
19 others who attended here and did not testify, but simply
20 maybe asked questions during the question and answer
21 session or was simply listening. We appreciate very
22 much your taking time out of your day to come and to
23 participate. If there's nothing further, I see nothing
24 further then that will conclude -- excuse me. This will
25 conclude the local public hearing in Case No. EO

1 2007-0037. Thank you very much. We are off the record.
2 Hold on. Excuse me. Yes. We will be in Potosi this
3 evening for a similar hearing at six o'clock. The
4 question and answer session will begin at 5:30 and let
5 me get an address for you. I believe it was the Potosi
6 Intermediate School, if I'm not mistaken. Yes. 367
7 Intermediate Drive in Potosi, the Trojan Intermediate
8 School cafeteria. All right. Thank you very much.
9 We're off the record.
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C E R T I F I C A T E

STATE OF MISSOURI)
) SS
COUNTY OF ST. LOUIS)

I, Erihia T. Davis, a Notary Public, the officer
before whom the foregoing public hearing was taken, do
hereby certify that the witnesses whose testimony
appears in the foregoing public hearing was duly sworn;
that the testimony of said witnesses were taken by me to
the best of my ability and thereafter reduced to
typewriting under my direction; that I am neither
counsel for, related to, nor employed by any of the
parties to the action in which this public hearing was
taken, and further that I am not a relative or employee
of any attorney or counsel employed by the parties
thereto, nor financially or otherwise interested in the
outcome of the action.

Erihia T. Davis
Notary Public within and
for St. Louis County, MO
My commission expires 6-7-09