KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No.	2	Third	🗆	Original	Sheet No.	1.09A
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				Rate Area No. 1-Urban Area & Rate Area No. 3-Suburban		

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

2. SERVICE AGREEMENTS (continued)

2.07 CREDIT REGULATIONS: (Continued)

- (C) No deposit shall be required by the Company because of a customer's race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical location.
- (D) A security deposit required pursuant to these Rules and Regulations is subject to the following terms and conditions:
 - 1) For residential customers, a security deposit shall not exceed two (2) times the highest bill of that customer during the preceding twelve (12) months. In the case of a new customer who is billed a deposit under the terms of 4 CSR 240-13.030 (1)(c) the deposit shall not exceed one-sixth (1/6) of the estimated annual bill of the customer. For non-residential customers, a security deposit shall not exceed an estimated bill covering one (1) billing period plus thirty (30) days.
 - Interest on deposits shall be paid at a per annum rate equal to the prime bank lending rate plus one percentage point as published in The Wall Street Journal for the first business day of December of the preceding calendar year, compounded annually.
- (E) Deposit refunds The credit of the residential customer will be established and the deposit and accrued interest, if any, will be refunded or the guarantor released, upon satisfactory payment before the delinquency date of all proper charges for service for a period of twelve (12) consecutive months, or if the customer has closed the account. The credit of the nonresidential customer will be reviewed after thirty-six (36) consecutive months of satisfactory payment before the delinquency date and the deposit refunded or the guarantor released if, in the opinion of the Company, the customer has established satisfactory credit in accordance with Section (A) of this Rule. If, after thirty-six (36) consecutive months of payments before the delinquency date, the nonresidential customer has not established satisfactory credit in accordance with Section (A), then such customer's

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