STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 9th day of May, 2012.

In the Matter of the Application for Variances)	
by The Empire District Electric Company and)	Case No. EE-2012-0352
The Empire District Gas Company to Allow)	Tariff No. JE-2012-0603
for Electronic Billing for Water, Electric, and)	Tariff No. JG-2012-0604
Gas Services)	Tariff No. JW-2012-0605

ORDER GRANTING VARIANCE AND APPROVING TARIFF SHEETS

Issue Date: May 9, 2012 Effective Date: May 17, 2012

On April 17, 2012, The Empire District Gas Company and The Empire District Electric Company (the "Companies") asked the Missouri Public Service Commission ("Commission") for variance from Commission Rules 4 CSR 240-13.015(1)(B) and (T). The Companies request these waivers so that they may offer electronic billing to their customers. The Companies also filed tariff sheets, effective May 17, 2012, to implement the proposed electronic billing. The Companies filed substitute tariff sheets for Tariff No. JW-2012-0605 on April 19, 2012 and April 24, 2012.

The Staff of the Commission filed its recommendation on May 2, 2012. In the recommendation, Staff stated that the proposed tariffs would allow customers the option to receive and pay bills electronically. Further, Staff stated that the proposed tariffs are similar to electronic billing programs already used by Union Electric Company, Missouri Gas Energy, Laclede Gas Company, Kansas City Power & Light Company, and KCP&L Greater

Missouri Operations Company. Staff recommends that the Commission approve the variance and tariff sheets.

Commission Rules 4 CSR 240-2.060(4) and 4 CSR 240-13.065(1) allow the Commission to grant variances from Commission rules for good cause shown. Upon review of the Companies' verified application, the Commission's rules, and Staff's recommendation, the Commission finds that the Companies have shown good cause in their request for a variance.

THE COMMISSION ORDERS THAT:

- 1. The Empire District Gas Company and The Empire District Electric Company are granted a variance from Commission Rules 4 CSR 240-13.015(1)(B) and (T).
- 2. The Commission approves Tariff No. JE-2012-0603, which is the tariff of The Empire District Electric Company filed on April 17, 2012 and effective on May 17, 2012. The specific tariff sheet approved is:

P.S.C. MO. No. 5 t No. 2 Canceling Section 5. 6th Revised. Sheet No. 2

Section 5, 7th Revised, Sheet No. 2, Canceling Section 5, 6th Revised, Sheet No. 2

3. The Commission approves Tariff No. JG-2012-0604, which is the tariff of The Empire District Gas Company filed on April 17, 2012 and effective on May 17, 2012. The specific tariff sheets approved are:

P.S.C. MO. No. 2

Section 2, 1st Revised, Sheet No. R-3, Canceling Section 2, Original, Sheet No. R-3 Section 2, 1st Revised, Sheet No. R-4, Canceling Section 2, Original, Sheet No. R-4

4. The Commission approves Tariff No. JW-2012-0605, which is the tariff of The Empire District Electric Company filed on April 17, 2012, amended on April 19 and 24, 2012, and effective on May 17, 2012. The specific tariff sheets approved are:

P.S.C. MO. No. 4

Section 2, 1st Revised, Sheet No. 2, Canceling Section 2, Original, Sheet No. 2 Section 2, 1st Revised, Sheet No. 3, Canceling Section 2, Original, Sheet No. 3

- 5. This order shall become effective on May 17, 2012.
- 6. This case may be closed on May 18, 2012.

BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Gunn, Chm., Jarrett and Kenney, CC., concur.

Bushmann, Regulatory Law Judge