## OF THE STATE OF MISSOURI

In the Matter of the Application for a	)
Variance from 4 CSR 240-13.035(1)	) File No. EE-2014-025
Regarding Denial of Service Notice	)

## ORDER DIRECTING FILING AND SETTING INTERVENTION DEADLINE

Issue Date: March 18, 2014 Effective Date: March 18, 2014

On March 14, 2014, Kansas City Power & Light Company ("KCP&L") and KCP&L Greater Missouri Operations Company ("GMO") (jointly, "Companies") filed an application for variance from the notice requirement of the denial of service rule in Commission Rule 4 CSR 240-13.035(1). Companies states they are working to implement automated procedures to comply with the Commission's revised rule that will require a utility to provide written notice when it denies services to an applicant. Although the Commission's revised rule will go into effect on March 30, 2014, Companies state that they have not completed the computer programming necessary to write the denial notices by March 30<sup>th</sup>. Companies are requesting a 60-day variance until May 29, 2014 to begin sending written denial notices to customers.

Companies also seeks a waiver of the sixty day notice of filing requirement in Commission Rule 4 CSR 240-4.020 should this become a contested case.

The Commission will set a deadline for interested parties to intervene and direct the Staff of the Commission to file a recommendation.

## THE COMMISSION ORDERS THAT:

- Any interested entity shall file an application to intervene no later than March 24,
  2014.
- 2. No later than March 24, 2014, the Commission's Staff shall file its recommendation on the application.
  - 3. This order shall become effective immediately upon issuance.



BY THE COMMISSION

Morris L. Woodruff Secretary

Kim S. Burton, Regulatory Law Judge, by delegation of authority under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 18<sup>th</sup> day of March, 2014.