

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of Jack and)
Tammy Duncan for Change of Electric)
Supplier to Platte-Clay Electrical Cooperative) **File No. EO-2023-0105**
from Evergy)

**ORDER DIRECTING NOTICE, ADDING PARTIES, AND DIRECTING
RESPONSES TO APPLICATION**

Issue Date: September 19, 2022

Effective Date: September 19, 2022

On September 15, 2022, Jack and Tammy Duncan filed an application with the Missouri Public Service Commission requesting a change of electric supplier from Evergy Misosuri West, Inc. d/b/a Evergy Missouri West (Evergy), to the Platte-Clay Electric Cooperative, Inc. (Platte-Clay).

The Commission will direct its Data Center to send notice of the application to the Evergy and Platte-Clay. Because they are necessary parties, Evergy and Platte-Clay will be joined as parties to this proceeding and will be directed to file responses to the application. The Commission will also direct the Staff of the Commission (Staff) to file a recommendation.

THE COMMISSION ORDERS THAT:

1. The Commission’s Data Center shall send a copy of this order, with a copy of the application, to Evergy and Platte-Clay.
2. Evergy and Platte-Clay are made parties to this proceeding and shall each file a response to the application no later than November 3, 2022.

3. Staff shall file its recommendation regarding the application no later than November 18, 2022.

4. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Ross Keeling, Regulatory Law Judge
by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 19th day of September, 2022.

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the matter of the application of)
Jack & Tammy Duncan) Case No. _____
(Name of Applicant))
)
for change of electric supplier.)

APPLICATION FOR CHANGE OF ELECTRIC SERVICE PROVIDER

1. Applicant's address is: 102 Broken Bridge Lane
Platte City Mo. 64079

2. The name of Applicant's current electric service provider is: Evergy

3. Applicant requests the Missouri Public Service Commission to order a change of electric supplier to the address indicated above.

4. Applicant requested the Commission to order a change of electric supplier from EVERGY (Current)
to Platte - Clay Electrical Cooperative (Requested)

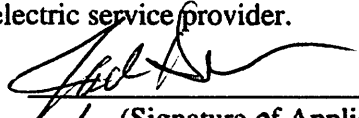
5. Applicant requests the Missouri Public Service Commission to order a change of electric provider for the following reasons.* Frequent Power outages
We Both are self Employed, Tammy with a Home Daycare
Jack with a Remodeling Co. Loss of Power causes loss
of HVAC use, as well as the ability to prepare hot meals
for the children. For the Remodeling Co. we have a small
Shop which we do custom work, which can not be performed
with out power.

Our street is serviced by PCEC with the exception of 3 houses, (ours being one of them)
With that said PCEC pad mounted Transformer is in
our front yard less than 200' from our meter.

6. Applicant has taken the following steps in an attempt to work out electric service problems with the electric service provider: Very Little we can do other than call + report the outages. We are given generic responses. Last phone call we were told it was from squirrels causing bare lines. When we asked why the power outages were so frequent the response was "There are a lot of squirrels out there."

WHEREFORE, Applicant requests the Missouri Public Service Commission to issue an Order which changes the current electric service provider.

9-6-22
(Date)


(Signature of Applicant)
Jimmy Duncan
816-858-4108
(Phone Number)

*If reason for change is poor service, outages, low voltage, etc., applicant should submit a record of service problems covering at least 90 days, including dates and times of problems to the extent possible. Applicant should also attempt to determine reasons for any service problems. For instance, if electric service was out or you are experiencing blinking lights, you should contact the supplier of electric service to determine the problem, and include this information with the application. (If the reasons from the supplier was a storm, car hitting pole, trees in line, conductor fell down, or whatever the supplier states for the problem, this should be noted.)

STATE OF MISSOURI)
)
COUNTY OF Platte) ss.

VERIFICATION

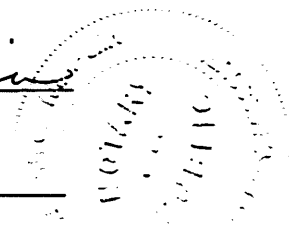
Jack Duncan and Tammy Duncan on oath, states that he/she has read the foregoing application and is familiar with its contents and the matters set forth therein are true to the best of his/her knowledge, information and belief.

Tammy Duncan
(Signature of Applicant)

SWORN TO BEFORE ME, the undersigned Notary Public on this the 6th
day of September 2022.
~~19~~.

Jennifer M. Fain
Notary Public

My Commission Expires: 1/10/26



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Power Outages for

The Last 90 DAYS @

102 Broken Bridge Lane, Platte City Mo. 64079

May 31st

Unsure of the duration on this date

June 8th 9th 10th

Due to Storm

Aug 3rd

Brown out and blinking lights for very brief period.

After power stabilized our security monitor for the

Daycare would not work.

August 22nd

Approximately 3 hrs without power

August 23rd

Approximately 2 hours without power



September 8, 2022

JACK DUNCAN
TAMMY DUNCAN
14302 S Kaw Dr, Olathe, Ks. 66062

Re: *Power outage request – 102 Broken Bridge Ln, Platte City, Mo.*

Hi Tammy,

This letter will verify that the above-referenced address may have experienced a power outage on the days listed below.

- 05/31/2022
- 06/08/2022
- 08/22/2022
- 08/23/2022

Should you have any questions, please do not hesitate to contact us at (816) 471-5275.

Very truly yours,

Faye
Customer Contact Center


STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 19th day of September, 2022.





Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

September 19, 2022

File/Case No. EO-2023-0105

Missouri Public Service Commission
Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel
Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@opc.mo.gov

Evergy Missouri West
Legal Department
One Kansas City Place, 1200
Main Street
P.O. Box 418679
Kansas City, MO 64105
roger.steiner@evergy.com

Jack and Tammy Duncan
Jack Duncan
102 Broken Bridge Lane
Platte City, MO 64079

Jack and Tammy Duncan
Tammy Duncan
102 Broken Bridge Lane
Platte City, MO 64079

Platte-Clay Electric Cooperative, Inc.
Legal Department
1000 W. 92 Hwy.
P.O. Box 100
Kearney, MO 64060

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



Morris L. Woodruff
Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.