

MO 419-2651 (9-10)

RECEIVED

JAN 10 2020

MO PUBLIC SERVICE COMMISSION
MAIL ROOM

CERTIFIED MAIL®

7017 3040 0000 1345 3778

Unice Harris
4612 NE Whispering Winds
Lees Summit, MO 64064

18 POSTAGE >> PITNEY BOWES

ZIP 55108 \$ 000.30
02 MW
0000343984 DEC 18 2019

500 600

SECOND NOTICE

NIXIE 641 DE 1 0001/08/20

RETURN TO SENDER
UNCLAIMED
UNABLE TO FORWARD

BC: 65102036060 *1728-18455-18-44

UNC

67 68 69 70 71 72 73 74

640641761

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

EC 2020-0079 12-18-19

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Unice Harris
4612 NE Whispering Winds
Lees Summit, MO 64064



9590 9403 0422 5163 8703 97

2. Article Number (Transfer from service label)

7017 3040 0000 1345 3778

PS Form 3811, April 2015 PSN 7530-02-000-9053

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

☐ Agent

☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

- D. Is delivery address different from item 1?** ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type

- | | |
|--|---|
| <input type="checkbox"/> Adult Signature | <input type="checkbox"/> Priority Mail Express® |
| <input type="checkbox"/> Adult Signature Restricted Delivery | <input type="checkbox"/> Registered Mail™ |
| <input checked="" type="checkbox"/> Certified Mail® | <input type="checkbox"/> Registered Mail Restricted Delivery |
| <input type="checkbox"/> Certified Mail Restricted Delivery | <input type="checkbox"/> Return Receipt for Merchandise |
| <input type="checkbox"/> Collect on Delivery | <input type="checkbox"/> Signature Confirmation™ |
| <input type="checkbox"/> Collect on Delivery Restricted Delivery | <input type="checkbox"/> Signature Confirmation Restricted Delivery |
| <input type="checkbox"/> Insured Mail | |
| <input type="checkbox"/> Insured Mail Restricted Delivery (over \$500) | |

Domestic Return Receipt

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Unice Harris,)	
)	
Complainant,)	
)	File No. EC-2020-0079
v.)	
)	
Evergy Missouri West,)	
)	
Respondent)	
)	

ORDER RE-SETTING PREHEARING CONFERENCE

Issue Date: December 18, 2019

Effective Date: December 18, 2019

On September 18, 2019, Unice Harris filed a complaint against Kansas City Power & Light Company.¹ Thereafter, the Commission ordered its Staff to investigate and file a report. Staff filed its report on November 4, 2019. On November 18, 2019, the Commission scheduled a prehearing conference for November 26, 2019. Ms. Harris did not appear.

Only eight days' notice was given in scheduling the November prehearing conference, and it was scheduled the same week as the Thanksgiving holiday. For these reasons, the Commission excuses Ms. Harris' absence from the first prehearing conference. The Commission will withdraw its *Order Directing Complainant to Show Cause Why Complaint Should Not be Dismissed*. The Commission will re-set the prehearing conference after the seasonal holidays to give all parties the opportunity to appear.

¹ Respondent notes that while the claim was filed against Kansas City Power & Light, Ms. Harris was actually a customer of KCP&L Greater Missouri Operations Company, which has undergone a name change to Evergy Missouri West.

In order to discuss a procedural schedule and *possible settlement or mediation* of this matter, the Commission will set a second prehearing conference. For their convenience, the parties may appear by telephone as set out below.

THE COMMISSION ORDERS THAT:

1. The parties shall appear at a prehearing conference to be held on January 15, 2020, at 12:00 noon. Failure to appear at the conference without being excused may result in dismissal of the complaint in accordance with Commission rule 20 CSR 4240-2.090(5).

2. The prehearing conference will convene in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri 65102. The building meets accessibility standards required by the Americans with Disabilities Act. Any person who needs an accommodation to participate in the conference or hearing shall contact the Commission, not later than the day before the conference. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711.

3. Any party that wants to participate in the prehearing conference by telephone may do so by dialing **650-479-3207** and entering access code **288 803 995**.

4. The Commission's Data Center shall send, by certified mail, a copy of this order to Unice Harris at:

Unice Harris
4612 NE Whispering Winds
Lee's Summit, Missouri 64064

5. The Commission's *Order Directing Complainant to Show Cause Why Complaint Should Not be Dismissed*, issued November 26, 2019, is withdrawn and of no further effect.

6. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Charles Hatcher, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

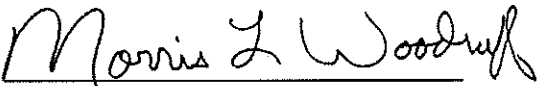
Dated at Jefferson City, Missouri,
on this 18th day of December, 2019.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 18th day of December 2019.


Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

December 18, 2019

File/Case No. EC-2020-0079

**Missouri Public Service
Commission**
Staff Counsel Department
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staffcounsel@psc.mo.gov

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Jefferson City, MO 65102
opcservice@opc.mo.gov

Evergy Missouri Metro
Robert Hack
1200 Main, 19th Floor
P.O. Box 418679
Kansas City, MO 64141-9679
rob.hack@evergy.com

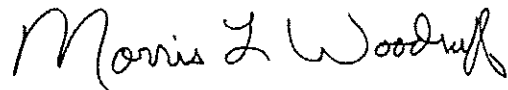
Evergy Missouri Metro
Roger W Steiner
1200 Main Street, 16th Floor
P.O. Box 418679
Kansas City, MO 64105-9679
roger.steiner@evergy.com

**Missouri Public Service
Commission**
Casi Aslin
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
casi.aslin@psc.mo.gov

Unice Harris
Unice Harris
4612 NE Whispering Winds
Lees Summit, MO 64064
Uharris1111@gmail.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.