

Missouri Public Service Commission  
Data Center  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

MO 419-2651 (9-10)

FILED

MAR 13 2020

Missouri Public  
Service Commission

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CERTIFIED MAIL®



7017 3040 0000 1345 3877

*575-308*

U.S. POSTAGE PITNEY BOWES



ZIP 65109 \$ 006.90<sup>0</sup>  
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0000370410 FEB. 07. 2020

Dora Michelle Middleton  
72 Mallard Pointe Drive  
O'Fallon, Missouri 63368

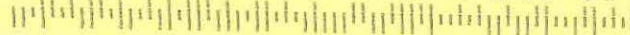
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2-28*

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RETURN TO SENDER  
UNCLAIMED  
UNABLE TO FORWARD

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BC: 65102036060 \*0416-04398-08-35



AT TOP OF ENVELOPE TO THE RIGHT  
ADDRESS FOLDS AT DOTTED LINE

EC-2020-0083 2/7/20

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1.   
 Dora Michelle Middleton  
 72 Mallard Pointe Drive  
 O'Fallon, Missouri 63368



9590 9403 0422 5163 8702 74

2. Article Number (Transfer from service label)

7017 3040 0000 1345 3877

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature

X

- Agent
- Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1?  Yes  
 If YES, enter delivery address below:  No

3. Service Type

- Adult Signature
- Adult Signature Restricted Delivery
- Certified Mail®
- Certified Mail Restricted Delivery
- Collect on Delivery
- Collect on Delivery Restricted Delivery
- Insured Mail
- Insured Mail Restricted Delivery (over \$500)
- Priority Mail Express®
- Registered Mail™
- Registered Mail Restricted Delivery
- Return Receipt for Merchandise
- Signature Confirmation™
- Signature Confirmation Restricted Delivery

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Dora Michelle Middleton,	)	
	)	
Complainant,	)	
	)	File No. EC-2020-0083
v.	)	
	)	
Union Electric Company d/b/a Ameren	)	
Missouri,	)	
	)	
Respondent	)	

**ORDER RE-SETTING PREHEARING CONFERENCE**

Issue Date: February 7, 2020

Effective Date: February 7, 2020

On September 19, 2019, Dora Michelle Middleton filed a complaint against Union Electric Company d/b/a Ameren Missouri. Thereafter, the Commission ordered its Staff to investigate and file a report. Staff filed its report on November 4, 2019.

On December 18, 2019, the Commission sent a scheduling order to Ms. Middleton via certified mail setting a prehearing conference for January 16, 2020. On December 30, 2019, the scheduling order which had been sent to Ms. Middleton (72 Mallard Pointe Drive) was returned by the United States Postal Service, marked undeliverable and unable to forward. There was a sticker stating a new address for Ms. Middleton on the returned mail.

Again via certified mail, on December 30, 2019, the Commission re-sent the scheduling order to the new address (17 Sea Pines Ct) for Ms. Middleton. On February 4, 2020, the re-sent scheduling order was returned by the Postal Service, marked return to sender, and unable to forward.

Meanwhile, on January 16, 2020, the Commission held the scheduled pre-hearing conference. Ms. Middleton did not appear. The Commission then issued an order directing Ms. Middleton to explain her absence, or risk the case being dismissed.

The Commission is now aware that Ms. Middleton may not have received notice of the prehearing conference such that she could not be expected to attend. Her absence is excused and the Commission will reschedule a prehearing conference.

For their convenience, the parties may appear by telephone as set out below.

**THE COMMISSION ORDERS THAT:**

1. The parties shall appear at a prehearing conference to be held on February 25, 2020, at 12:00 noon. Failure to appear at the conference without being excused may result in dismissal of the complaint in accordance with Commission rule 20 CSR 4240-2.090(5).

2. The prehearing conference will convene in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri 65102. The building meets accessibility standards required by the Americans with Disabilities Act. Any person who needs an accommodation to participate in the conference or hearing shall contact the Commission, not later than the day before the conference. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711.

3. Any party that wants to participate in the prehearing conference by telephone may do so by dialing **650-479-3207** and entering access code **801 105 745#**.

4. The Commission's Data Center shall send a copy of this order to the email address on file in this case for Dora Michelle Middleton, [middletondora42@gmail.com](mailto:middletondora42@gmail.com).

5. The Commission's Data Center shall send, by first class mail, a copy of this order to Dora Michelle Middleton at:

Dora Michelle Middleton  
72 Mallard Pointe Drive  
O'Fallon, Missouri 63368

6. The Commission's Data Center shall send, by first class mail, a copy of this order to Dora Michelle Middleton at:

Dora Michelle Middleton  
17 Sea Pines Ct  
O'Fallon, Missouri 63368

7. The Commission's *Order Directing Complainant to Explain Why She Did Not Appear For the Prehearing Conference*, issued January 16, 2020, is withdrawn and of no further effect.

8. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Charles Hatcher, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

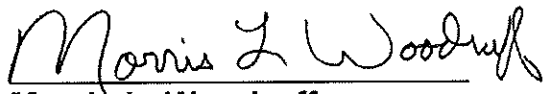
Dated at Jefferson City, Missouri,  
on this 7<sup>th</sup> day of February, 2020.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS** my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 7<sup>th</sup> day of February 2020.

  
\_\_\_\_\_  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**February 7, 2020**

File/Case No. EC-2020-0083

**Missouri Public Service  
Commission**  
Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
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staffcounsel@psc.mo.gov

**Office of the Public Counsel**  
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P.O. Box 2230  
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opc@psc.mo.gov

**Dora M. Middleton**  
Dora M Middleton  
72 Mallard Pointe Drive  
O'Fallon, MO 63368  
middletondora42@gmail.com

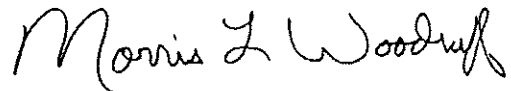
**Missouri Public Service  
Commission**  
Travis Pringle  
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Travis.Pringle@psc.mo.gov

**Union Electric Company**  
Sarah E Giboney  
111 South Ninth Street, Suite 200  
P.O. Box 918  
Columbia, MO 65205-0918  
giboney@smithlewis.com

**Union Electric Company**  
Jermaine Grubbs  
1901 Chouteau Avenue  
St. Louis, MO 63103  
AmerenMOService@ameren.com

*Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).*

*Sincerely,*



**Morris L. Woodruff**  
**Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.