

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Chad L. Flynn,

Complainant

v.

Evergy Missouri West, Inc.,

Respondent

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File No. EC-2021-0290

ORDER GIVING NOTICE OF CONTESTED CASE AND DIRECTING ANSWER

Issue Date: March 19, 2021

Effective Date: March 19, 2021

On March 16, 2021, Chad L. Flynn filed a complaint with the Commission against Evergy Missouri West, Inc. A copy of the complaint accompanies this notice. Complaints may be filed with the Commission pursuant to Section 386.390, RSMo (Supp. 2020), constitute a contested case, and are governed by Commission Rules regarding discovery and procedure.¹

Because this complaint involves less than \$3,000, it shall proceed under the Commission's small formal complaint procedure.² If any party believes this matter should not proceed under the small formal complaint procedure, that party may file a motion consistent with the Commission's rule. The Commission notes that small formal complaints require a recommended final decision within 100 days following the filing of a complaint.³ That deadline is June 24, 2021. That time frame may be extended for good cause.

¹ Commission rules governing practice and procedure before the Commission are published in the Code of State Regulations at 20 CSR 4240, Chapter 2. Discovery is specifically addressed at 20 CSR 4240-2.090.

² 20 CSR 4240-2.070(15).

³ 20 CSR 4240-2.070(15)(G).

Evergy Missouri West will have thirty days from the date of this notice to file a response to the complaint as provided by Commission Rule 20 CSR 4240-2.070(15)(A). A copy shall be served upon Mr. Flynn at his address.

The Commission will also direct the Staff of the Missouri Public Service Commission (Staff) to investigate this complaint and file a report. Commission Rule 20 CSR 4240-2.070(15)(D) requires Staff to file its report and recommendation within 45 days of a small formal complaint being filed, which may be extended upon a showing of good cause.

As an alternative to the formal evidentiary hearing procedure, the Commission offers mediation. Mediation is a voluntary process in which a neutral person assists the parties in exploring opportunities for settlement. Upon a written request for mediation, the Commission may suspend the schedule set forth in this order.

THE COMMISSION ORDERS THAT:

1. Evergy Missouri West, Inc. shall file a response to this complaint no later than April 19, 2021.
2. Staff shall investigate and file its report and recommendations no later than April 30, 2021.
3. The Commission's Data Center shall send, by certified mail, a copy of this notice and order and a copy of the complaint to:

Evergy Missouri West, Inc.
ATTN: Legal Department
P.O. Box 418679
Kansas City, MO 64105

4. The Commission's Data Center shall send to Mr. Flynn a copy of this notice; the Commission's procedural rules, 20 CSR 4240 Chapter 2; and a copy of the

Commission publication titled *How to Present Your Formal Complaint Before the Missouri Public Service Commission*.

5. This order is effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Charles Hatcher, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 19th day of March, 2021.