



4. Having concluded its investigation, Staff offers its *Memorandum*, filed concurrently, which is confidential pursuant to 20 CSR 4240-2.070(11), and which details Staff's investigation and analysis. In summary, Staff concludes that the Company has not violated any applicable statutes, Commission Rules, or Commission-approved Company tariffs related to the complaint.

5. The attached *Memorandum* more fully explains the circumstances and facts that led Staff to make these conclusions. Staff recommends that the Commission make findings in accordance with the attached *Memorandum*.

**WHEREFORE**, Staff hereby tenders its *Memorandum* for the Commission's information and consideration.

Respectfully Submitted,

**/s/ Carolyn H. Kerr**

Missouri Bar Number 45718

Senior Staff Counsel

Missouri Public Service Commission

P.O. Box 360

Jefferson City, MO 65102

573-751-5397 (Voice)

573-526-6969 (Fax)

Carolyn.kerr@psc.mo.gov

Attorney for Staff of the

Missouri Public Service Commission

**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 12<sup>th</sup> day of April, 2023, to all counsel of record.

**/s/ Carolyn H. Kerr**