		Page 1
1	BEFORE THE PUBLIC SERVICE COMMISSION	
	OF THE STATE OF MISSOURI	
2		
3		
	SAMANTHA BLACKMON )	
4	Complainant )	
	)	
5	vs. )File No. EC-2015-0204	
	)	
6	KANSAS CITY POWER & LIGHT )	
	COMPANY )	
7	Respondent )	
8		
9		
10		
11		
12	TRANSCRIPT OF PREHEARING CONFERENCE	
13		
14	VOLUME I	
15		
16	May 22, 2015	
17	1:30 p.m.	
18		
19		
20		
21		
22		
23		
24	Before the Honorable Kennard L. Jones,	
25	Senior Regulatory Law Judge	

		Page 2
1	APPEARANCES	
2		
3	Staff (Telephonic):	
4	Ms. Whitney Payne, Assistant Staff Counsel	
5	Ms. Gay Fred	
6		
7	Kansas City Power & Light:	
8	Mr. Roger Steiner, Staff Attorney	
9	Mr. Brad Lutz	
10	Ms. Maria Lopez	
11		
12	Reported by:	
13	Ms. Janet Wimer	
14	Midwest Litigation Services	
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

	Page 3
1	PREHEARING CONFERENCE
2 .	(Starting time of the Conference: 1:50
3	p.m.)
4	JUDGE JONES: We're on the record with
5	Case No. EC-2015-0204, Samantha Blackmon vs. Kansas
6	City Power & Light Company. My name is Kennard
7	Jones. I am the Regulatory Law Judge assigned to
8	this case.
9	At this time, I'll take entries of
10	appearances, beginning with Kansas City Power &
11	Light.
12	MR. STEINER: My name is Roger W.
13	Steiner. I represent KCP&L. I've given my address
14	to the Court Reporter.
15	JUDGE JONES: And from the Staff of the
16	Commission?
17	MS. PAYNE: This is Whitney Payne for the
18	Staff of the Commission. My address is P.O. Box
19	360, Jefferson City, Missouri 65102.
20	JUDGE JONES: Okay. I will note for the
21	record that Samantha Blackmon, the Complainant, is
22	not present, and it is about 9 minutes til 2. The
23	Hearing was to start at 1:30. And with that then,
24	we'll just go off the record.
25	MR. STEINER: Could I say a couple of

	Page 4
1	things?
2	JUDGE JONES: Sure.
3	MR. STEINER: Your Honor, we've - when
4	this Complaint was filed, we suspended collection
5	activities on this account, as is our practice. We
6	have not had any payment for any service since
7	November of 2014, and there's a very large bill
8	that's accrued.
9	There's a rule that allows that if the
10	parties are unable to determine the amount not in
11	dispute, the customer shall pay the utility 50
12	percent of that charge. That's Rule 240-13.0456.6,
13	and just on the amount that she's owed since
14	November - that she owes since, excuse me,
15	November, which is not in dispute, which is just
16	her current usage, half of that amount would be
17	\$1,280.
18	And we would request that the Commission
19	order the Complainant to pay that amount by say, a
20	week from today, and if it's not paid, that we will
21	be allowed to discontinue service to the
22	Complainants, pursuant to those rules.
23	The fact that the Complainants have a
24	Complaint pending does not mean they don't have to
25	pay for electric service during the pendency of the

	Page 5
1	Complaint. We just need some way to stop this
2 .	because she keeps - bills keep accruing without any
3	payments whatsoever, and that's not what the
4	purpose of the rules are for. That's not what the
5	purpose of the Complaint is for, is not to suspend
6	payments for current usage.
7	JUDGE JONES: Okay. Well, this is what I
8	think may happen, is I will put on agenda and order
9	dismissing the Complaint. That will probably be on
10	Wednesday, if we have an agenda Wednesday. If not,
11	then I will issue an Order consistent with your
12	request. And if there is an order that I put on
13	for Wednesday, and Whitney, do you know if there's
14	an agenda Wednesday?
15	MS. PAYNE: It was cancelled in light of
16	an upcoming Hearing, but that Hearing has now been
17	postponed, so we're awaiting the Commission to give
18	notice that they are going to book agenda after
19	all.
20	JUDGE JONES: Okay, alright.
21	MR. STEINER: And obviously, if it's the
22	case dismissed, Your Honor, that would be fine also
23	because then we could discontinue service.
24	JUDGE JONES: Well, what you're wanting
25	was a week from today, but if there's no agenda

	Page 6
1	next week, then it won't be until next, the Rolla
2	ones. Will that work for you guys? I mean, it
3	will be dismissed then. In the order of dismissal,
4	just in fairness, it will have a 30 day effective
5	date, but the payment of the undisputed amount
6	could be made effective in the interim, like that's
7	from the day it's issued.
8	MR. STEINER: That's fine. And that
9	amount is \$1,280, and that's actually-
10	JUDGE JONES: Well, what I will probably
11	do is just refer to it as an undisputed amount, so
12	that I don't have to make any findings of fact.
13	MR. STEINER: Okay. Well, the rule says
14	if the Company and the Complainant can't come up
15	with what the undisputed amount is, then the
16	Complainant needs to pay 50 percent of the entire
17	balance, which will be a larger number.
18	MS. FRED: Roger?
19	MR. STEINER: Yes?
	MS. FRED: This is Gay.
20	MR. STEINER: Yes.
	MS. FRED: Okay. Under that rule though,
21	you have to mutually agree on the non-disputed
	amount, so are you going to reach out to her, or
22	have you already done that?
	MR. STEINER: We've tried. We've not
23	been able to get a hold of her and she's not called
	us back. My interpretation of the rule is if you
24	can't agree on the amount in non-dispute, then they
	have to pay 50 percent of the charges in dispute.
25	MS. FRED: That's correct, that's right.
	MR. STEINER: And that's that \$1,280

	Page 7
1	figure that I was giving.
2 .	MS. FRED: Okay.
3	MR. STEINER: That's half of the amount.
4	MS. FRED: That's half the amount owed,
5	okay.
6	(UNKNOWN-PHONE): Have you provided her
7	disconnection notices on that amount?
8	MR. STEINER: We would have to do that
9	after we get an Order from the Commission saying,
10	"You can do so." We have not done that.
11	(UNKNOWN-PHONE): Alright, thank you.
12	MR. STEINER: We need something to get
13	the process started, because she's not paying
14	anything on her bill.
15	MS. FRED: Do you know if she still
16	resides at that location?
17	MR. STEINER: I do not.
18	MS. FRED: Okay. So you don't know if
19	Revenue Protection has been out and done a site
20	visit to see if it's vacant or not then?
21	MR. STEINER: I do not know that.
22	MS. FRED: Okay. Just curious since you
23	can't get in touch with her. She may have
24	abandoned the location.
25	JUDGE JONES: Then cutting off the

	Page 8
1	service won't be an issue, right. Well, I'll tell
2 .	you what, if there's an agenda next week, then the
3	case will go away. If there isn't an agenda next
4	week, I'll order something consistent without a
5	specialty day to move the process along. Does
6	anyone have anything else they'd like to add?
7	MS. PAYNE: No. We're okay over here,
8	Judge.
9	JUDGE JONES: Okay. With that, then
10	we'll go off the record.
11	(WHEREIN, the Hearing is concluded at
12	1:57 p.m.)
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	

		Page 9
1	INDEX	
2 .		
3	WITNESS NAME PAGE	
4		
5	NONE	
6		
7	PRE HEARING BEGINS ON 3	
8		
9		
10	EXHIBITS	
11		
12	NONE MARKED	
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		
1		

	Page 10		
1	CERTIFICATE OF REPORTER		
2 .	STATE OF MISSOURI ) ss:		
3	COUNTY OF CLAY )		
4	I, JANET H. WIMER, Certified Court		
5	Reporter, the officer before whom the foregoing		
6	hearing was taken, do hereby certify that the		
7	testimony in said hearing was taken by me to the		
8	best of my ability and thereafter reduced to		
9	typewriting under my direction; that I am neither		
10	counsel for, related to, nor employed by any of the		
11	parties to the action in which this hearing was		
12	taken, and further, that I am not a relative or		
13	employee of any attorney or counsel employed by the		
14	parties thereto, nor financially or otherwise		
15	interested in the outcome of the action.		
16			
17			
18	Notary Public in and for		
19	the State of Missouri		
20			
21	My Commission Expires: 9/29/15		
22			
23			
24			
25			

	cancelled 5:15	direction 10:9	going 5:18 6:21	larger 6:17
<u>A</u>	case 3:5,8 5:22	disconnection	guing 5:18 6:21 guys 6:2	Law 1:25 3:7
abandoned 7:24	8:3	7:7	guys 0.2	light 1:6 2:7 3:6
ability 10:8	CERTIFICATE	discontinue 4:21	H	3:11 5:15
<b>able</b> 6:23	10:1	5:23	<b>H</b> 9:10 10:4	Litigation 2:14
account 4:5	Certified 10:4	dismissal 6:3	half 4:16 7:3,4	location 7:16,24
accrued 4:8	certify 10:6	dismissed 5:22	happen 5:8	Lopez 2:10
accruing 5:2	charge 4:12	6:3	hearing 3:23	Lutz 2:9
action 10:11,15	charges 6:24	dismissing 5:9	5:16,16 8:11	
activities 4:5	City 1:6 2:7 3:6	<b>dispute</b> 4:11,15	9:7 10:6,7,11	M
actually- 6:9	3:10,19	6:24	hold 6:23	<b>Maria</b> 2:10
add 8:6	CLAY 10:3	0.24	Honor 4:3 5:22	<b>MARKED</b> 9:12
address 3:13,18	collection 4:4	$\overline{\mathbf{E}}$	Honorable 1:24	mean 4:24 6:2
<b>agenda</b> 5:8,10,14	come 6:14	<b>E</b> 9:1,10		Midwest 2:14
5:18,25 8:2,3	Commission 1:1	EC-2015-0204	I	minutes 3:22
<b>agree</b> 6:21,24 <b>allowed</b> 4:21	3:16,18 4:18	1:5 3:5	interested 10:15	Missouri 1:1
	5:17 7:9 10:21	effective 6:4,6	interim 6:6	3:19 10:2,19
<b>allows</b> 4:9	Company 1:6 3:6	electric 4:25	interpretation	move 8:5
<b>alright</b> 5:20 7:11	6:14	employed 10:10	6:23	mutually 6:21
<b>amount</b> 4:10,13 4:16,19 6:5,9	Complainant 1:4	10:13	<b>issue</b> 5:11 8:1	
	3:21 4:19 6:14	employee 10:13	issued 6:7	N
6:11,15,21,24 7:3,4,7	6:16	entire 6:16		<b>N</b> 9:1
	Complainants	entries 3:9	J	name 3:6,12 9:3
appearances 2:1 3:10	4:22,23	excuse 4:14	Janet 2:13 10:4	need 5:1 7:12
assigned 3:7	Complaint 4:4	Expires 10:21	Jefferson 3:19	needs 6:16
Assistant 2:4	4:24 5:1,5,9		Jones 1:24 3:4,7	neither 10:9
attorney 2:8	concluded 8:11	<b>F</b>	3:15,20 4:2 5:7	non-dispute 6:24
10:13	Conference 1:12	<b>fact</b> 4:23 6:12	5:20,24 6:10	non-disputed
awaiting 5:17	3:1,2	fairness 6:4	7:25 8:9	6:21
awaiting 3.17	consistent 5:11	figure 7:1	Judge 1:25 3:4,7	<b>Notary</b> 10:18
В	8:4	File 1:5	3:15,20 4:2 5:7	note 3:20
<b>B</b> 9:10	correct 6:25	filed 4:4	5:20,24 6:10	notice 5:18
back 6:23	counsel 2:4 10:10	financially 10:14	7:25 8:8,9	notices 7:7
balance 6:17	10:13	findings 6:12	K	<b>November</b> 4:7,14
beginning 3:10	<b>COUNTY</b> 10:3	fine 5:22 6:8	Kansas 1:6 2:7	4:15
BEGINS 9:7	couple 3:25	foregoing 10:5	3:5,10	number 6:17
best 10:8	Court 3:14 10:4	Fred 2:5 6:18,19	KCP&L 3:13	0
<b>bill</b> 4:7 7:14	curious 7:22	6:20,25 7:2,4	keep 5:2	
bills 5:2	<b>current</b> 4:16 5:6	7:15,18,22	keeps 5:2	obviously 5:21 officer 10:5
Blackmon 1:3	customer 4:11	further 10:12	Kennard 1:24	
3:5,21	cutting 7:25	G	3:6	<b>okay</b> 3:20 5:7,20 6:13,20 7:2,5
<b>book</b> 5:18		Gay 2:5 6:19	know 5:13 7:15	7:18,22 8:7,9
<b>Box</b> 3:18	D	<b>Gay</b> 2:5 6:19 <b>give</b> 5:17	7:18,21	ones 6:2
<b>Brad</b> 2:9	<b>D</b> 9:1	give 5:17 given 3:13		order 4:19 5:8,11
	<b>date</b> 6:5	given 5:15 giving 7:1	L	5:12 6:3 7:9 8:4
C	day 6:4,7 8:5	go 3:24 8:3,10	L 1:24	outcome 10:15
called 6:23	determine 4:10	gu 3.24 0.3,10	large 4:7	outcome 10:13
			~	1

owed 4:13 7:4	Regulatory 1:25	suspend 5:5	5:10,13,14	9
owes 4:14	3:7	suspended 4:4	week 4:20 5:25	9 3:22
	related 10:10		6:1 8:2,4	<b>9/29/15</b> 10:21
P	relative 10:12	T	whatsoever 5:3	2722720 10.21
<b>p.m</b> 1:17 3:3 8:12	Reported 2:12	<b>T</b> 9:10	<b>Whitney</b> 2:4 3:17	
<b>P.O</b> 3:18	Reporter 3:14	<b>take</b> 3:9	5:13	
<b>PAGE</b> 9:3	10:1,5	taken 10:6,7,12	Wimer 2:13 10:4	
<b>paid</b> 4:20	represent 3:13	Telephonic 2:3	WITNESS 9:3	
parties 4:10	request 4:18 5:12	<b>tell</b> 8:1	work 6:2	
10:11,14	resides 7:16	testimony 10:7		
<b>pay</b> 4:11,19,25	Respondent 1:7	<b>thank</b> 7:11	X	
6:16,24	Revenue 7:19	thereto 10:14	<b>X</b> 9:1,10	
paying 7:13	<b>right</b> 6:25 8:1	<b>they'd</b> 8:6	<b>T</b> 7	
<b>payment</b> 4:6 6:5	<b>Roger</b> 2:8 3:12	things 4:1	Y	
payments 5:3,6	6:18	think 5:8	$\overline{\mathbf{z}}$	
<b>Payne</b> 2:4 3:17	<b>Rolla</b> 6:1	time 3:2,9		
3:17 5:15 8:7	rule 4:9,12 6:13	today 4:20 5:25	0	
pendency 4:25	6:20,23	touch 7:23		
pending 4:24	rules 4:22 5:4	TRANSCRIPT	1	
percent 4:12 6:16		1:12	<b>1,280</b> 4:17 6:9,25	
6:24	S	<b>tried</b> 6:22	<b>1:30</b> 1:17 3:23	
postponed 5:17	<b>S</b> 9:10	typewriting 10:9	<b>1:50</b> 3:2	
<b>Power</b> 1:6 2:7 3:6	Samantha 1:3		<b>1:57</b> 8:12	
3:10	3:5,21	U		
practice 4:5	saying 7:9	unable 4:10	2	
<b>PRE</b> 9:7	says 6:13	undisputed 6:5	<b>2</b> 3:22	
<b>PREHEARING</b>	see 7:20	6:11,15	<b>2014</b> 4:7	
1:12 3:1	Senior 1:25	UNKNOWN-P	<b>2015</b> 1:16	
present 3:22	service 1:1 4:6,21	7:6,11	<b>22</b> 1:16	
probably 5:9	4:25 5:23 8:1	upcoming 5:16	240-13.0456.6	
6:10	Services 2:14	<b>usage</b> 4:16 5:6	4:12	
<b>process</b> 7:13 8:5	<b>site</b> 7:19	utility 4:11		
<b>Protection</b> 7:19	specialty 8:5		3	
provided 7:6	ss 10:2	·	<b>3</b> 9:7	
<b>Public</b> 1:1 10:18	<b>Staff</b> 2:3,4,8 3:15	vacant 7:20	<b>30</b> 6:4	
purpose 5:4,5	3:18	visit 7:20	<b>360</b> 3:19	
pursuant 4:22	<b>start</b> 3:23	<b>VOLUME</b> 1:14	4	
<b>put</b> 5:8,12	started 7:13	vs 1:5 3:5	4	
	Starting 3:2	$\mathbf{W}$	5	
Q	<b>State</b> 1:1 10:2,19	$\overline{\mathbf{W}}$ 3:12	<b>50</b> 4:11 6:16,24	
R	<b>Steiner</b> 2:8 3:12	wanting 5:24	<b>30</b> 4.11 0.10,24	
	3:13,25 4:3	way 5:1	6	
reach 6:21	5:21 6:8,13,19	we'll 3:24 8:10	<b>65102</b> 3:19	
record 3:4,21,24	6:20,22,25 7:3	we're 3:4 5:17		
8:10	7:8,12,17,21	8:7	7	
reduced 10:8	<b>stop</b> 5:1	we've 4:3 6:22,22		
<b>refer</b> 6:11	Sure 4:2	Wednesday 5:10	8	
		wednesday 3:10		