BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Duane Farrant,)	
Complainant,)	
)	
v.)	File No. TC-2014-0103
)	
Embarq Missouri, Inc., d/b/a)	
CenturyLink,)	
Respondent)	

EMBARQ MISSOURI, INC. D/B/A CENTURYLINK'S STATUS REPORT AND RENEWED MOTION TO DISMISS

Embarq Missouri, Inc., d/b/a CenturyLink ("CenturyLink") submits this status report and renews its Motion to Dismiss as follows:

- 1. On October 21, 2013, Duane Farrant filed a formal complaint against Embarq Missouri, Inc. d/b/a CenturyLink (CenturyLink) seeking reliable telephone service, a written promise that outages will not occur in the future, and monetary damages.
- 2. Both Staff for the Commission and CenturyLink filed Motions to Dismiss on November 20, 2013 and November 21, 2013, respectively; both stating that Mr. Farrant was receiving safe and adequate service and noting that the Commission had no authority to grant monetary damages as requested by Mr. Farrant.
- 3. Upon a recent review of Mr. Farrant's account, CenturyLink has discovered that Mr. Farrant disconnected his service with CenturyLink in Missouri on July 18, 2014 and is no longer a CenturyLink customer in Missouri. The Commission no longer has jurisdiction over the matter.
- 4. For the reasons set out in CenturyLink's Answer and Motion to Dismiss filed in this case, incorporated by reference herein as if fully set forth, CenturyLink

renews its request that the Commission dismiss the Complaint for failure to state a claim on which relief may be granted, pursuant to 4 CSR 240-2.070(7).

CenturyLink respectfully submits this status update and further requests the Commission dismiss the complaint pursuant to 4 CSR 240-2.070(7).

Dated:April 14, 2015

Respectfully submitted,

/s/ Becky Owenson Kilpatrick

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Attorney for Embarq Missouri, Inc., d/b/a CenturyLink

CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing document has been hand-delivered, transmitted by email or mailed, First Class, postage prepaid to the following parties on this 14th day of April, 2015:

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/s/ Marjorie Herlth