

The Raytown Water Company

9820 E. 63rd Street
Raytown, MO 64133

February 17, 2009

SECOND CUSTOMER NOTICE

Book: Account:

Dear Customer:

On September 11, 2008, Raytown Water Company (Company) submitted a request for an increase in its annual water operating revenues to the Missouri Public Service Commission (Commission), under the provisions of the Commission's small utility rate case procedure. By its request, the Company was seeking changes to its customer rates intended to generate an increase in its annual water operating revenues of \$405,402.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon the results of its audit and investigation, the Commission Staff has concluded that an increase of \$317,990 in the Company's annual water operating revenues are warranted, that changes to and the addition of certain service charges are warranted, that changes to the service connection fees are warranted, that changes in the manner the Company's rates are designed are warranted, and that certain changes to the Company's system operations and business operations are warranted. The Company has agreed with the Commission Staff's audit findings and conclusions, and has entered into an agreement with the Commission Staff to implement those findings and conclusions. Set out at the end of this notice is a table that summarizes the proposed revisions to the Company's rates and charges, and that includes a monthly bill comparison for a residential customer using 6,000 gallons of water.

The Office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the Commission, has reviewed the results of the Commission Staff's investigation and the related Company/Staff agreement. However, the OPC has not yet taken a final position regarding those results or the provisions of the agreement.

Any customer that has comments about the proposed revisions to the Company's rates and charges, or that has comments regarding recent service-related problems, should contact the Commission Staff and/or the OPC ***within 20 days of the date of this notice***. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below. You may also submit comments via the Commission's Website by following the instructions in the following paragraph. Regardless of how you submit your comments, please include a reference to Case No. WR-2009-2008

Public Service Commission

Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847
E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel

Attn: Water/Sewer Dept.
P.O. Box 2230
Jefferson City, MO 65102
Phone: 866-922-2959
Fax: 573-751-5562
E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website, please do as follows: (1) go to <http://www.psc.mo.gov>; (2) click on "EFIS / Case Filings" on the menu bar on the left side of the page; (3) on the next page, click on the "Public Comment" icon under Submit Public Comments; and (4) fill out and submit the Public Comments form, including the case number shown above.

Depending upon the responses to this notice, the OPC may request that the Commission hold a local public hearing. Regardless of whether a local public hearing is held, no changes to the Company's rates will take effect without the specific approval of the Commission.

Lastly, please be advised that all currently available information regarding the Company's revenue increase request may be obtained via the Commission's Website as follows, and please also note that this information will be updated as the subject case moves forward.

- * Go to <http://www.psc.mo.gov>
- * Click on "EFIS / Case Filings" on the menu bar on the left side of the page
- * On the next page, click on the "Docket Sheet" icon under View Information On A Specific Case
- * On the next page, enter WR-2009-0098 in the box to the right of Case No. and hit the Enter key on your keyboard (this will bring up a page that contains all of the documents that have been filed in the case to date)
- * To view a particular document, click on the number in the "Item No." column

If you have questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at 816-356-0333 x107.

Sincerely,



Neal Clevenger
President/General Manager

Type of Charge	Current Rates	Proposed Rates
Monthly Minimum Charge	\$ 7.30	\$ 8.15
Usage per 1,000 gallons	\$4.586	\$ 5.13
Total Monthly Bill (at 6,000 gallons usage)	\$34.82	\$38.93

KCMO BMEU
KANSAS CITY, Missouri
641219996
2842230303 -0099
02/18/2009 (816)504-3288 02:39:36 PM

Product Description	Sales Receipt		Final Price
	Sale Qty	Unit Price	

Permit Type: Permit Imprint
Permit Number: 2566
Customer Name: RAYTOWN WATER COMPANY

Amount of Deposit: \$2,092.98
New Balance: \$2,287.01
Confirmation #: 200904914391609D

Total: \$2,092.98

Paid by:
Personal Check \$2,092.98

Order stamps at USPS.com/shop or call 1-800-Stamp24. Go to USPS.com/clicknship to print shipping labels with postage. For other information call 1-800-ASK-USPS.

Bill#: 1000101208758
Clerk: 27

All sales final on stamps and postage
Refunds for guaranteed services only
Thank you for your business

HELP US SERVE YOU BETTER

Go to: <http://gx.gallup.com/pos>

TELL US ABOUT YOUR RECENT
POSTAL EXPERIENCE

YOUR OPINION COUNTS

Customer Copy

United States Postal Service
**Postage Statement — First-Class Mail
 and Priority Mail**

Post Office: Note Mail Arrival Date & Time

Use this form for either First-Class Mail or Priority Mail. They may not be combined.

Mailer	Permit Holder's Name and Address and Email Address, If Any RAYTOWN WATER CO. 9820 EAST 63 ST. RAYTOWN, MO 64133 JACKSON COUNTY	Telephone 816 356 0333	Name and Address of Mailing Agent (If other than permit holder)	Telephone	Name and Address of Individual or Organization for Which Mailing Is Prepared (If other than permit holder) And Rate Case Notice
	CAPS Cust. Ref. No. _____	Customer No. _____	Customer No. _____	Customer No. _____	

Mailing	Post Office of Mailing Kansas City	Processing Category <input checked="" type="checkbox"/> Letters <input type="checkbox"/> Flats <input type="checkbox"/> Automation Flats <input type="checkbox"/> Parcels	Mailing Date 2-18-09	Federal Agency Cost Code	Statement Seq. No.	No. & type of Containers Sacks 4 1 ft. Letter Trays 2 ft. Letter Trays 10 EMM Letter Trays Flat Trays Pallets Other
	Type of Postage <input checked="" type="checkbox"/> Permit Imprint <input type="checkbox"/> Precanceled Stamps <input type="checkbox"/> Metered	Weight of a Single Piece 0.01875 pounds	Total Pieces 6413	Total Weight 120.24		

Postage	Permit # 2566	For Mail Enclosed Within Another Class <input type="checkbox"/> Standard Mail <input type="checkbox"/> Bound Printed Matter <input type="checkbox"/> Library Mail <input type="checkbox"/> Media Mail <input type="checkbox"/> Parcel Post <input type="checkbox"/> Periodicals	For Automation Price Pieces, Enter Date of Address Matching and Coding 02/17/2009	Move Update method: <input type="checkbox"/> NCOA Link <input type="checkbox"/> ACS <input type="checkbox"/> Alternative method <input type="checkbox"/> Multiple <input checked="" type="checkbox"/> Ancillary service endorsement <input type="checkbox"/> FASTforward	
	Parts Completed (Select all that apply) <input checked="" type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/> S (Part C only) <input type="checkbox"/> Retail <input type="checkbox"/> Commercial				
	Price at Which Postage Affixed (Check one) <input type="checkbox"/> Correct <input type="checkbox"/> Lowest <input type="checkbox"/> Neither			Total Postage (Add parts totals) 2092.98	
	Net Postage Due (Subtract postage affixed from total postage)			Postage Affixed _____ pcs. x \$ _____ =	
	For USPS Use Only: Additional Postage Payment (State reason)			Total Adjusted Postage Affixed	

The mailer's signature certifies acceptance of liability for and agreement to pay any revenue deficiencies assessed on this mailing, subject to appeal. If an agent signs this form, the agent certifies that he or she is authorized to sign on behalf of the mailer and that the mailer is bound by the certification and agrees to pay any deficiencies. In addition, agents may be liable for any deficiencies resulting from matters within their responsibility, knowledge, or control. The mailer hereby certifies that all information furnished on this form is accurate, truthful, and complete; that the mail and the supporting documentation comply with all postal standards and the mailing qualifies for the prices and fees claimed; and that the mailing does not contain any matter prohibited by law or postal regulation. I understand that anyone who furnishes false or misleading information on this form or who omits information requested on this form may be subject to criminal and/or civil penalties, including fines and imprisonment.

Signature of Mailer or Agent <i>Chiki Thompson</i>	Printed Name of Mailer or Agent Signing Form Chiki Thompson	Telephone 816 356-0333 x103
---	---	---------------------------------------

USPS Use Only	Weight of a Single Piece _____ pound	Are postage figures at left adjusted from mailer's entries? If yes, reason: <input type="checkbox"/> Yes <input type="checkbox"/> No	
	Total Pieces _____ Total Weight _____		
	Total Postage _____		
	Presort Verification Performed? (Check One) <input type="checkbox"/> Yes <input type="checkbox"/> No		
	I CERTIFY that this mailing has been inspected concerning: (1) eligibility for postage prices claimed; (2) proper preparation (and presort where required); (3) proper completion of postage statement; and (4) payment of annual fee (if required).	Date Mailer Notified _____	Contact _____

First-Class Mail

Part A
Automation Prices

Check box at left if prices are populated in this section.

Cards (eligible for card price)		Price	No. of Pieces	Total
A1	5-Digit	\$0.199		
A2	3-Digit	0.210		
A3	AADC	0.213		
A4	Mixed AADC	0.223		

Letters		Price	No. of Pieces	Total
A5	5-Digit	.324		1968.62
A6	3-Digit	.346		
A7	AADC			
A8	Mixed AADC	.369		124.35
A9	Single-Piece From Standard Mail mailing			

Flats		Price	No. of Pieces	Total
A10	5-Digit			
A11	3-Digit			
A12	ADC			
A13	Mixed ADC			
A14	Single-Piece From Standard Mail mailing			

Part A Total 2092.98

***** United States Postal Service Form 3600 -- RX Data *****

Postage Statement - First-Class Mail-Permit Reprint

Post Office of Mailing: RAYTOWN, MO
Permit Holder's Name: RAYTOWN WATER COMPANY
9820 E 63RD ST
RAYTOWN MO 64133
Telephone: (816) 356-0333
Number of Trays: 4
Total Pieces: 6413

POSTAGE COMPUTATION

Presort/ Automation Discounts	Rate		Count		Charges
Basic Letter					
5 Digit	0.324	x	6076	=	\$ 1,968.62
3 Digit	0.346	x	0	=	\$ -
Mixed AADC	0.369	x	337	=	\$ 124.35
Single Rate	0.42	x		=	\$ -
Totals:			6413	=	\$ 2,092.98

** ZIP TOTALS **

30091	1
30350	1
33401	1
37933	1
38901	1
40232	2
43218	5
46544	1
55416	1
61834	1
63017	1
63021	1
63043	1
63045	1
63105	1
63129	1
64012	1
64015	2
64030	4
64034	1
64052	3
64055	9
64056	1
64063	10
64064	20
64070	1
64078	2
64081	3
64082	1
64086	2
64108	3
64110	1
64111	3
64113	1
64114	1
64118	1
64119	1
64131	1
64133	1394
64137	1
64138	117
64141	1
64145	1
64150	1
64158	1
64701	2
64734	1
64772	1
65049	1
65336	1
65338	1
66018	1
66051	1
66085	1
66202	1
66205	2
66207	2
66208	1
66209	2
66210	1
66212	1
66213	1

66216	1
71111	1
74135	1
75222	1
85339	1
91356	1
93105	1
94117	1
97208	1
99210	5
99522	1
TOTAL BILLS	1645

** ZIP TOTALS **

12301	1
19106	1
43218	1
50265	1
51561	1
60164	1
60651	1
63031	1
64012	1
64014	1
64029	1
64030	2
64034	2
64050	1
64051	1
64053	1
64055	4
64057	2
64063	3
64064	4
64075	2
64081	2
64082	1
64086	2
64089	1
64106	1
64108	1
64111	1
64112	1
64129	14
64131	2
64133	1485
64134	1
64137	9
64138	15
64139	1
64141	1
64154	1
64465	1
65355	1
65807	1
66006	1
66012	1
66018	1
66061	1
66062	1
66203	1
66212	1
66215	1
66216	2
66217	1
66223	3
66224	2
68164	2
72156	1
74101	2
77064	1
84790	1
90806	1
99210	2

TOTAL BILLS 1601

** ZIP TOTALS **

32162	1
43218	1
63011	1
63141	4
63146	1
64013	3
64014	1
64030	2
64050	1
64052	2
64055	711
64064	3
64068	1
64078	2
64082	2
64083	1
64086	3
64089	1
64111	1
64116	1
64117	1
64118	1
64132	1
64133	817
64138	31
64139	1
64157	1
65049	1
65251	1
65807	1
66205	1
66208	1
66210	1
66762	1
66967	.1
75229	1
85282	1
97479	1

TOTAL BILLS 1607

** ZIP TOTALS **

08875	1
32533	1
43218	3
53181	1
64013	1
64014	1
64015	1
64030	1
64050	1
64052	1
64054	1
64055	4
64063	2
64064	3
64078	1
64081	1
64082	1
64086	4
64106	1
64110	1
64112	23
64113	2
64114	6
64116	2
64133	1424
64134	1
64138	10
64139	1
64141	1
64145	1
64155	1
64157	1
64468	1
64501	1
64633	1
64767	1
65590	1
65619	1
66018	1
66062	1
66085	2
66101	1
66205	6
66208	1
66209	1
66210	1
66211	2
66212	1
66215	1
66226	1
71909	1
80234	1
85387	2
90211	1
99210	3

TOTAL BILLS 1537