

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

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Name: Eddie Shepherd
Complainant

vs.

Case No.

MAY 16 2011

Company Name: Kansas City Power + Light
Respondent

Missouri Public
Service Commission

COMPLAINT

Complainant resides at 8675 County Rd 392 St. Joseph, MO 64505
(address of complainant)

1. Respondent, Kansas City Power + Light
(company name)
of Kansas City, MO
(location of company), is a public utility under the
jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

In July of 2010 my home was struck by lightning. This has been documented by photos of a burn mark on the meter dial that I sent to you previously. This incident ruined my furnace, hot water heater, air conditioner and cook stove. All of these appliances were electric and to date have not been replaced. Even with this significant reduction in usage my bill has usually been higher than the previous month. I had requested that the meter be checked and they claimed that they did. According to documentation from KCP&L dated 4/7/11, the last time the meter was tested was 10/7/94.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

MAY 13 2011

Requested that the meter be tested.
Provided photos of burnt meter.
Requested that the meter be replaced.

WHEREFORE, Complainant now requests the following relief:

Request relief from high bills brought on by a faulty meter. Also, would like to have the appliances replaced that were ruined.

5/7/2011
Date

Edliemack Shepherd
Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.

IN THE UNITED STATES DISTRICT COURT FOR THE
WESTERN DISTRICT OF MISSOURI
ST. JOSEPH DIVISION

EDDIE SHEPHERD,

Plaintiff,

vs.

K C P & L

Mo pub ser comm

Defendant.

Case No.

Request For Discovery

MOTION_lighting hit my light meter meter number sa40172754 on 7/28/10

Lighting hit my elec furnace , air cond , hot water tank , . before 7/28/10

Lighting hit the tranformer the light co replace it with a new one.

Supean to testify

1 work order on replaceing tranformer.

2 account financial history date 6/1/91 – 6/1/2011

3list of names of all meter readers

4 carroll steeby, strasser and the two men came out that night at 8.30 –
9.30 pm to cut the tree off powerline.

5 Supean to testify

Missouri_Public Service Comm Investigators mary

And the technical man talk to me on 4/15/2011

6 Supean light meter sa40172754

#7gayfred

#8Mary

DATE: 5/7/2011

Eddie Mark Shepherd

filed _____