

Time 10:31 AM Read meter at 11:30 AM use 1 kWh

S/S ☐ E/M ☒

CERTIFICATE OF INSPECTION AND TEST
Repairs: Before ☐ After ☐ In-Test ☐ Out-Test ☐



ACCOUNT#

BILLING ID #

CUSTOMER

ADDRESS

METER #

LOCATION

READING

DEMAND PK.

DIAL CONST.
(Kt)

TEST CONST.
(Kh)

REG. RATIO

CT. RATIO

P.T. RATIO

PRIMARY AMPS - A.

B.

C.

RA RATIO

PULSE VALUE

1: PHASE ANGLE-A-ABN

B-BN

C-CBN

A-CBN

A-ACN

C-AB

2: PHASE ANGLE-A-ABN

B-BN

C-CBN

A-CBN

A-ACN

C-AB

DISK C
(Pkh)

X SHAFT RATIO

X REG. RATIO

+DIAL C

=10KW

METER REV.

X 3600 X Kh

+SEC.

+1000=

KWD

Kh

+P/R

=K

Wh

ACTUAL TEST DEMAND PEAK=

KWD

PULSES

X Int. in hr.

X K

+1,000 =

KWD

%
LOAD

MTR
REVS

%
CORR

WATTS
AS FOUND

VARs / COMP
AS LEFT

INSTANTANEOUS WATTS:

INSTANTANEOUS VARs:

CT LOCATION:

IN ☐ OUT ☐ CT CUSTOMER LOAD L1 WATTS

AØI X ABCN X COS =

BØI X ABCN X COS =

CØI X ABCN X COS =

IN ☐ OUT ☐ CT CUSTOMER LOAD L2 WATTS/VARS

AØI X ABCN X COS SIN =

BØI X ABCN X COS SIN =

CØI X ABCN X COS SIN =

CHECKED BY:

7182

DATE:

3-10-11

LOCKING DEVICE:

YES ☒ NO ☐

LAN ID:

FUSED POTENTIAL

CUST. PULSES

2W ☐

YES ☐

NO ☒

YES ☐

NO ☒

3W ☐

ROT. FWD ☐

REV ☐

Kø VALUE

TIME OFF:

TIME ON:

KW LOAD: TOTAL

X DIAL C:

(TF)

=

+1000=

KW

METER REV.

X 3600 X DISK C

+SEC.

+1000=

KW

VARs LOAD: TOTAL

X DIAL C.

=

+1000=

KVAR

METER REV.

X 3600 X DISK C

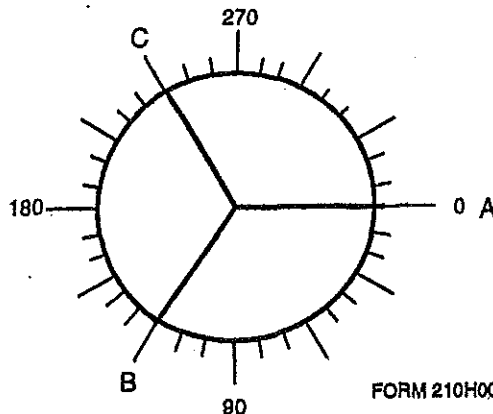
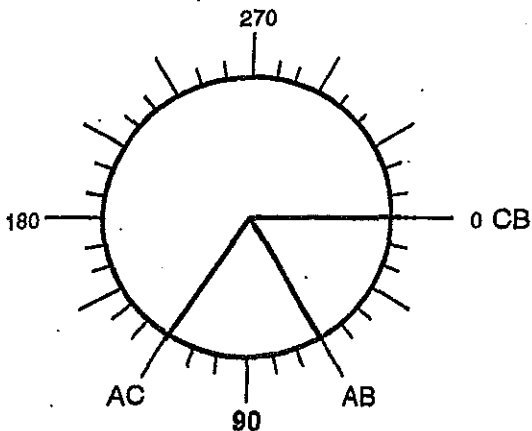
+SEC.

+1000=

KVAR

REMARKS

HIGH BILL TEST



CERTIFICATE OF INSPECTION AND TEST



S/S ☐ E/M ☒ Repairs: Before ☐ After ☐ In-Test ☐ Out-Test ☐

ACCOUNT# BILLING ID #

CUSTOMER ADDRESS

METER # LOCATION READING DEMAND PK.

DIAL CONST. (Kv) TEST CONST. (Kh) REG. RATIO CT. RATIO P.T. RATIO

PRIMARY AMPS - A. B. C. RA RATIO PULSE VALUE

1: PHASE ANGLE-A-ABN B-BN C-CBN A-CBN A-ACN C-AB

2: PHASE ANGLE-A-ABN B-BN C-CBN A-CBN A-ACN C-AB

DISK C (PKh) X SHAFT RATIO X REG. RATIO +DIAL C =10KW

METER REV. X 3600 X Kh +SEC. +1000= KWD

Kh +P/R =K Wh ACTUAL TEST DEMAND PEAK= KWD

PULSES X Int. in hr. X K +1,000= KWD

% LOAD	MTR REVS	% CORR	WATTS AS FOUND		VARS / COMP AS LEFT		INSTANTANEOUS WATTS:
			STD REVS	ACC	STD REVS	ACC	
100	10			99.893			CT LOCATION:
10	2			99.798			IN ☐ OUT ☐ CT CUSTOMER LOAD L1 WATTS
50	5			100.206			AØI X ABCN X COS =
AVERAGE ACCURACY							BØI X ABCN X COS =
CHECKED BY: 7182			DATE: 3-10-11				CØI X ABCN X COS =
LOCKING DEVICE: YES ☒ NO ☐			LAN ID:				IN ☐ OUT ☐ CT CUSTOMER LOAD L2 WATTS/VARS
FUSED POTENTIAL			CUST. PULSES			2W ☐	AØI X ABCN X COS SIN =
YES ☐ NO ☒			YES ☐ NO ☒			3W ☐	BØI X ABCN X COS SIN =
ROT. FWD ☐ REV ☐			Kø VALUE				CØI X ABCN X COS SIN =
TIME OFF:			TIME ON:				

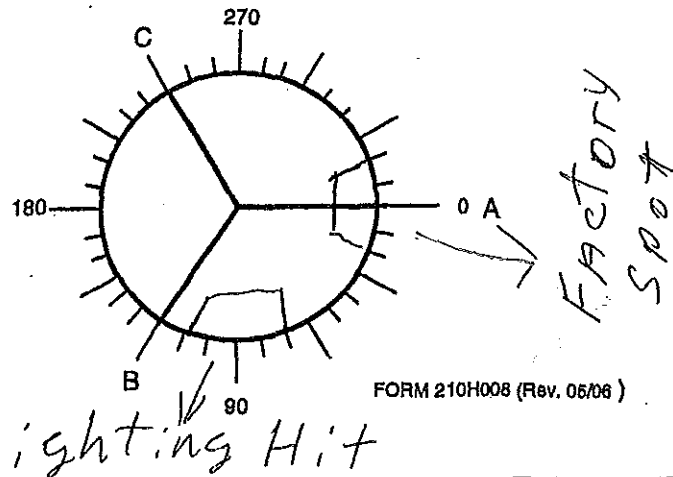
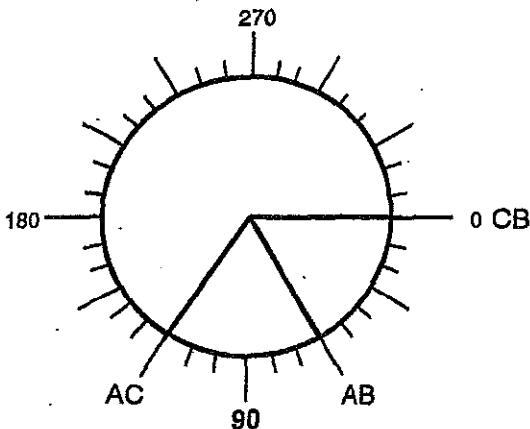
KW LOAD: TOTAL X DIAL C. (TF) = +1000= KW

METER REV. X 3600 X DISK C +SEC. +1000= KW

VARS LOAD: TOTAL X DIAL C. = +1000= KVAR

METER REV. X 3600 X DISK C +SEC. +1000= KVAR

REMARKS HIGH BILL TEST



DATE 3-10-2011

Meter Read

10.31 = 0 Kwh Am

11.31 = 1 kwh Am

1.38 5 kwh pm

7.00 14 Kwh pm

0.6 kwh

3-10

Am 11.31 1 kwh

3-11 24 hr

Am 11.31 87 Kwh

7.00 79 Kwh Am

11.31 3-11-11
87 Kwh Am

164.17

- 87.00

over 77.17 kwh

10-16 503 Kwh

DAYS ÷ 6 83.83



For billing and service information: 816-471-5275 (81
or toll-free: 1-888-471-5275 (1-888
For emergencies or lights out: 1-888-544-4852 (1-888-L

Message Board

Summer rates begin June 1. Just a reminder that the price you pay for electricity is slightly higher during the season ahead, reflecting the higher cost to serve and per KCP&L's tariffs on file with the Missouri Public Service Commission. Winter pricing will return October 1.

Call before you dig. Anytime you plan to dig, whether as part of a construction job, garden, or homeowner project, you are required by law in Missouri to call 1-800-DIG-RITE. You can also call 811. This national one call hotline automatically connects you with your state service.

REMEMBER: NEVER TOUCH OR ATTEMPT TO PICK UP A FALLEN POWER LINE. Assume any downed power line is energized, and stay at least 10 feet away from it. If you see a downed power line, call KCP&L immediately at 1-888-LIGHTKC (1-888-544-4852).

EDDIE MACK SHEPHERD

Account Number: 9865 1394 01
Amount Now Due: \$614.32
Billing Date: 05/03/11
Please Pay By: 05/24/11

Previous Account Balance	\$622.82
Payments Received	100.00 CR
Previous Balance Due	522.82
Fees/Adjustments	2.61
Current Charges	
Electric	\$88.89
Total This Bill	88.89
New Account Balance	\$614.32

Please Pay By May 24
Pay \$617.38 after May 24
Make checks payable to :
KCP&L

See back for billing details.

EDDIE MACK SHEPHERD**Account Number:****9865 1394 01****Details of your utility service at:****Billing Date:****05/03/11****8675 COUNTY RD 392****Amount Billed:****\$88.89****ELECTRIC METERED SERVICE (MO920)****Meter Number: LG78224124**

Customer Charge \$7.90

Reading 04/30/11 2934

Energy Charge 1,000 kWh @ \$0.0592 59.20

Reading 03/29/11 1498

Energy Charge 436 kWh @ \$0.0424 18.49

32 days**1436 Kilowatt Hours (kWh)**

FAC 1,436 kWh @ \$0.0023 3.30

Your average daily usage was

44.88 kWh

Total charge this service \$88.89

Last year this period it was

29.13 kWh

This bill includes a Fuel Adjustment Clause (FAC) increase effective March 1, 2011 reflecting changes in power generation and purchased power costs.

8675 COUNTY RD 392**Amount Billed:****\$88.89****Fees/Adjustments**

Deposit Amount \$489.00

Deposit Amount \$489.00 CR

Late Payment Charge \$2.61

Total Fees/Adjustments \$2.61

pd in full

4/6-11

~~Payments may not post after business hours, weekends or bank holidays.~~

Please contact the biller for any questions regarding your account. All bill payment transactions are conducted in English and denominated in U.S. dollars.

Please contact Budget PrePay customer service at 1-888-424-5588 for further assistance. Business hours are Monday through Friday from 8a.m to 5p.m. (CST).

Bill Payment Receipt

Budget PrePay, Inc.
1325 Barksdale Blvd.
Bossier City, LA 71111
1-888-424-5588

Customer eddie mack shepherd
Sales Date: 5/6/2011 10:08:53 AM (CST)
Confirmation#: 3466266 (Confirmation# for Budget PrePay, Inc. use only)
Account# 9865139401

SALES DETAILS

BILLER INFO

Biller: Kansas City Power & Light
Address 1: PO Box 219703
City: Kansas City
State: MO
Zip: 64121-9703

Payment Type	Next Day
Payment Total	\$88.89
Service Fee	\$3.00
Sales Total	\$91.89

KEEP THIS RECEIPT FOR FUTURE REFERENCE!

Your payment will be posted to your account by close of business of the following business day.

Payments may not post after business hours, weekends or bank holidays.
Please contact the biller for any questions regarding your account. All bill payment transactions are conducted in English and denominated in U.S. dollars.

Please contact Budget PrePay customer service at 1-888-424-5588 for further assistance.
Business hours are Monday through Friday from 8a.m to 5p.m. (CST).

Sorry we missed you!

Date 4/30/2011
Address 8475 CE 392

We came by today to:

- ☒ Read your meter. Reading is 2934
☐ Connect/disconnect your service.
☐ Change your service.
☐ Test your meter.
☐ Other: _____

We were unable to gain access to the electric meter due to:

- ☐ No Access _____
☐ Obstruction _____
☐ Other 2934
- 1498

Employee # 1436 Kwh

3-19-11 1498-

Please call KCP&L at (816) 471-5275

or toll free (888) 471-5275

Visit us online at www.kcpl.com

430-11 = 1436

As stated in KCPL's Electrical Service Standards, the customer is required to give the company access to its metering facilities and if the customer fails to do so, service to the customer can be discontinued and new service at this location can be refused so long as the interference with the metering facilities continues.

Light Co. was
supposed to leave
A page like this
when Read meter.

They Neve do
this is copy of 1st.
one they Left.

Pd in full

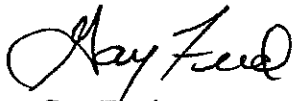


In addition, you requested the name of the attorney who represents the public before the Missouri Public Service Commission which is:

Lewis Mills
Office of the Public Counsel
Governor Office Bldg., Suite 650
200 Madison Street
P.O. Box 2230
Jefferson City, MO 65102-2230
(573)751-4857

As stated in our telephone conversation of today, I regret that we were not able to assist you further with your complaint, however, if you have any additional questions, please feel free to contact me at 1-800-392-4211.

Sincerely,

A handwritten signature in cursive script, appearing to read "Gay Fred".

Gay Fred
Consumer Services Manager

Enc.

Eddie M. Shepherd Usage Comparison 2000 to 2011

	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January		610	1765	1295	1197	2607	3619	5121	4569	4467	4764	4925
February		590	864	1093	1178	3974	4016	5086	4520	2057	4604	4780
March		310	1050	654	1246	3707	2889	2486	3709	2612	3450	2545
April		290	664	419	375	1754	1364	2313	1975	1335	874	
May		330	974	360	526	1164	1151	810	825	527	764	
June		1281	2237	798	454	1449	327	832	587	616	1917	
July		1270	2003	2344	1285	2116	408	1881	856	1015	* 1856	
August		1320	1433	1766	991	1744	1662	1761	1272	1208	1614	
September	350	3558	820	442	1117	515	1017	863	820	722	986	
October	250	526	847	462	1314	1634	1904	1387	1625	1786	1146	
November	450	845	458	855	* 2368	2956	3038	3087	2734	2336	3387	
December	1090	1169	1232	1625	3336	4612	4312	4251	4940	3963	4299	

Yrly total		12099	14347	12113	15387	28232	25707	29878	28432	22644	29661	
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Nov. of 2004 Transformer Jump 12845
Hit By Lightning

July of 2010
Lightning Struck
Light meter

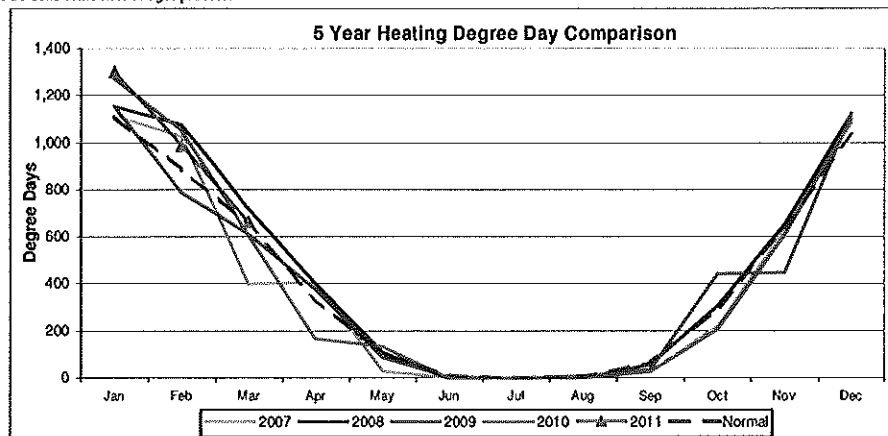
Shouldent Compare to me I Live 2 miles
North of Rose crains Air Field

HEATING DEGREE DAYS below 65°F (at Kansas City International Airport)

Analysis of HDD	Month													Acctg	Q1	Q4	
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Jan - May/ Sept - Dec	TOTAL		
1972										355	751	1,155	2,261				
1973	1,160	868	529	394	127	0	0	0	53	173	578	1,077	4,959	4,959	2,557	1,828	
1974	1,272	823	559	270	84	6	0	6	141	227	660	1,009	5,057	5,045	2,654	1,896	
1975	1,084	1,036	878	381	42	5	0	0	142	226	567	954	5,315	5,310	2,998	1,747	
1976	1,155	640	616	277	178	6	0	0	45	469	865	1,108	5,359	5,353	2,411	2,442	
1977	1,527	832	521	192	22	0	0	0	21	293	673	1,094	5,175	5,175	2,880	2,060	
1978	1,487	1,266	848	291	172	6	0	0	28	272	618	1,050	6,038	6,032	3,601	1,940	
1979	1,624	1,230	698	400	115	5	5	5	35	247	720	918	6,002	5,987	3,552	1,885	
1980	1,118	1,148	809	327	98	3	0	0	63	347	609	1,011	5,533	5,530	3,075	1,967	
1981	1,069	880	607	169	179	2	0	2	40	309	573	1,112	4,942	4,938	2,556	1,994	
1982	1,432	1,037	690	416	51	32	0	2	78	307	688	911	5,644	5,610	3,159	1,906	
1983	1,074	810	675	557	180	29	0	0	57	271	617	1,602	5,872	5,843	2,559	2,490	
1984	1,234	750	891	443	175	1	0	0	143	269	624	907	5,437	5,436	2,875	1,800	
1985	1,431	1,102	538	256	41	19	0	3	131	260	841	1,297	5,919	5,897	3,071	2,398	
1986	940	960	528	267	60	0	0	12	23	251	805	938	4,784	4,772	2,428	1,994	
1987	1,088	712	549	298	15	0	0	3	30	398	552	922	4,567	4,564	2,349	1,872	
1988	1,180	1,069	668	311	19	0	2	1	18	394	599	915	5,176	5,173	2,917	1,908	
1989	836	1,176	658	319	135	7	0	1	138	267	675	1,360	5,572	5,564	2,670	2,302	
1990	836	800	601	398	167	10	1	0	44	278	452	1,104	4,691	4,680	2,237	1,834	
1991	1,296	709	553	258	62	0	0	0	96	277	841	888	4,980	4,980	2,558	2,006	
1992	898	724	554	367	137	6	0	7	80	271	773	987	4,804	4,791	2,176	2,031	
1993	1,203	1,011	775	431	88	26	0	2	118	365	760	938	5,717	5,689	2,989	2,063	
1994	1,227	974	581	353	91	1	0	4	69	252	552	878	4,982	4,977	2,782	1,682	
1995	1,135	807	613	370	196	1	0	0	111	255	743	1,047	5,278	5,277	2,555	2,045	
1996	1,295	891	840	381	110	10	0	0	95	291	835	1,089	5,837	5,827	3,026	2,215	
1997	1,252	865	603	476	184	1	3	0	25	290	720	971	5,390	5,386	2,720	1,981	
1998	960	658	806	323	18	27	0	0	9	213	505	930	4,449	4,422	2,424	1,648	
1999	1,145	656	690	313	84	12	0	0	94	261	392	898	4,545	4,533	2,491	1,551	
2000	1,024	694	554	303	58	9	0	0	52	195	845	1,416	5,150	5,141	2,272	2,456	
2001	1,102	972	768	190	67	16	0	0	71	280	407	854	4,727	4,711	2,842	1,541	
2002	949	777	765	283	150	0	0	0	14	457	698	876	4,969	4,969	2,491	2,031	
2003	1,162	963	659	270	91	27	0	0	93	235	657	912	5,069	5,042	2,784	1,804	
2004	1,158	967	540	267	85	5	0	4	10	237	539	938	4,750	4,741	2,665	1,714	
2005	1,128	742	654	266	104	0	0	0	27	258	524	1,077	4,780	4,780	2,524	1,859	
2006	682	826	563	145	94	0	0	0	46	323	551	822	4,052	4,052	2,071	1,696	
2007	1,114	1,027	397	406	26	0	0	0	28	217	628	1,082	4,925	4,925	2,538	1,927	
2008	1,155	1,075	719	400	109	0	0	0	55	306	651	1,120	5,590	5,590	2,949	2,077	
2009	1,154	785	609	377	86	4	0	6	36	441	447	1,124	5,069	5,059	2,548	2,012	
2010	1,273	1,051	604	167	134	0	0	0	25	203	604	1,099	5,160	5,160	2,928	1,906	
2011	1,300	986	661										2,947	2,947	2,947		
NORMAL*	1,109	886	649	331	99	8	0	2	63	293	637	1,031	5,107	5,098	2,643	1,956	
10-YR AVG	1,063	883	623	291	87	6	0	1	43	295	595	1,022	4,908	4,902	2,568	1,866	
COMPARISON OF 2011:														YTD	YTD	Q1	Q4
TO 2010	2%	-6%	9%										1%	1%	1%		
TO NORMAL	17%	11%	2%										11%	11%	11%		
TO 10-YR AVG	22%	12%	6%										15%	15%	15%		

*NORMAL=30 year average through 2009 to be consistent with budget process.

Actual Data - Not adjusted for Leap Year.



COOLING DEGREE DAYS above 65°F (at Kansas City International Airport)

Analysis of CDD	Month													Acctg.	Q2	Q3	
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Apr - Oct	TOTAL		
1972										16	0	0	16				
1973	0	0	0	4	30	291	368	382	110	46	0	0	1,231	1,231	325	860	
1974	0	0	4	13	109	176	538	264	47	8	0	0	1,159	1,155	298	849	
1975	0	0	0	22	117	284	498	464	105	43	1	0	1,534	1,533	423	1,067	
1976	0	0	0	22	29	199	444	399	169	34	0	0	1,296	1,296	250	1,012	
1977	0	0	0	39	154	291	463	298	147	11	0	0	1,403	1,403	484	908	
1978	0	0	5	14	86	300	452	364	295	11	8	0	1,535	1,522	400	1,111	
1979	0	0	1	3	77	229	348	340	147	29	0	0	1,174	1,173	309	835	
1980	0	0	0	21	69	316	632	483	210	15	0	0	1,746	1,746	406	1,325	
1981	0	0	0	58	44	279	418	253	149	14	0	0	1,215	1,215	381	820	
1982	0	0	0	8	75	154	452	320	158	26	0	0	1,193	1,193	237	930	
1983	0	0	3	5	19	210	517	582	251	31	1	0	1,619	1,615	234	1,350	
1984	0	0	0	9	41	287	353	445	184	23	0	0	1,342	1,342	337	982	
1985	0	0	0	49	77	137	379	230	191	5	0	0	1,068	1,068	263	800	
1986	0	0	24	35	73	352	466	237	232	7	0	0	1,426	1,402	460	935	
1987	0	0	0	58	196	336	474	364	118	1	9	0	1,556	1,547	590	956	
1988	0	0	2	5	151	400	459	514	188	5	0	0	1,724	1,722	556	1,161	
1989	0	0	9	85	88	196	402	334	87	56	0	0	1,257	1,248	369	823	
1990	0	0	8	33	33	331	394	384	263	40	11	0	1,497	1,478	397	1,041	
1991	0	0	9	16	154	339	490	399	219	54	0	0	1,680	1,671	509	1,108	
1992	0	0	1	20	71	154	298	191	121	19	0	0	875	874	245	610	
1993	0	0	0	0	49	271	398	406	55	19	0	0	1,198	1,198	320	859	
1994	0	0	0	23	86	331	345	333	154	28	0	0	1,300	1,300	440	832	
1995	0	0	0	1	27	239	417	438	123	18	0	0	1,263	1,263	267	978	
1996	0	0	0	19	105	282	325	313	94	29	0	0	1,167	1,167	406	732	
1997	0	0	0	0	33	248	403	300	159	75	0	0	1,218	1,218	281	862	
1998	0	0	10	10	213	291	407	378	237	20	0	0	1,566	1,556	514	1,022	
1999	0	0	0	7	42	215	501	358	123	24	4	0	1,274	1,270	264	982	
2000	0	0	4	10	134	202	369	528	239	41	0	0	1,527	1,523	346	1,136	
2001	0	0	0	58	109	239	495	392	100	8	1	0	1,402	1,401	406	987	
2002	0	0	0	47	60	341	512	426	255	18	0	0	1,659	1,659	448	1,193	
2003	0	0	0	47	41	209	505	517	85	15	0	0	1,419	1,419	297	1,107	
2004	0	0	6	32	164	178	316	244	166	18	0	0	1,124	1,118	374	726	
2005	0	0	2	28	101	319	438	415	263	62	7	0	1,635	1,626	448	1,116	
2006	0	0	0	65	166	340	519	478	96	60	0	0	1,724	1,724	571	1,093	
2007	0	0	16	20	133	253	393	560	222	56	1	0	1,654	1,637	406	1,175	
2008	0	0	0	7	76	272	383	329	108	21	3	0	1,199	1,196	355	820	
2009	0	0	5	23	87	305	273	295	102	0	0	0	1,090	1,085	415	670	
2010	0	0	6	38	109	383	488	512	158	11	0	0	1,705	1,699	530	1,158	
2011	0	0	3										3				
NORMAL*	0	0	3	27	91	268	424	382	165	27	1	0	1,388	1,384	386	971	
10-YR AVG	0	0	3	34	107	266	420	418	164	30	1	0	1,443	1,439	407	1,002	
COMPARISON OF 2011:														YTD	YTD	Q2	Q3
TO 2010	0%	0%	-50%											-50%			
TO NORMAL	0%	0%	0%											0%			
TO 10-YR AVG	0%	0%	0%											0%			

*NORMAL=30 year average through 2009 to be consistent with budget process.

Actual Data - Not adjusted for Leap Year.

