Jason Kander

Secretary of State Administrative Rules Division

RULE TRANSMITTAL

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SECRETARY OF STATE ADMINISTRATIVE RULES

Rule Number 4 CSR 240-28.090
Use a "SEPARATE" rule transmittal sheet for EACH individual rulemaking.
Name of person to call with questions about this rule: Content Morris Woodruff Phone 573-751-2849 FAX 573-526-6010
Email address morris.woodruff@psc.mo.gov
Data Entry Chris Koenigsfeld Phone 573-751-4256 FAX 573-526-6010 Email address christine.koenigsfeld@psc.mo.gov
Interagency mailing address GOB 9th Floor
TYPE OF RULEMAKING ACTION TO BE TAKEN Emergency rulemaking, include effective date Proposed Rulemaking
 Withdrawal ☐ Rule Action Notice ☐ In Addition ☐ Rule Under Consideration ☐ Request for Non-Substantive Change ☐ Statement of Actual Cost
Order of Rulemaking
Effective Date for the Order Statutory 30 days OR Specific date
Does the Order of Rulemaking contain changes to the rule text? NO YES—LIST THE SECTIONS WITH CHANGES, including any deleted rule text:

Small Business Regulatory Fairness Board (DED) Stamp





Commissioners

DANIEL Y. HALL Chairman

STEPHEN M. STOLL

WILLIAM P. KENNEY

SCOTT T. RUPP

MAIDA J. COLEMAN

Missouri Public Service Commission

POST OFFICE BOX 360 JEFFERSON CITY, MISSOURI 65102 573-751-3234 573-751-1847 (Fax Number) http://www.psc.mo.gov SHELLEY BRUEGGEMANN General Counsel

MORRIS WOODRUFF
Secretary

WESS A. HENDERSON Director of Administration and Regulatory Policy

CHERLYN D. VOSS
Director of Regulatory Review

KEVIN A. THOMPSON Chief Staff Counsel

Jason Kander Secretary of State Administrative Rules Division 600 West Main Street Jefferson City, Missouri 65101

Re: 4 CSR 240-28.090 Service

Dear Secretary Kander,

CERTIFICATION OF ADMINISTRATIVE RULE

I do hereby certify that the attached is an accurate and complete copy of the order of rulemaking lawfully submitted by the Missouri Public Service Commission.

Statutory Authority: sections 386.040, 386.250, 386.310, and 392.461, RSMo 2000 and 392.450, RSMo Supp. 2013

If there are any questions regarding the content of this proposed rulemaking, please contact:

Morris L. Woodruff, Chief Regulatory Law Judge Missouri Public Service Commission 200 Madison Street P.O. Box 360 Jefferson City, MO 65102 (573) 751-2849 morris.woodruff@psc.mo.gov

Morris L. Woodruff

Chief Regulatory Law Judge

Mornis & Woodings

Enclosures

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Title 4 - DEPARTMENT OF ECONOMIC DEVELOPMENT Division 240 – Public Service Commission Chapter 28 – Telecommunications IVoIP, Video Services SECRETARY OF STATE

SEP 2 5 2015

ADMINISTRATIVE RULES

ORDER OF RULEMAKING

By the authority vested in the Public Service Commission under sections 386.040, 386.250, and 386.310 RSMo 2000, section 392.450 RSMo (Cum. Supp. 2013, and section 392.461, RSMo (Supp. 2014), the commission adopts a rule as follows:

4 CSR 240-28.090 211 Service is adopted.

A notice of proposed rulemaking containing the text of the proposed rule was published in the Missouri Register on May 1, 2015 (40 MoReg 563). No changes have been made in the text of the proposed rule, so it is not reprinted here. This proposed rule becomes effective thirty (30) days after publication in the Code of State Regulations.

SUMMARY OF COMMENTS: The public comment period ended June 29, 2015, and the commission held a public hearing on the proposed rule on July 6, 2015. The commission received timely written comments from the Staff of the Commission (Staff); the Missouri Telecommunications Industry Association (MTIA); Southwestern Bell Telephone Company, d/b/a AT&T Missouri (AT&T); CenturyTel of Missouri, LLC d/b/a CenturyLink, Embarg Missouri, Inc., d/b/a CenturyLink, Spectra Communications Group, LLC d/b/a CenturyLink, and CenturyTel of Northwest Arkansas, d/b/a CenturyLink (CenturyLink); the Missouri Cable Telecommunications Association (MCTA); Verizon; and Level 3 Communications (Level 3). In addition, the following people offered comments at the hearing: Kenneth A. Schifman, for Sprint Communications Company, LP (Sprint); Leo Bub for AT&T; William D. Steinmeier and Pamela Halleck for Level 3; Stephanie Bell for MCTA; Becky Owenson Kilpatrick for CenturyTel; Richard Telthorst for MTIA; Matthew Feil for Windstream; and Colleen M. Dale and John Van Eschen for Staff.

COMMENT #1: Staff filed a written comment explaining that the new rule streamlines the commission's existing rule on 211 informational and referral services. No one else commented about this rule.

RESPONSE: The commission thanks Staff for its comment and will adopt the rule as proposed.

