

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Stella Lucy,

Complainant,

v.

Union Electric Company
d/b/a Ameren Missouri,

Respondent

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File No. EC-2018-0376

STAFF INVESTIGATION REPORT

COMES NOW the Staff of the Missouri Public Service Commission (“Staff”), by and through undersigned counsel, and submits its Staff Report.

1. On June 15, 2018, Stella Lucy (“Complainant”) filed a formal complaint (“Complaint”) against Union Electric Company d/b/a Ameren Missouri (“Ameren” or “Company”).

2. On June 15, 2018, the Commission issued its *Order Giving Notice of Contested Case and Directing Answer* (“Order”). The Order directed Staff to conduct an investigation under the requirements of 4CSR 240-2.070(15) and file a report by July 31, 2018.

3. Having concluded its investigation, Staff offers its Staff Report, filed concurrently, which is highly confidential pursuant to 4 CSR 240-2.070(11), and which details Staff’s investigation and analysis. In summary, Staff concludes that the Company has not violated any applicable statutes, Commission rules, or Commission-approved Company tariffs related to the Complaint.

4. Staff's findings and analysis in the attached Staff Report more fully explain the circumstances that led Staff to make these conclusions.

WHEREFORE, Staff hereby tenders its Staff Report for the Commission's information and consideration.

Respectfully submitted,

/s/ Ron Irving

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 31st day of July 2018.

/s/ Ron Irving