BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Keelee Swopshire,)
Complainant,)
V.) <u>Case No. EC-2022-0148</u>
Union Electric Company d/b/a Ameren Missouri,)))
Respondent.)

STAFF REPORT

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), by and through undersigned counsel, and submits its *Staff Report*.

- 1. On December 2, 2021, Keelee Swopshire ("Complainant") filed a small formal complaint against Union Electric Company d/b/a Ameren ("Respondent").
- 2. Also on December 2, 2021, the Commission issued its *Order Giving Notice* of Case Filing, Directing Answer, and Directing a Staff Investigation. The Order directed Staff to conduct an investigation and file a report no later than January 17, 2022. Subsequently, Staff requested and the Commission granted two discovery-related extensions of time to allow Staff to submit its finalized report no later than April 1, 2022.
- 3. Having concluded its investigation, Staff offers its *Staff Report*, which is confidential pursuant to 20 CSR 4240-2.070(11), and is attached hereto as Appendix A. In summary, Staff concludes that Respondent has not violated any applicable statutes, Commission rules, or Commission-approved Company tariffs related to the Complaint.

4. Staff's findings and analysis in the attached *Staff Report* more fully explain the circumstances that led Staff to make these conclusions.

WHEREFORE, Staff hereby tenders its *Staff Report* for the Commission's information and consideration.

Respectfully Submitted,

/s/ Don Cosper

Don Cosper Legal Counsel Missouri Bar No. 73231 Attorney for the Staff of the Missouri Public Service Commission P.O. Box 360 Jefferson City, Mo 65102-0360 (573) 751-4140 (Telephone) (573) 751-9285 (Facsimile) don.cosper@psc.mo.gov

CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand delivered, transmitted by facsimile or electronically mailed to all counsel of record on this 1st day of April, 2022.

/s/ Don Cosper