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June 24, 2002

Honorable Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
200 Madison Street, Suite 100
Jefferson City, Missouri 65101

Re: MPSC Case No. EC-2002-112

Dear Judge Roberts:

In reviewing the Rebuttal Testimony of Charles M. Foy, filed May 31, 2002, we found one page of testimony which contains an error. Specifically, page 10 of Mr. Foy's Rebuttal Testimony as filed is actually a page from the last draft of his testimony and not the final version. Enclosed are nine copies of a substitute page 10.

I apologize for any confusion this may have caused. Hopefully, the substitution of this page can be accomplished without the need for a formal motion. If you or any of the other parties believe such a motion is necessary, we will, of course, file one. Thank you for your consideration.

Yours very truly,

HERZOG, CREBS & MCGHEE, LLP


Michael A. Vitale

MAV/mh
Enclosures

cc: Freeman R. Bosley, Jr. (w/enc)
Steve Dottheim (w/enc)
John Coffman (w/enc)

1 A. The disconnect notices state a day after which service may be disconnected, and
2 are good for 11 business days.

3 Q. **Did you have any discussions with anyone from the store on April 10?**

4 A. Yes.

5 Q. **How did those discussions arise?**

6 A. As I indicated, I received a telephone call from Mr. Moody. He told me that
7 power had been disconnected, that lights were out.

8 Q. **What, if anything, did you do in response to what Mr. Moody told you?**

9 A. I contacted our meter department (Jim O'Connell) and told them we needed to
10 restore power as soon as possible. I also called Ron Parks in Revenue Protection to determine
11 how power had been cut that morning.

12 Q. **How long was it before service was restored on the one meter that was**
13 **disconnected at the store on April 10?**

14 A. About three hours.

15 Q. **Do you know why it took three hours to reconnect service?**

16 A. To the best of my knowledge, we had to pull a crew off another job, and the
17 reconnect was more complex than just reinstalling a meter into a base.

18 Q. **In your discussion with Mr. Moody on April 10, did you tell him the**
19 **disconnect notices had been delivered in error?**

20 A. No.

21 Q. **Did you ever discuss the notices that were delivered on April 10 with anyone**
22 **else at the store?**

23 A. No.