Exhibit No.: Issues:

Witness: Regina C. Tierney

Exhibit Type: Direct

Sponsoring Party: Missouri-American Water Company

Case No.: WR-2011-0337

SR-2011-0338

Date: June 30, 2011

MISSOURI PUBLIC SERVICE COMMISSION

CASE NO. WR-2011-0337 CASE NO. SR-2011-0338

DIRECT TESTIMONY

OF

REGINA C. TIERNEY

ON BEHALF OF

MISSOURI-AMERICAN WATER COMPANY

OF THE STATE OF MISSOURI

IN THE MATTER OF MISSOURI-AMERICAN)
WATER COMPANY FOR AUTHORITY TO)
FILE TARIFFS REFLECTING INCREASED)
RATES FOR WATER AND SEWER)
SERVICE)

CASE NO. WR-2011-XXXX CASE NO. SR-2011-XXXX

AFFIDAVIT OF REGINA C. TIERNEY

Regina C. Tierney, being first duly sworn, deposes and says that she is the witness who sponsors the accompanying testimony entitled "Direct Testimony of Regina C. Tierney"; that said testimony was prepared by her and/or under her direction and supervision; that if inquires were made as to the facts in said testimony, she would respond as therein set forth; and that the aforesaid testimony is true and correct to the best of her knowledge.

Regina C. Tierney

State of Missouri County of St. Louis SUBSCRIBED and sworn to

Before me this are day of June

2011.

Notary Public

My commission expires:

STACIA. OLSEN Notary Public – Notary Seal STATE OF MISSOURI

St. Charles County Commission Number 09519210 My commission expires March 20, 2013

DIRECT TESTIMONY REGINA C. TIERNEY MISSOURI-AMERICAN WATER COMPANY CASE NO. WR-2011-0337 SR-2011-0338

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DIRECT TESTIMONY

Regina C. Tierney

1		I. <u>WITNESS INTRODUCTION</u>
2	Q.	PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.
3	A.	My name is Regina C. Tierney, and my business address is 727 Craig Road,
4		St. Louis, Missouri 63141.
5		
6	Q.	BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?
7	A.	I am employed by American Water Works Service Company, Inc. ("AWWS")
8		as a Financial Analyst II in Rates & Regulation. The Service Company is a
9		subsidiary of American Water Works Company, Inc. ("American Water") that
10		provides support services to American Water's water utility subsidiaries.
11		
12	Q.	WOULD YOU PLEASE DESCRIBE YOUR EDUCATIONAL
13		BACKGROUND?
14	A.	I graduated from the University of Missouri, Columbia in 1989 with a Bachelor
15		of Science Degree in Accountancy.
16		
17	Q.	PLEASE ELABORATE UPON YOUR DUTIES AS A FINANCIAL ANALYST,
18		RATES AND REGULATION.
19	A.	My responsibilities as a Financial Analyst II, Rates & Regulation involve
20		providing the following services to American Water's water utility subsidiaries
21		in the Central Region, including Missouri-American Water Company ("MAWC"
22		or "Company"):

1		1)	Preparing and presenting rate increase applications and supporting
2		docu	ments and exhibits in conformance with management policies, guidelines
3		and r	egulatory commission requirements;
4		2)	Preparing rate analyses and studies to evaluate the effect of proposed
5		rates	on the revenues, rate of return and tariff structures;
6		3)	Executing the implementation of rate orders, including development of
7		the re	evised tariff pricing necessary to produce the proposed revenue level;
8		and,	
9		4)	Preparation of Data Request responses.
10			
11	Q.	HAVI	E YOU PREVIOUSLY PARTICIPATED IN REGULATORY MATTERS?
12	A.	Yes.	I have presented testimony before the Iowa Utilities Board and the
13		Misso	ouri Public Service Commission ("PSC").
14			
15	Q.	WHA	T IS THE PURPOSE OF YOUR TESTIMONY IN THIS PROCEEDING?
16	A.	The p	ourpose of my testimony is to support and explain the following pro forma
17		acco	unting adjustments to pro forma Rate Base (Working Capital) and to the
18		state	ment of income.
19			(1) Rate Base – Working Capital;
20			(2) Labor and Labor Related Expenses;
21			(3) Pension Expense;
22			(4) Fuel and Power Expense;
23			(5) Purchased Water Expense;

1		(6) Regulatory Expense;
2		(7) Transportation Expense;
3		(8) PSC Assessment Expense; and,
4		(9) Heating and Electricity Expense.
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6		II. ACCOUNTING ADJUSTMENTS
7		(1) RATE BASE – WORKING CAPITAL
8	Q.	WHAT SCHEDULES WILL YOU BE DISCUSSING?
9	A.	I will be discussing and providing support for certain aspects of Schedule
10		CAS-7, which is sponsored by Company Witness Williams.
11		
12	Q.	WHICH COMPONENTS OF RATE BASE WILL YOU BE SUPPORTING?
13	A.	I will be supporting Working Capital.
14		
15	Q.	PLEASE DISCUSS WORKING CAPITAL.
16	A.	Working Capital is included in a utility's rate base to help compensate
17		investors for the lag between the time utility service is rendered to the
18		customer and the time it takes to collect revenues from the customer to
19		pay for the service. In other words, investors had to provide "upfront"
20		capital to fund the daily operations of the business before customers pay
21		their bills. The working capital calculation can also properly reflect the
22		impact of the delay in receiving revenues from customers and the
23		disbursement of cash for expenses.

The Company has used a Lead/Lag method to calculate its working capital requirement. The Company and the Missouri Staff have used this method in the last several rate cases. The Lead/Lag calculation utilized in this case came from a study performed this year. Working capital can be found on Schedule CAS-7 for each district.

Α.

Q. WHAT SCHEDULE WILL YOU BE DISCUSSING?

I will be discussing certain aspects of Schedule CAS-14, which is sponsored by Company Witness Williams. Specific operating and maintenance accounting adjustments that I will sponsor are Labor and Labor-Related Expenses, Pension Expense, Fuel and Power Expense, Purchased Water Expense, Regulatory Expense, Transportation Expense, PSC Assessment Expense, Depreciation Expense, and Heating and Electricity Expense.

(2) LABOR AND LABOR-RELATED EXPENSES

- 16 Q. PLEASE EXPLAIN THE COMPANY'S PRO FORMA ADJUSTMENT TO
 17 LABOR AND LABOR-RELATED EXPENSES.
- 18 A. The Company has proposed adjustments to its Labor Expense (including Incentive Plan), Group Insurance Expense, Pension Expense, 401K, and Payroll Tax Expense.

22 Q, PLEASE EXPLAIN THE COMPANY'S PRO FORMA ADJUSTMENT TO
23 LABOR.

The expenses associated with the labor adjustment include salary, overtime, incentive pay, and shift premium pay. Base salary is calculated by the number of work hours in a normal year multiplied by the appropriate The Company used 2,088 hours to calculate an hourly wage rate. The wage rate for a union employee is employee's annual salary. determined by the contract rate that will be in effect by June 2012. Nonunion employees' wage rates were based upon actual rates in effect at December 31, 2011 and were not increased by an annual wage adjustment. The Operating and Maintenance expense percentage used to allocate each employee's salary was based on the three year average of capital charged by district and total labor. The Company's adjustment for overtime was calculated by taking the three year average of overtime in relation to total payroll. Incentive pay was calculated based on the employee's pro forma salary level incentive payout percentage. The labor adjustment is summarized on CAS – 14, page 1.

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Q. PLEASE EXPLAIN THE COMPANY'S ADJUSTMENT TO GROUP INSURANCE.

The purpose of this adjustment is to annualize the Company's expense associated with Group Insurance. Except for other post employment benefits ("OPEB"), these expenses were adjusted by applying historical group insurance expense as a percentage of payroll to current payroll expense.

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Q. HOW WERE OPEBS ANNUALIZED?

Α. The Company used the most recent actuarial report prepared for American Water by Towers Perrin to calculate the pro forma cost. The capitalization rate from the labor adjustment was applied to arrive at the pro forma expense. As a result of union negotiations, union employees who are not eligible for post-retirement benefits are provided an annual \$500 contribution that is to be paid into a Voluntary Employees Beneficiary Association ("VEBA") account for the employee to pay for medical costs after retirement. The current OPEBS funding levels were added to existing amortization levels for prior OPEBS deferrals. Finally, the level of amortization of the current OPEBS tracker was estimated based upon the deferred balance at December 31, 2011. This balance could increase or decrease based upon market conditions and should be updated at the time of true-up in this case. The pro forma OPEBS expense is included on Schedule CAS -14, page 2 as a part of the Group Insurance expense adjustment.

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Q. PLEASE EXPLAIN THE COMPANY'S ADJUSTMENT TO 401K EXPENSE.

The purpose of the 401K adjustment is to annualize the Company's expense associated with 401K. The Company portion of 401K expense was adjusted on a district by district basis by multiplying the Company match percentage for each employee by the employee's annual salary.

This	amount	then	is	further	adjusted	by	applying	an	appropriate
capita	alization r	ate. T	his	adjustme	ent is sumr	mariz	zed on CA	S – 1	14, page 4.

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Q. PLEASE EXPLAIN THE COMPANY'S ADJUSTMENT TO PAYROLL TAX.

A. The purpose of this adjustment is to annualize the Company's expense associated with Payroll Tax. The employer portion of the tax rate for state unemployment tax, Federal unemployment tax, FICA, and Medicare, respectively, was applied to the lower of each individual's total pro forma payroll or the maximum individual taxable wage. An appropriate capitalization rate was applied to the result to determine pro forma payroll tax expense. A summary of this adjustment is shown on page 5 of CAS – 14.

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(3) PENSION

PLEASE DESCRIBE THE ADJUSTMENT TO OPERATING EXPENSES Q. RELATED TO PENSION.

Α. MAWC has included in its pro forma pension expense the actual cost related to the FAS 87 accrual which is supported by American Water's latest actuarial report. Starting in 2006, nonunion employees hired before January 1, 2006. and union employees hired before January 1, 2001, are included as participants in the Company's defined benefit pension plan. The FAS 87 pension cost is based on actuarial studies conducted annually by Towers Perrin for the defined benefit participants. For employees in the defined

contribution plan, a rate of 5.25% of base salary is used to calculate the expense. The total costs for pension were reduced by the amounts anticipated to be capitalized based on the payroll adjustment. The current pension funding levels were added to existing amortization levels for prior pension deferrals. Finally, the level of amortization of the current pension tracker was estimated based upon the deferred balance at December 31, 2011. This balance could increase or decrease based upon market conditions and should be updated at the time of true-up in this case. A summary of this adjustment is found on Schedule CAS-14, page 3.

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(4) FUEL AND POWER EXPENSE

12 Q. PLEASE DESCRIBE THE ADJUSTMENT TO OPERATING EXPENSES
13 RELATED TO FUEL AND POWER EXPENSE.

The purpose of this adjustment is to annualize fuel and power expense that is associated with the costs of pumping and delivering water. The details of this adjustment can be found at Schedule CAS-14, page 6.

(5) PURCHASED WATER EXPENSE

- 19 Q. PLEASE DESCRIBE THE ADJUSTMENT TO OPERATING EXPENSES
 20 RELATED TO PURCHASED WATER EXPENSE.
- A. The purpose of this adjustment is to annualize the costs incurred to purchase water from outside sources. The pro forma costs are based on contract purchase requirements and cost per thousand gallons. The details of this adjustment can be found at Schedule CAS-14, page 8.

2		(6) REGULATORY EXPENSE
3	Q.	PLEASE DESCRIBE THE ADJUSTMENT TO OPERATING EXPENSES
4		RELATED TO REGULATORY EXPENSE.
5	A.	The purpose of this adjustment is to annualize rate case expense for the
6		costs related to this rate filing. Estimated costs related to the rate filing
7		include legal fees, consultant's cost, travel expenses, and other expenses.
8		It is being proposed that these costs be amortized over a two-year period.
9		The pro forma cost includes the unamortized balance of the costs from
10		Case No. WR-2008-0311 and an estimate for the new rate case costs.
11		The details of this adjustment can be found at Schedule CAS-14, page 10.
12		
13		(7) TRANSPORTATION EXPENSE
14	Q.	PLEASE DESCRIBE THE ADJUSTMENT TO OPERATING EXPENSES
15		RELATED TO TRANSPORTATION LEASES.
16	A.	The Company has calculated its pro forma Transportation Lease expense
17		based on changes in leased vehicle levels expected to occur by December
18		31, 2011. Gross vehicle cost was applied to the operation and maintenance
19		("O&M") percentage to obtain the O&M expense used in the lease portion of
20		the adjustment. The summary of this adjustment can be can be found on

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Schedule CAS-14, page 14.

(8) PSC ASSESSMENT EXPENSE

Q. PLEASE DESCRIBE THE ADJUSTMENT TO OPERATING EXPENSES RELATED TO PSC ASSESSMENT.

A. The purpose of this adjustment is to annualize the PSC assessment. The pro forma amount is based on the latest known assessment rate applied to the pro forma present rate water revenues. The summary of this adjustment can be can be found on Schedule CAS-14, page 17.

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(9) HEATING AND ELECTRICITY EXPENSE

Q. PLEASE DESCRIBE THE ADJUSTMENT TO OPERATING EXPENSES RELATED TO FUEL/HEAT.

The purpose of this adjustment is to increase the Heating and Electricity expense. During the test year these costs were posted to the Fuel and Power expense category in error. This adjustment is to increase the Pro Forma expense for Electricity by the amount posted to the Fuel and Power account during the test year. The offset to this adjustment is in the Fuel and Power Expense Adjustment. The summary of this adjustment can be can be found on Schedule CAS-14, page 23.

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Q. DOES THIS CONCLUDE YOUR TESTIMONY?

20 A. Yes it does.