

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a session of the Public Service  
Commission held at its office in  
Jefferson City on the 30<sup>th</sup> day  
of April, 2014.

In the Matter of the Staff Investigation of )  
Allconnect Direct Transfer Service Agreement )  
Between Allconnect, Inc. and Great Plains Energy )  
Services Incorporated Respecting Itself and Its )  
Affiliates Kansas City Power & Light Company and )  
KCP&L Greater Missouri Operations Company )

**File No. EO-2014-0306**

**ORDER OPENING AN INVESTIGATION  
INTO THE AGREEMENTS BETWEEN ALLCONNECT, INC. AND GREAT PLAINS  
ENERGY SERVICES, REGARDING KANSAS CITY POWER & LIGHT COMPANY AND  
KCP&L GREATER MISSOURI OPERATIONS COMPANY**

Issue Date: April 30, 2014

Effective Date: April 30, 2014

On April 25, 2014, the Commission's Staff filed a motion asking the Commission to open an investigation into the direct transfer service agreement between Allconnect and Kansas City Power & Light Company (KCP&L) and KCP&L Greater Missouri Operations Company (GMO). The motion explains that Staff is concerned that GMO may be improperly transferring information about its customers to Allconnect so that Allconnect can attempt to sell its services to those customers.

Section 393.270.1 RSMo 2000, gives the Commission authority to investigate the operations of KCP&L and GMO. The Commission does not need to open a formal case for Staff to conduct such an investigation, but the creation of an investigative case will assist Staff in working with the companies to ensure their compliance with all statutes and regulations. In addition, an open case will afford Staff an opportunity to report to the Commission as appropriate.

This is only an investigative case and is not a contested case. The Commission will not take any action against KCP&L or GMO within the confines of this case. If the investigation reveals that any such action may be appropriate, Staff may file a formal complaint or other appropriate pleading within a new case file to institute contested case procedures.

**THE COMMISSION ORDERS THAT:**

1. The Commission's Staff shall undertake an investigation of the transfer service agreement between Allconnect Inc. and Great Plains Energy Services Incorporated on behalf of itself and its affiliates Kansas City Power & Light Company and KCP&L Greater Missouri Operations Company.
2. The Commission's data center shall provide a copy of this order to Kansas City Power & Light Company and KCP&L Greater Missouri Operations Company.
3. Staff shall file a progress report regarding its investigation no later than July 31, 2014.
4. This order shall become effective upon issuance.

**BY THE COMMISSION**



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

R. Kenney, Chm., Stoll, W. Kenney, Hall  
and Rupp, CC., concur.

Woodruff, Chief Regulatory Law Judge