

IC SERVICE COMMISSION  
OX 360  
ERSON CITY MO 65102

(12-91)

FILED<sup>2</sup>

SEP 27 2019

Missouri Public  
Service Commission

Missouri Dept. of Health & Senior Services  
Northwestern District Health Office  
3717 South Whitney  
Independence, MO 64055

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FIRST CLASS

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Reapplication of The )  
United Way of Greater Kansas City, Inc. )  
f/k/a The Heart of America United Way, )  
Inc. for an Order of the Commission )  
Granting it Continuing Authority as an )  
Information and Referral Provider for )  
Purposes of 211 Service )

**File No. AO-2020-0037**

**ORDER DIRECTING NOTICE AND DIRECTING FILING**

Issue Date: September 5, 2019

Effective Date: September 5, 2019

On August 12, 2019, the Commission received the above-referenced application. The Commission ordered its Staff to file a list of entities that it believes the Commission should notify of the application. Staff did so on August 29, 2019.

The Commission will issue notice to the persons and entities recommended by Staff. The Commission will also set a deadline for filing any interventions and for a Staff recommendation.

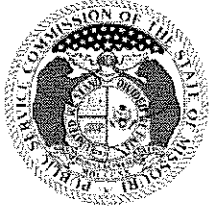
**THE COMMISSION ORDERS THAT:**

1. The Data Center of the Commission shall provide notice to the entities listed in Attachment A of Staff's August 29, 2019 pleading.
2. The Public Policy and Outreach Department of the Commission shall provide notice of the application to the members of the General Assembly representing residents of the counties and to news media serving residents of the counties listed in Schedule 1 of the application.
3. Any entity wishing to intervene in this matter shall do so, no later than October 4, 2019.

4. The Staff of the Missouri Public Service Commission shall file a recommendation in this case no later than October 11, 2019.

5. This order shall be effective when issued.

**BY THE COMMISSION**



*Morris L. Woodruff*

Morris L. Woodruff  
Secretary

John T. Clark, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.


Dated at Jefferson City, Missouri,  
on this 5<sup>th</sup> day of September, 2019.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 5<sup>th</sup> day of September 2019.

  
Morris L. Woodruff  
Morris L. Woodruff  
Secretary

**MISSOURI PUBLIC SERVICE COMMISSION**

**September 5, 2019**

**File/Case No. AO-2020-0037**

**Missouri Public Service  
Commission**  
Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

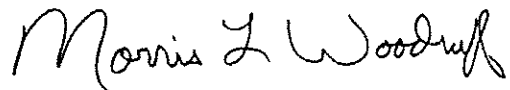
**Office of the Public Counsel**  
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200 Madison Street, Suite 650  
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opcservice@opc.mo.gov

**Missouri Public Service  
Commission**  
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**United Way of Greater Kansas  
City, Inc.**  
Mark W Comley  
601 Monroe Street., Suite 301  
Jefferson City, MO 65102-0537  
comley@ncrkc.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Morris L. Woodruff**  
**Secretary**

**Distributed to the entities listed in Attachment A to Staff's August 29, 2019 pleading.**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.