

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held at its office in Jefferson City on the 10<sup>th</sup> day of February, 2010.

In the Matter of Union Electric Company, d/b/a )  
AmerenUE's Tariffs to Increase Its Annual ) **File No. ER-2010-0036**  
Revenues for Electric Service ) Tariff No. YE-2010-0054

**ORDER DIRECTING THE PARTIES TO ADDRESS THE  
CONCERNS RAISED BY AMERENUE'S LOW-INCOME  
RESIDENTIAL CUSTOMERS**

Issue Date: February 10, 2010

Effective Date: February 10, 2010

Over the last month, the Commission has conducted numerous local public hearing around the state regarding AmerenUE's request for a rate increase. Many witnesses at those hearings have testified that any rate increase would increase the already heavy financial burden on AmerenUE's low-income residential customers. The Commission wants to hear from the parties about ideas for reducing the financial burden on low-income residential customers while providing a fair and adequate return to AmerenUE. To that end, the Commission will establish a procedural schedule for the filing of additional testimony regarding the needs of AmerenUE's low-income residential customers.

In addition to the mechanisms traditionally utilized to assist low income customers, the Commission would like the parties in their testimony to address the feasibility of establishing an experimental "very low-income" customer class that would be based upon the federal poverty level. The Commission would like any testimony filed on this issue to

include an: 1) analyze the practicality of establishing such a class, including the effect on revenues and costs, 2) propose guidelines for inclusion in such a class, 3) propose verification procedures for participants in such a class, 4) analyze the possible effect on the company's bad debt expense of such a class, and 5) state an opinion as to whether such a class should be tied to the current industrial rate class or propose an alternate rate.

**THE COMMISSION ORDERS THAT:**

1. The parties may file additional direct testimony addressing the reduction of the financial burden on AmerenUE's low-income residential customers no later than February 19, 2010.

2. The parties may file rebuttal testimony addressing the reduction of the financial burden on AmerenUE's low-income residential customers no later than February 26, 2010.

3. The parties may file surrebuttal testimony addressing the reduction of the financial burden on AmerenUE's low-income residential customers no later than March 5, 2010.

4. This order shall become effective immediately upon issuance.

**BY THE COMMISSION**

( S E A L )



Steven C. Reed  
Secretary

Clayton, Chm., Davis, Jarrett, Gunn,  
and Kenney, CC., concur.

Woodruff, Chief Regulatory Law Judge