

AmerenUE donating \$100 to 500 customers for energy assistance

By **KIMBERLY LONG**
Ledger Staff Writer

This holiday season will be a little less worrisome for 500 AmerenUE customers who need extra-help during the current difficult economic times.

AmerenUE is partnering with charities and aid organizations across the state to identify customers who need energy assistance, but might not qualify for traditional programs.

This Christmas, Ameren will give \$100 energy gift certificates to 500 families.

"We recognize that the holiday season can be particularly challenging for some of our customers," said Warner Baxter, president and CEO of AmerenUE. "As a community leader throughout Missouri, we want to lend a helping hand during these difficult times."

Communications Executive Mike Cleary told *The Ledger* Wednesday this is just one way AmerenUE helps families meet their needs during this recession period.

Other AmerenUE assistance programs include:

- **The Dollar More Program:** This program assists families with their home energy cost, through voluntary donations. In Mexico, Ameren has a partnership with the Central Missouri Community Action Agency, which offers energy assistance to qualifying candidates, using

funds from the Dollar More campaign. For more information about applying for CMCAA assistance, call (573) 582-7864.

- **LIHEAP: The Missouri Low Income Home Energy Assistance Program (LIHEAP)** has two components: Energy Assistance/Regular Heating (EA) and the Energy Crisis Intervention Program (ECIP). EA is designed to provide financial assistance to help pay heating bills for Missourians during the months of October, November, December, January, February and March. Eligibility requirements for EA are based on income, family size, available resources and responsibility for payment of home heating costs. Eligibility for EA may also qualify individuals for additional financial assistance through ECIP and/or weatherization services funded by LIHEAP.

- **The Low Income Weatherization Program:** AmerenUE provides funding for 13 community action agencies and the Urban League to help eligible customers weatherize their homes.

- **Third-Party Notification:** AmerenUE will attempt to contact a designated third party of a registered elderly person or a customer with disabilities before disconnecting service for non-payment of utility bills. The designated third party will receive copies of all bills and disconnect notifications.

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strations later that were expected to draw several thousand people. Protesters have plastered posters around the city, featuring an

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February 16, 2010
Data Center
Missouri Public
Service Commission

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Reporter KKF

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