



COMPANY MESSAGE

When you choose Call One as your telecommunications company, it means you trust us with the foundation of your business. That is an important responsibility and one that we take very seriously.

Our mission is to connect our clients to the products and services that best meet their business goals and expectations. As the boundaries of telecommunications continue to expand, Call One is uniquely positioned to take advantage of new technologies and to offer a single source of traditional and leading-edge technologies, regardless of carrier or vendor. While competitive pricing attracts many of our clients, Call One's commitment to service is what builds our long-term relationships. We pledge to make sure that you are always working with experienced professionals who will address your evolving needs as if they were a part of your company.

A handwritten signature in black ink that reads "Chris Surdenik".

Chris Surdenik

President

A handwritten signature in black ink that reads "Craig J. Foster".

Craig J. Foster

CEO

ALWAYS CONNECTING OUR TEAM WITH YOUR TEAM.



Chief Executive Officer, Craig Foster founded Call One after having worked as an antitrust attorney at Coudert Brothers in New York and Washington, D. C. At Coudert Brothers, Craig worked under the former Chief of the Antitrust Division of the Justice Department, Gordon Spivack, where he became familiar with the regulations surrounding the telecommunications industry. He received his JD and MBA degrees from the University of Chicago and his BA degree, with full honors, from Stanford University, where he also taught Small Business Management.



President, Christopher Surdenik started at Call One in 1998 at the recommendation of Ameritech. Prior to joining Call One, Chris was a Provisioning Supervisor at USN Communications responsible for training and administration of the Provisioning department, as well as resolving escalated service issues delegated from directors. Chris received his BA degree from the University of Illinois and his Master's in Communications Sciences from Northwestern University.

Chief Information Officer, Clinton James is a recognized leader in information technology and is responsible for the company's custom programs for customer service, billing and order provisioning. Prior to joining Call One in 2000, Clinton was Senior Consultant at Whitman-Hart, one of the leading Chicago-based IT consulting firms. He also served as Programmer and Primary Client Liason to major corporations such as Ford, GM, Boeing and Caterpillar for Wilcox Associates. He received his Bachelor's in Computer Science from Brigham Young University and is a Cisco Certified Network Associate.



Executive VP of Operations, Alan Burkhard is responsible for IT carrier network services for Call One. Alan helped form Net One to assist clients in designing and managing their network infrastructure. Prior to joining Call One in 2000, Alan served as National Account Director for Universal Access. Both at Universal Access and previously at WorldCom, Alan served as Senior Manager and was responsible for carrier accounts nationwide. Alan received his BA and MBA degrees from Elmhurst College.





Client Relations Director, Sally Hanson has over 11 years experience in Provisioning and Client Relations. Prior to coming to Call One, she worked with other major CLECs and facilities-based providers. Since coming to Call One in 1999, she has been an integral part of developing programs to provide the best pricing and service to our clients.



Executive Vice President Communication Technology, Matt Fase is responsible for our Phone System and Cabling services. Matt brought over 10 years of experience in this field when he joined us in 2003. He's certified on Avaya and Nortel products. He is trained on cat3, cat5e, cat6 and fiber optic cabling.

Chief Financial Officer, Martha Zayas has over 25 years experience in accounting and is responsible for Finance as well as overseeing the Accounting department for Call One. Prior to joining Call One in 2005, Martha was CFO for Travel Professionals, a leading wholesale travel agency that sells international fares to other agencies in the business. She received her BS degree from Roosevelt University.



Human Resources Manager, Gladys Barrera-Gibson started with the company in 1998, and is responsible for performance management, employee relations and resource planning at Call One.

