**Subject:** FW: Electronic Service for Case Number GC-2015-0143 - Order Directing Complainant

to File a Pleading Stating Good Cause for Failing to Appear at Evidentiary Hearing

**Attachments:** Conifer Absence Approval Form docx 09-24-2015.docx

From: Candace Taylor [mailto:candace.taylor27@yahoo.com]

Sent: Thursday, October 01, 2015 1:57 PM

To: Mueth, Marcella

Subject: Re: Electronic Service for Case Number GC-2015-0143 - Order Directing Complainant to File a Pleading Stating

Good Cause for Failing to Appear at Evidentiary Hearing

My deepest apologies to the Commission, Staff, Rick Zucker, and Judge Kennard Jones

I have had a sick child with Asthma in the month of September. Due to that my job denied me to take the day off or even a half day off to come to my appearance for the hearing.

With that being said my supervisor did not respond to me in time for me to let the Commission know that I could not come to the hearing. When I did find out the morning of the hearing I totally forgot to call in because of a staff meeting in my office that morning 09/24/2015.

I have attached my request form from my office with my supervisor response where she denied me the day off.

#### Candace Taylor

REP, SUPPORT SERVICES

#### **Conifer Health Solutions**

500 Northwest Plaza, 6th fl Ste.600

St. Ann, MO 63074

Office: 314-513-6647 Fax: 314-513-6680

| <b>Toll Free:</b> 1-888-377-3031 x6647  |
|---|
| E-Mail: Candace.j.Taylor@ConiferHealth.com  |
| Website: www.coniferhealth.com  |
| This message may contain confidential and privileged information. Please do not forward this information without permission. If it has been sent to you in error, please notify me immediately and then delete this message |
|   |
|   |
|   |
|   |
| From: Bush, Maretta Sent: Wednesday, September 24, 2015 9:51 AM To: Taylor, Candace Subject: FW: Conifer Absence Approval Form.docx 09-24-2015.docx   |
|   |
| Candace,  |
| Your request is being denied due to you have exceeded your maximum request for time off   |
|   |

## Thank you,

## **Maretta Bush CRCR**

## **Conifer Health Solutions**

SUPV, Patient Accts

500 Northwest Plaza Ste. 600

St. Ann, MO 63074

Hours 7:30 - 4:30 pm CST

# E-mail maretta.bush@coniferhealth.com

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the intended recipient, please notify the sender immediately, and delete this message permanently. Thank you.

From: Taylor, Candace

Sent: Tuesday, September 22, 2015 4:41 PM

To: Bush, Maretta

**Subject:** Conifer Absence Approval Form.docx 09-24-2015.docx

No Supervisor is in the office today...

#### Please send me a text message

Sent from Yahoo Mail on Android

From: "datacenter orders-ices" < datacenter.orders-ices@psc.mo.gov>

Date: Mon, Sep 28, 2015 at 10:19 AM

**Subject**: Electronic Service for Case Number GC-2015-0143 - Order Directing Complainant to File a Pleading Stating Good Cause for Failing to Appear at Evidentiary Hearing

The attached Order/Notice was issued by the Missouri Public Service Commission and is hereby being distributed to the above-listed recipients as directed by the Commission. The attached document shall serve as the official service copy from the Missouri Public Service Commission in accordance with 386.490 RSMo. A paper copy will only be provided to those members of the certified service list who do not have a valid e-mail address registered with the Commission.

Please contact the Missouri Public Service Commission Data Center at <u>datacenter-psc@psc.mo.gov</u> or at 573-751-7496 if you have questions regarding this transmission.

# Absence Approval Request

| Name     | Candace                           | e Taylor  | Employee<br>ID #   | 000198587             | Date _                        | 07/06/2015         |
|----------|-----------------------------------|---|--|-----------------------|-------------------------------|--------------------|
| Facility | name                              | St. Louis NIC   |  | <u>-</u> .            | Facility number _             |                    |
|          |                                   |   |  |                       |                               |                    |
| Absend   | ce Request/R                      | deason for Absence  |  |                       |                               |                    |
|          |                                   |   | Days<br>Absent   | Hours<br>Absent       | Absence Dates<br>From Through |                    |
| 1        | Time Off                          |   | 0  | 8                     | 09/24/2015                    | / 09/24/2015       |
|          |                                   | lended Illness<br>hours of missed scheduled hours for illness or disability)  | 0  | 0                     |                               | 1                  |
|          | Bereavement<br>up to 3 days off w | rith pay, do not need to request PTO)   | 0  | 0                     |                               | 1                  |
| J        | lury Duty                         |   | 0  | 0                     |                               |                    |
| F        | amily/Medica                      | ıl Leave*   | 0  | 0                     |                               | 1                  |
| (        | General Leave                     | <b>2</b> *  | 0  | 0                     |                               | 1                  |
| (        | Other                             |   | 0  | 0                     |                               | 1                  |
| *        | Please com                        | plete the Leave of Absence forms.   |  |                       |                               |                    |
|          | Time O  TO or Extend  4           | ff Request is partially without pay; Indice ded Illness  PTO hours (may not exceed scheduled hours in which shift differe extended Illness hours (may only be use | nours)<br>nent for shift differentials (<br>ntial would apply) | paid in addition to b | ase rate on PTO hours,        | but may not exceed |
|          | Supervisor Ap                     | proval  | <u> </u>   | Date                  |                               |                    |
| ☐ For    | m received in                     | accordance with policy, Time and Attendance, HR   | R-717.   |                       |                               |                    |
| Reques   | st for time off i                 | s: Approved Denied Reason   | for Denial:  |                       |                               |                    |
| Reques   | st to sell PTC                    | (Indicate amount in hours)  |  |                       |                               |                    |
| I        |                                   | em 0 PTO hours.  at the accruals to my PTO account will be suspendedly to confidential payroll fax: 469-893-2013  | ded for 6 pay periods fo                                       | llowing distributio   | n. (Supervisory appr          | oval not needed.)  |
| Employ   | yee Signature                     | 9   |  |                       |                               |                    |
|          |                                   |   |  |                       |                               |                    |
| Е        | Emplovee                          |   | Dat  | е                     |                               |                    |

