BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

| In the Matter of the Application of |) | |
|-------------------------------------|---|----------|
| E. Ritter Communications, L.L.C. to |) | Case No. |
| Provide Telecommunications and/or |) | |
| Interconnected Voice over Internet |) | |
| Protocol Services | j | |

APPLICATION

| Applicant's Legal Name "Applicant" | E. Ritter Communications, L.L.C. |
|---------------------------------------|----------------------------------|
|---------------------------------------|----------------------------------|

Pursuant to §392.611.4 and/or §392.550 RSMo, Applicant seeks the following authorizations as checked below:

| | Certificate of Service Authority to Provide Basic Local | | |
|---|---|--|--|
| | Telecommunications Service | | |
| | Certificate of Service Authority to Provide Non-Switched | | |
| | Local Telecommunications Service | | |
| | Certificate of Service Authority to Provide Interexchange | | |
| | Telecommunications Service | | |
| V | Registration to Provide Interconnected Voice over Intern | | |
| ^ | Protocol Service | | |

Listed below is basic information regarding the Applicant:

| Type of Organization | Limited Liability Company |
|------------------------------|--|
| Jurisdiction Where Organized | Arkansas |
| Mailing Address | 2400 Ritter Drive, Jonesboro, AR 72401 |
| Electronic Mail Address | bob.mouser@rittercommunications.com |
| Telephone Number | 888-336-4466 Res. 888-336-4249 Bus. |

The company's services will be identified in a tariff or website as indicated below:

| | Tariff |
|---|--|
| Χ | Website. The website address is www.rittercommunications.com |

Attached is an affidavit signed by an officer of the Applicant stating the various requirements identified in §392.611.4 and/or §392.550 RSMo, plus confirmation the Applicant's service meets the criteria for these services as defined by §386.020 and a copy of Applicant's Certificate of Registration from the Missouri Secretary of State's Office as Exhibit A.

WHEREFORE, the Applicant requests the Commission to issue an order granting the Applicant a registration to offer and provide the indicated services identified in this application.

Respectfully submitted,

Erika Gee MO Bar # 72649 Wright, Lindsey & Jennings, LLP 200 W. Capitol Ave, Suite 2300

Little Rock AR 7201 Phone: 501-212-1305 E-mail: egee@wlj.com

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document was delivered by first class mail, electronic mail or hand delivery, on this ____ day of December, 2020 to the following parties:

General Counsel Missouri Public Service Commission PO Box 360 Jefferson City, MO 65102 Office of Public Counsel PO Box 7800 Jefferson City, MO 65102

AFFIDAVIT

- I, <u>Robert G. Mouser</u>, a natural person, do hereby swear and affirm that I am an officer of Applicant and that the following information and statements are true and correct to the best of my knowledge and belief:
 - (1) Applicant's basic information:

| Legal Name | E. Ritter Communications, L.L.C. |
|------------------------------|--|
| Principal Place of Business | 2400 Ritter Drive, Jonesboro AR 72401 |
| | Alan G. Morse, President |
| | Dan Rudd, CTO |
| | Scott Tollett, Sr. Vice President and General Manager |
| Principal Executive Officers | Robert Mouser, Vice President, Business Development |
| | Jeff Kulas, Vice President, Customer Experience |
| | |

(2) Area where the Applicant proposes to offer telecommunications or IVoIP services:

| AT&T Communication service territory. |
|---------------------------------------|
| CenturyLink service territory. |
| Windstream service territory. |
| |

(3) That the Applicant is legally, financially, and technically qualified to provide the requested authorization to provide the indicated telecommunications and/or interconnected voice over internet protocol services;

- (4) That the Applicant is ready, willing, able, and will comply with all applicable state and federal laws and regulations imposed upon providers of the indicated telecommunications and/or interconnected voice over Internet protocol services;
- (5) That the Applicant will comply with applicable assessment requirements. These assessments include but are not necessarily limited to:
 - (a) Relay Missouri assessment requirements identified in 20 CSR 4240-28.012(2)(C);
 - (b) Missouri universal service fund assessment requirements identified in 20 CSR 4240-28.012(2)(B);
 - (c) Missouri Public Service Commission assessment requirements identified in 20 CSR 4240-28.012(2)(A);
 - (d) Local enhanced 911;
 - (e) Any applicable license tax;
- (6) That the Applicant will comply with applicable reporting requirements identified in 20 CSR 4240-28.012 including maintaining an updated list of company contacts in the Missouri Commission's Electronic Filing and Information System;
- (7) That the Applicant has established a process for handling inquiries from customers concerning billing issues, service issues, and other consumer-related complaints;

and

(8) The Applicant's service meets the criteria as defined within §386.020 for the indicated services sought for certification and/or registration.

This concludes my affidavit.

Edut Mann

Robert G. Mouser

Printed Name

VP-GM, Hometown Services

(Title)

State of <u>Mkansas</u>

County of <u>Meuton</u>

Subscribed and sworn before me this <u>//</u> day of <u>Nev</u>, 20<u>20</u>.

Notary Public

Notary Seal:

