

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Roman Dzhurinskiy,	)	
	)	
Complainant,	)	
	)	Case No. WC-2010-0215
v.	)	
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

**RESPONSE TO STAFF INVESTIGATION AND RECOMMENDATION**

COMES NOW Respondent Missouri-American Water Company (MAWC) and for its Response to Staff Investigation and Recommendation states as follows:

1. The Missouri Public Service Commission's staff (Staff) filed its Investigation and Recommendation on March 12, 2010 ("Recommendation").
2. The Commission ordered MAWC to file a response to the Recommendation no later than April 6, 2010.
3. As its response, MAWC states that it agrees with Staff that Complainant should install a backflow preventer. Furthermore, MAWC will consider an adjustment to Complainant's bill following installation of a backflow preventer and continued monitoring of Complainant's bill.

Respectfully submitted,

MISSOURI-AMERICAN WATER COMPANY

By:

  
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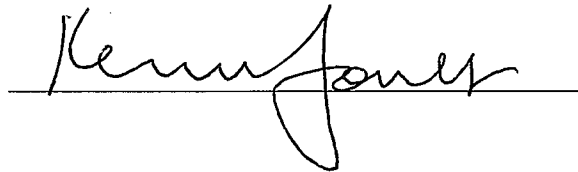
CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing was filed electronically and mailed postage prepaid the 2nd day of April, 2010, to:

Jennifer Hernandez  
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A handwritten signature in cursive script, appearing to read "Jennifer Hernandez", is written over a horizontal line.