

**WILLIAM D. STEINMEIER, P.C.**  
2031 TOWER DRIVE  
JEFFERSON CITY, MISSOURI (MO) 65109

**WILLIAM D. STEINMEIER**  
**ATTORNEY AT LAW**  
**GOVERNMENT CONSULTANT**

**MAILING ADDRESS:**  
**POST OFFICE BOX 104595**  
**JEFFERSON CITY, MO**  
**65110-4595**

**(573) 659-8672**  
**FAX (573) 636-2305**  
**WDS@WDSPC.COM**

February 4, 2011

Mr. Steven C. Reed  
Secretary  
Missouri Public Service Commission  
200 Madison Street, Suite 100  
P. O. Box 360  
Jefferson City, MO 65102-0360

RE: Case No. TO-2011-0047, Investigation into the Quality of Wireline  
Telecom Services – **TelCove Operations, LLC**

Dear Mr. Reed:

On January 31, 2011, the Staff of the Missouri Public Service Commission filed its Staff Report in this matter. Attachment A to the Staff Report is entitled: *Companies failing to respond to Commission's Order for Case No. TO-2011-0047*. It lists companies that Staff states did not respond to the questions that were incorporated into the Commission's *Order* of September 1, 2010 which initiated this docket. Footnote 1 on page 1 of Appendix A to the Staff Report states: "The Commission Staff anticipates seeking action against these companies for not responding to the Commission's order."

TelCove Operations is listed by Staff on Appendix A. However, TelCove Operations, LLC is a wholly-owned indirect subsidiary of Level 3 Communications, LLC. On October 29, 2010, Level 3 filed its *Response to Commission Order* in this docket and a *Motion for Protective Order*. The Commission granted the Protective Order on November 9, 2010. Also on October 29, 2010, Level 3 submitted to Staff and the Office of Public Counsel detailed, confidential information on behalf of Level 3 Communications and its subsidiaries, including TelCove Operations, LLC. A number of communications between Staff and Level 3 Communications concerning this information transpired subsequent to its submission as Staff developed its Report in this matter.

As a result, Level 3 Communications, LLC and TelCove Operations, LLC submit that TelCove Operations has been erroneously listed on Appendix A to the Staff Report as being non-compliant in this matter. We respectfully submit that TelCove Operations *did* respond to the Commission's Order in this docket

as part of Level 3's response, and that Staff should not pursue any enforcement activity against TelCove Operations as a result of this matter.

Please feel free to contact me with any questions you may have, or to call Greg Diamond, Regulatory Counsel at Level 3, directly at (720) 888-3148.

Sincerely,

**/s/ William D. Steinmeier**

William D. Steinmeier

Enclosure

Cc: Colleen M. Dale  
Myron Couch  
Greg Diamond, Level 3 Communications