

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Discontinuance of the)
Registration of Claro Enterprise Solutions, LLC) **File No. DD-2023-0299**

ORDER ESTABLISHING TIME TO RESPOND

Issue Date: March 24, 2023

Effective Date: March 24, 2023

On March 23, 2023, the Staff of the Commission (Staff) filed a motion requesting the Commission cancel or revoke the registration to provide interconnected voice over internet protocol (IVoIP) services and the certificate to provide interexchange telecommunications service of Claro Enterprise Solutions, LLC. The Commission granted Claro Enterprise Solutions, LLC registration to provide IVoIP service in File No. DA-2019-0008. The Commission granted Claro Enterprise Solutions, LLC a certificate to provide intrastate interexchange telecommunications service in File No. XA-2019-0009.

Subsection 392.550(6), RSMo, provides that the Commission may revoke an IVoIP registration for failure to comply with the requirements of Section 392.550, RSMo. The requirements include filing an annual report.

Subsection 392.410(5), RSMo provides the Commission authority to alter or modify any telecommunications certificate of service after notice and hearing.

The Commission need not hold a hearing, if, after proper notice and opportunity to intervene, no party requests such a hearing.¹ Therefore, if no request for a hearing or objection to Staff's motion is received, the Commission

¹ *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494 (Mo. App. W.D. 1989).

may revoke the registration for IVolP and telecommunications certificate based on Staff's motion.

The Commission finds that proper persons shall be allowed 10 days from the issuance of this order to respond or file a motion for hearing.

THE COMMISSION ORDERS THAT:

1. Anyone wishing to respond to Staff's Motion or request a hearing shall do so by filing an appropriate pleading no later than April 3, 2023.
2. This order shall be effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Nancy Dippell, Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri
on this 24th day of March, 2023.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 24th day of March, 2023.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

March 24, 2023

File/Case No. DD-2023-0299

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

Claro Enterprise Solutions, LLC

Legal Department
3350 SW 148th Ave., Ste. 400
Miramar, FL 33027
usaregulatory@usclaro.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.