

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cancellation of the )  
Registration to Provide Interconnected )  
Voice over Internet Protocol Service )  
Of Reflective Group )

**File No. DD-2016-0335**

## ORDER ESTABLISHING TIME TO RESPOND

Issue Date: June 15, 2016

Effective Date: June 15, 2016

On June 13, 2016, the Staff of the Missouri Public Service Commission filed a motion requesting that Reflective Group's registration to provide interconnected voice over internet protocol service in the State of Missouri be cancelled. On April 17, 2014, the Commission granted Reflective Group registration to provide IVoIP services in the State of Missouri in File Number DA-2014-0248. On

June 9, 2016, Reflective Group notified the Commission that the company no longer wished to be registered as an IVoIP provider in Missouri.

The Commission need not hold a hearing, if, after proper notice and opportunity to intervene, no party requests such a hearing.<sup>1</sup> Therefore, if no request for a hearing or objection to Staff's motion is received, the Commission may cancel the certificate based on Staff's motion.

The Commission finds that proper persons shall be allowed 10 days from the issuance of this order to file a motion for hearing.

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<sup>1</sup> *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494 (Mo. App. W.D. 1989).

**THE COMMISSION ORDERS THAT:**

1. Anyone wishing to respond to Staff's Motion or request a hearing shall do so by filing a pleading no later than June 27, 2016, with:

Secretary  
Missouri Public Service Commission  
Post Office Box 360  
Jefferson City, Missouri 65102

or via the Commission's Electronic Information and Filing System (EFIS) at:  
[www.psc.mo.gov](http://www.psc.mo.gov).

2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Morris L. Woodruff, Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri  
on this 15th day of June, 2016.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 15<sup>th</sup> day of June 2016.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**June 15, 2016**

**File/Case No. DD-2016-0335**

**Missouri Public Service  
Commission**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**

James Owen  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@psc.mo.gov

**Reflective Group**

Legal Department  
713 High Street  
PO Box 815  
Baldwin City, KS 66006

***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.