BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Percy Cannon,)	
)	
Complainant,)	
)	
v.)	Case No. GC-2008-0169
)	
Missouri Gas Energy,)	
)	
Respondent.)	

MGE'S NOTICE CONCERNING NATURAL GAS SERVICE

COMES NOW Missouri Gas Energy, a division of Southern Union Company ("MGE"), and respectfully provides the Missouri Public Service Commission ("Commission") with notice of the following:

- 1. On November 19, 2007, Percy Cannon (Mr. Cannon or Complainant) filed a Complaint requesting that natural gas service be provided to him, his wife and his family at 3223 E. 41st Street, Kansas City, MO. Mr. Cannon later sought expedited treatment of his complaint action and the Commission issued its Order Directing Missouri Gas Energy to Show Cause for Denial of, or Discontinuance of, Service. MGE has since provided its responses to the Commission Order.
- 2. On December 4, 2007, the Commission issued its Order Setting Immediate Prehearing Conference and Providing Notice Advising the Parties How to Participate in the Prehearing Conference By Phone. The purpose of the prehearing conference appears to be to provide Mr. Cannon with an "adequate and expeditious opportunity to respond to MGE's position" regarding the denial of gas service to the residence he shares with his spouse.

3. MGE indicated in its response to the Commission's Order to Show Cause that it had, and would continue to attempt, to contact Mr. Cannon to see if some accommodation could be reached that would enable MGE to initiate service to this address. <u>MGE has since reached an agreement with the Cannons and as of December 4, 2007, natural gas service is being provided to 3223 E. 41st Street in the name of Ms. Swanita M Carson-Cannon.</u>

WHEREFORE, Respondent Missouri Gas Energy prays the Commission take notice of the above information and, thereafter, issue such orders as it believes to be reasonable and just.

Respectfully submitted,

Q1. Com

Dean L. Cooper

MBE#36592

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ATTORNEYS FOR MISSOURI GAS ENERGY

CERTIFICATE OF SERVICE

The undersigned certifies that a true and correct copy of the foregoing document was sent by U.S. Mail, postage prepaid, or electronic mail, on December 5, 2007, to the following:

D1.Com

Office of the General Counsel Governor Office Building Jefferson City, MO 65101 Office of the Public Counsel Governor Office Building Jefferson City, MO 65101

Percy Cannon 3223 E. 41st Street Kansas City, Missouri 64130

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