A. Right up front we were talking about things you would traditionally see in merger cases, synergies, the need to be financially strong through this. Those kind of things. But by and large those meetings were very high level, very -- just simply there to talk more about the fact that we were going to do this.

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- Q. You used the word traditional things that are involved in mergers such as synergies. Are there aspects of this merger that you would call I guess non-traditional?
- A. I didn't mean to imply that. I mean, every case is a specific case and there are unique things that are going on. Every merger -- this one -- the fact that it was a three-way was particularly challenging to have occur successfully.
- Q. Did you tell the commissioners that there was going to be a regulatory amortization in connection with the proposed merger?
- A. You know, I don't recall that, that we did it that day. I don't remember when we initially put that on the table.
- Q. Did you tell each commissioner the same thing or were the presentations different to different commissioners?

No, it was the same. 1 Α. Did you get any feedback from the commissioners, 2 Ο. any commissioners? 3 Acknowledgment, appreciation for us coming in and 4 Α. briefing them ahead of time. No commitments of 5 anything. We didn't ask for anything, so we 6 wouldn't have gotten a commitment. 7 Ο. Did you meet with anyone other than commissioners? 8 I did not. 9 Α. Do you know if anyone else did? 10 Q. I think that Mike Chesser met with the governor. 11 Α. 12 No, actually I was there, too. I was there as 13 well. 14 Which governor are you referring to? Q. Governor Blunt. 15 Α. 16 Ο. What did you tell Governor Blunt? We went through the same sort of presentation. 17 Α. 18 Talked about the importance that we saw. thought this was good for the western part of the 19 20 state for the metropolitan region. Having a good, strong successor company that was focused here, 21 that is interested here, had local management. 22 Good for economic development for the region. 23 Would bring stability to the region. 24 Those kinds

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of things.

- What response did Governor Blunt provide? 1 Ο. 2 He acknowledged it at a high level. Α. The typical 3 thing that you would expect from a policy maker. But again, we didn't get into the details. 4 approval of this clearly rests and the details 5 rests with the Commission. 6 7 Did you relay to the Great Plains Energy's board Ο. what response you received whenever you had 9 received from the commissioners regarding your 10 communications about the proposed merger of -- I should say acquisition of Aquila by Great Plains 11 12 Energy? As I said before, what we were looking for is some 13 Α. 14 shouting of oh, God, no, was there something we overlooked. We certainly came back and talked 15 about the briefings that we did. The fact that we 16 didn't find anything particularly unusual or 17 objectionable. But the devil would be in the 18 19 details as we moved forward with specific state by 20 state approvals. 21 Q. Was that response that you received from
 - Q. Was that response that you received from commissioners documented in any form?

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A. No. I think, as I said, in the meetings they acknowledged what we were doing. We didn't hear any major objections to the overall concept and

1		that's what we came back and reported.
2	Q.	Were there any documents provided to commissioners
3		during any of those meetings?
4	Α.	I don't believe so.
5	Q.	Do you know if anyone took any notes of those
6		meetings?
7	A.	Not that I am aware of.
8	Q.	I am going to hand you what has been marked as
9		Exhibit Number 27 and ask that you turn to the
10		second page. I believe it is under Item Number 5.
11	·	Let me have that for just a moment. I will direct
12		you to something more specific. The last
13		paragraph. Before we get there, would you please
14		identify what Exhibit Number 27 is?
15	A.	It is a letter apparently written from Mike
16		Chesser to Lehman Brothers and the Blackstone
17		Group. It is the submittal of a final non-binding
18		indication of interest letter.
19	Q.	Turning back to, I think it was Page 3, Item 5.
20		Or is it Page 2?
21	Α.	Page 2.
22	Q.	Is there an indication there that Great Plains
23		Energy would seek input from regulators before it
24		would finalize an agreement with Aquila?
25	Α.	I see that.

Do you know why Mr. Chesser would have put that in 1 Q. 2 that correspondence? 3 Α. I think he wanted to do what I said we just did, which was to make sure that we had apprised the 5 regulators of where we were going and see if we 6 got any hell, no objections or any significant objections. 8 Q. What was the date of that correspondence from Mr. 9 Chesser? 10 Α. November 15, 2006. 11 Ο. When did Great Plains Energy ultimately submit its 12 final bid? 13 I don't recall the date. Α. 14 Ο. When did you report to your Board of Directors the 15 responses that were received from regulators? I don't recall. 16 Α. 17 Based on your regulatory experience, have you ever Ο. 18 seen a condition that the buyer will seek informal 19 indications from the State Commission that they will retain a significant portion of merger 20 21 synergies as well as an extension of existing 22 regulatory compact before that buyer will enter 23 into a definitive agreement to acquire that

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Α.

company?

Could you repeat that.

(The pending question was read.) 1 I think as I said, this is the first of these that Α. 2 3 I am engaged in. So my regulatory experience on conditions and terms on these is limited. 4 (By Mr. Williams) Do you know if Great Plains 5 Q. Energy represented to Aquila that Great Plains 6 7 Energy had the capability to obtain the most 8 favorable regulatory treatment possible in the 9 merger transaction? That we represented that to Aquila? 10 Α. 11 Ο. Yes. 12 I don't know. Α. Did Great Plains Energy's estimate of the merger 13 Q. 14 synergies influence the price that Great Plains 15 Energy offered to acquire Aquila? 16 Α. As I said, there were a number of factors that 17 were involved in ultimately the price. 18 know that that is one of the principal factors. don't think it is. 19 If Great Plains Energy shareholders retained more 20 Q. 21 merger savings, what impact would that have on 22 customer rates? 23 Α. I think it depends on the ultimate nature of the 24 total deal. Assuming everything else is equal, if shareholders 25 Q.

retain more merger savings, what impact, if any,
will that have on that utility's customer rates?

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- A. Again, it depends on the specifics of the transaction and what is agreed to. I don't know that I want to speculate.
- Q. What is the probability that Kansas City Power & Light Company will meet or exceed the synergy estimates within or earlier than the time frames provided in the testimony filed in Case Number EM-2007-0374 by the applicants?
- Α. I think we have a high degree of confidence because of the way that we have gone about this. I think we have been -- we have put pretty detailed themes together. The people that I talk to say that we have gone to great lengths to do We have worked back and forth with the Aguila teams and vetted the savings estimates. until the shareholder votes they were representing their shareholders and we were representing ours. We have been working back and forth with joint teams. We started from the bottom up. We did some top down looking. We have had people vetted. I have personally asked our officers to take accountability for the savings in their areas.

You have a number of sets of testimony

from various functional areas. And as we move toward 2008 business plans, I asked for that accountability by officer on the savings estimates, because we will in our business planning move to capture those savings and to execute on the things that they have identified. So we are working very hard to have as high a level of confidence as we can with regard to that. Obviously when you build business plans there are all sorts of issues that arise that you didn't foresee, but we have worked very hard to have a high level of confidence that we can implement those and make them work. They go hand in hand with doing things well.

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The cost savings will come if we get the It is easy to cut cost and not deliver We have tried to do all three together.

right processes in place, the right people in place and we are working very hard to do that, to make sure that we get that. Because in addition to cost, I mean, we have over the past four or five years moved up the chain of success with regard to customer satisfaction, with regard to cost for our customers, but with regard to delivering the things that we are supposed to deliver. services.

We are going to try to do that in this merger as well as we go forward. That's what we are attempting to instill in our people. That's how we think we succeed long run. If we do all those things well, we believe that we will get treated appropriately by a variety of people that have to deal with us. That's our game plan and that's how we do it.

- Q. You stated that you have high confidence or a high level of confidence. Can you quantify what that high level of confidence is?
- A. I would say it is high. I could give you a statistic that would be non-statistical. I mean, I could throw a number out. I don't have a probability estimate that I have calculated. I am just telling you the processes that we have gone through. I am expecting that we will achieve those synergies.
- Q. You have a confidence that it will happen better than 50/50?
- A. I think it is better than that.

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- Q. Can you quantify it more than that?
 - A. I am working very hard to give you as high level of confidence as I can without putting a number on it. I don't have a statistical probability on it.

. 1 But I would say it would be very high. 2 Ο. Can you even give me a range? 3 MR. ZOBRIST: Well, you are being 4 argumentative now. He has told you that he has no statistical analysis or quantifiable 5 6 analysis beyond a high confidence of levels. 7 I think it is becoming argumentative. can give him a number if you want to. 8 I don't intend to give him a number. I am working 9 Α. 10 very hard. This is one of my major responsibilities is to see this implemented. 11 So I 12 can tell you that every officer in this organization is going to be focused on those 13 14 things, assuming we have a successful completion 15 of this merger and that the implementations all are key things for the organization to be 16 17 successful going forward. And we are doing, I think, an enormous amount right now to make sure 18 19 that those things happen. 20 (By Mr. Williams) The regulatory plan that Great Q. 21 Plains Energy has proposed in connection with the 22 acquisition of Aquila, who bears the risk if the 23 merger synergies are lower than those predicted? Our shareholders, our customers, us. We all are a 24 Α. 25 That's why execution is important. part of that.

We have a comprehensive energy plan with lots of risks, too, and we are in the implementation phase of that. We have successfully implemented the first project, which was a wind project. We successfully implemented the first environmental assessment. Implementation is key on all of these things and there is huge risk attached to all of those. Hopefully we succeed by the processes we put in place and the way we hold people accountable for doing what they are doing.

- Q. How are regulatory customers at risk if the merger synergies are lower than those that are expected?
- A. I think we are expecting benefit to all sides of the engagement area. We have got customers, we have got shareholders. We have got a region. We want to have a strong, healthy, financially healthy, top performing organization as we come through this. To the extent that we don't achieve those kinds of things, shareholders suffer, our customer base suffers, our own internal work force suffers.
- Q. Again turning to Page 2 under Number 5 of Exhibit
 27. Did Great Plains Energy represent to Aquila
 that Great Plains Energy anticipated at that time
 receiving approval to retain a significant portion

1		of the synergies generated by combining Kansas
2		City Power & Light Company and Aquila?
3	Α.	Not that I am aware of.
4	Q.	What experience, if any, do you have relative to
5		the practices in Missouri regarding the retention
6		of synergies through mergers? Shareholder
7		retention?
8	A.	This is the first case that I have been involved
9		in.
10	Q.	When did you first become acquainted with Mr. Rick
11		Green?
12	Α.	I don't recall a specific time. I first came here
13		in 2000. I may have met him sometime after that.
14		I don't recall a specific date.
15	Q.	You didn't know him before 2000 at least?
16	Α.	No.
17	Q.	Did you have any business dealings with Mr. Green
18		before you became involved in this transaction to
19		acquire Aquila?
20	Α.	No. The company has we operate units jointly.
21		But I have not had any personal direct dealings.
22	Q.	When you say that you are operating units jointly
23		
24	Α.	We own the Iatan plant jointly. I mean, the
25		organizations have a number of interactions.
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- Q. If you would let me finish the question before you provide the answer. I was just going to ask if you are referring to generating units that are jointly owned by more than one utility --
- 5 A. Yes.
 - Q. -- is that what you are referring to?
- 7 A. Yes.

- Q. I am going to hand you Exhibit Number 28. What is that exhibit?
- 10 A. It is a data request from Bob Schallenberg.
- 11 Q. Does it not also have a response?
- 12 A. Yes, it does.
- Q. Does it have an indication of what date the
 employees of Kansas City Power & Light Company met
 with commissioners in Missouri?
- 16 A. Right. February 6, 2007. No. We met on January 17, 2007.
- Q. That is at least what the data request says, correct?
- 20 A. Yes.
- Q. I am going to hand you what has been marked as
 Exhibit Number 9. Ask you to identify what that
 is. And to turn to what I believe is Page 6,
 although it doesn't have a page number on it. It
 is portions of a presentation. What is Exhibit

	1	Number 29?
:	2 A.	It says "Board of Directors, February 1, 2007,
Ś	3	Project Asteroid Management Presentation."
4	Q.	Would you have been involved in that presentation?
5	5 A.	I would have been in the board meeting. I would
6	5	not have made the presentation.
7	Q.	What is Project Asteroid?
8	A.	That was the code name at the time for the Aquila
9		project.
10	Q.	Turning to the page that is labeled at the top,
11		"Process Update." Is there a bullet on that page
12		that indicates whenever it says, "Giant
13		management met with regulators in Jefferson City,
14		Missouri on January 24th"?
15	A.	That is what it says.
16	Q.	And who is giant management?
17	Α.	That would be Great Plains.
18	Q.	Would you have been involved in those meetings?
19	A.	Well, I know that Mike and I went to see the
20		commissioners and I know that we went to see the
21		governor. I don't know which date is correct. I
22		don't remember.
23	Q.	There weren't two meetings, though?
24	Α.	No. We went once.
25	Q.	So one or both of those documents is inaccurate?



1		MR. ZOBRIST: Or one or both of them is
2		correct. I guess that's right. They both
3		can't be right, can they.
4	Α.	I can't count on my memory to tell you which.
5	Q.	(By Mr. Williams) You testified earlier you
6		didn't recall.
7	Α.	Right. I was even in the wrong year, so. Time
8		flies when you are having fun. It is making me
9		worry.
10	Q.	I am going to hand you what has been marked as
11		Exhibit 30. On the first page of that well,
12.		first of all, what is Exhibit 30?
13	A.	It is a set of minutes about a telephonic Board of
14		Directors meeting on January 8th, 2007.
15	Q.	Did you participate in that meeting?
16	A.	Yes, I did.
17	Q.	Under Mr statements attributed to Mr. Chesser,
18		is there a statement about, something about "an
19		opportunity from the Great Plains Energy
20		acquisition of Aquila to functionally integrate
21		Aquila into the company's existing operations"?
22	Α.	Is it on the first page?
23	Q.	I believe so.
24	Α.	That's what it says.
25	Q.	Is the company whose existing operations that is

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	1	being referred to Kansas City Power & Light
	2	Company?
:	3 A.	It is Great Plains. I think probably the way this
4	4	was written, I don't think the subtleties of how
ĩ	5	this might all come together was probably even
6	5	contemplated here.
7	7 Q.	Well, what is your understanding of what Mr.
8	3	Chesser meant by that statement?
9)	MR. ZOBRIST: Let me just object to the
10		extent that you are asking this witness to
11		speculate what another witness was intending.
12	Q.	(By Mr. Williams) I am just asking him what his
13		understanding is.
14	Α.	I think what we saw was the potential to, in the
15		operations, to integrate the things we do in this
16		combined service area for the betterment of the
17		customers, betterment of our financial position.
18		The service areas are contiguous. So we are
19		talking and thinking about integrating operations,
20		consolidating buildings, how many call centers and
21		that kind. The functional integration with regard
22		to the business processes.
23	Q.	So which entities would you be functionally
24		integrating the business operations of?
25	Α.	The utility operations, the regulated operations.

1	Q.	So that would be Kansas City Power & Light Company
2		and Aquila?
3	Α.	That is correct.
4	Q.	Whose Board of Directors meeting minutes is
5		Exhibit Number 30?
6	Α.	This is the Great Plains minutes.
7	Q.	Are you familiar with Aquila's litigation
8		regarding South Harbor?
9	Α.	Somewhat.
10	Q.	Are you aware of any litigation claim against
11	·	Aquila regarding ARISA?
12	A.	Only vaguely. I mean I am not intimately
13		involved in that.
14	Q.	Are you aware of any claims against Aquila
15		alleging market manipulation with regard to
16		commodity trading?
17	Α.	Similarly I know of it, but I am not involved in
18		the details of it.
19	Q.	Do you know if Great Plains Energy plans to seek
20		recovery of the costs related to any of that
21		litigation from Missouri rate payers?
22	Α.	I doubt that anything outside of the utility in
23		Missouri properties, we would be contemplating
24		that. And I don't know that we have made a
25		decision on anything else that might be inside



- 1 0. Do you know whether Great Plains Energy plans to include or exclude any of the costs associated with that litigation with regard to determining 3 the amount of the regulatory amortization it is 4 5 seeking in this case? 6 Α. Which -- what were you referring to? 7 The South Harbor litigation. Aguila's South Ο. Harbor litigation, ARISA litigation and 8 9 allegations of market manipulation.
 - A. Again, I don't think anything outside of the
 Missouri property we would be -- I can't imagine
 we would be doing that. And I don't believe we
 have come to grips with the other, with anything
 inside. South Harbor being probably the
 particular one. I think there is a lot of
 uncertainty there. I don't know what we would
 ultimately do. I don't think we have tackled that
 decision.
 - Q. What is your understanding of the South Harbor litigation, what that is regarding?
 - A. Whether that asset stays there in place or has to be moved, has to be torn down and moved.
 - Q. What is that asset?

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- A. It is a generating facility, gas turbines.
 - Q. I am going to hand you what has been marked as

1		Exhibit Number 31. What is that exhibit?
2	A.	It says, "Project Asteroid Management
. 3		Presentation, Board of Directors, January 8,
4		2007."
5	Q.	And Project Asteroid, what is that referring to
6		again?
7	Α.	The Aquila acquisition.
8	Q.	Did you attend that Board of Directors meeting?
9	Α.	Yes.
10	Q.	Do you know who presented that material to the
11		Board?
12	A.	I don't recall. It could have been Terry Basham
13		or it could have been it probably would have
14		been Terry Basham. He would have been the most
15		likely presenter.
16	Q.	Could you hand that to me for just a moment. I
17		want to bring your attention to Slide 11, which is
18		titled, "Visit with Regulators." Does that slide
19		indicate that Great Plains Energy's management
20		believed that conversations with regulators were
21		necessary before consummating the acquisition
22		of consummating the acquisition of Aquila for
23		the reasons shown on that slide?
24	Α.	Would you ask that question again.
25		MR. WILLIAMS: I will have the court

reporter read it back.

(The pending question was read.)

- A. Well, I didn't prepare the slide. I'm not sure that I can interpret what they meant. I think what this slide was attempting to do was to highlight some important issues that we were considering at the time.
- Q. (By Mr. Williams) I turn your attention to Slide

 13. It should be two pages down. Does that slide
 indicate that Great Plains Energy had considered
 an alternative approaches to its regulatory plan
 which it could have discussed with the parties in
 this Case Number EM-2007-0374 in an effort to
 reach an agreement?
- A. It is, one of the things we try to do is identify the risks as well as the opportunities. And this clearly is identifying possible things that might occur. I think we talked before, we certainly wanted to get into discussion. I think our teams did attempt to engage in some discussions and those discussions didn't go very far.
- Q. Take a look at the next slide, Number 14. Are you familiar with Great Plains Energy's strategic intent?
- A. I am.

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- Q. Where do utility customers -- where do the rates that utility customers pay for their service fit into Great Plains Energy's strategic intent?
- A. Well, I think they fit into various of these things. One of the underpinnings of the company has been our relatively low cost. I talked earlier in response to one of your questions about how we look at customer satisfaction, how we look at our operating metrics and how we look at our relative cost position and having all three of those meshed together to derive a successful organization and to have satisfied customers and therefore responsive regulatory environment, you have got to do all those things well.
- Q. There are certain categories that are laid out in connection with the strategic intent that are set out on Slide Number 14. Are you familiar with those categories?
- A. I am.

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- Q. Which of those categories would you put the rates that customers pay for utility service?
- A. Well, I think they fit into the three that talk about community political and regulatory, operational excellence, comprehensive energy plan.

1 I think they fit into all those. 2 0. Thank you. Are rates charged to customers a lower 3 priority in Great Plains Energy's strategic intent 4 than increasing shareholder value? 5 Α. Not at all. We are constantly having to 6 balance both of those. I believe it is the last slide in that 7 Q. 8 presentation. Number 29. Does that slide 9 indicate that Great Plains Energy anticipates 10 spending more capital than Aquila would otherwise 11 if Great Plains Energy acquires Aquila? 12 Well, I think -- yes, what this suggests is that Α. as we looked at the Aquila service area and as we 13 14 thought about what would be necessary to do the three things that I talked about, in your last 15 16 question, that we felt that these additions would 17 be necessary to enhance reliability on the distribution system, to improve performance and 18 19 their generating fleet, to meet the environmental 20 requirements we saw coming. There are a whole 21 host of things that we saw as part of that 22 equation. So yes, there is additional investment 23 in the customers on that system. 24 Does that additional investment put pressure on Q.

increasing rates that Aquila customers would pay?

1	A.	Yes, it does. But we also perceive customer
2		concerns and issues that make these investments
3		appropriate and responsive to what we think would
4		be a high performing utility in terms of service
5		and reliability. The things that the customers
6		expect. And environmental issues.
7	Q.	Whenever you met with commissioners regarding the
8		proposed acquisition of Aquila. I am not going to
9		try to tie you down to a date, because I know you
10		don't recall.
11	Α.	Even a year.
12	Q.	You met with Chairman Davis in that process here
13		in Missouri?
14	Α.	Yes.
15	Q.	Did Chairman Davis indicate to you that he would
16		approve the merger regardless of what evidence was
17		presented in this case?
18	Α.	I don't believe he ever said anything like that.
19	Q.	Did you relay to anyone else your impressions of
20	·	the meeting that was held with Chairman Davis,
21		aside from the Great Plains Energy Board of
22		Directors?
23	Α.	No.
24	Q.	Did anyone from Aquila relay to you any
25		impressions of any meeting they may have had with
	l .	

1 Missouri commissioners? 2 Α. No. 3 Do you know if Great Plains Energy or Aquila made Ο. any commitment to Kansas regulators to process 4 5 their application for the merger later than the applications processed in Missouri? 6 7 Α. No. Have Kansas City Power & Light Company and Aquila 8 Ο. 9 requested regulatory authority to engage in joint 10 dispatch after Great Plains Energy acquires 11 Aquila? 12 Α. I don't believe so. 13 Ο. Why not? 14 Α. I think there are a number of regulatory issues 15 and I think we have chosen not to do that. 16 Ο. What are the regulatory issues you are referring 17 to? 18 That is not an area that I am expert on. Α. 19 that we have decided not to do it. I am trying to 20 recall the issues, but I think market power might 21 be one of them. There were a whole set of issues 22 and concerns there that led us to decide not to. 23 Q. Do you know who would know what those issues are? 24 Α. I think they were addressed in testimony, I want 25 to say Richard Spring might have been the witness.



1	Q.	Do you know if the short-term debt ratings of
2		Great Plains Energy or Kansas City Power & Light
3		Company will be downgraded if the merger as
4		proposed closes?
5	Α.	I don't know that. I know that Michael Cline and
6		Terry Basham have provided testimony on those
7		issues.
8	Q.	What impact would it have on Aquila I'm sorry.
9		What impact would it have on Great Plains Energy
10		and Kansas City Power & Light Company if their
11	·	short-term debt ratings are downgraded?
12	Α.	Would you repeat that.
13	Q.	What impact would it have on Kansas City Power &
14		Light Company and Great Plains Energy if their
15		short-term debt ratings are downgraded?
16	Α.	It could result in higher cost of debt.
17	Q.	If that occurs, would Great Plains Energy and
18		Kansas City Power & Light Company pass that higher
19		debt cost on to their customers?
20		MR. ZOBRIST: Just object, lack of
21		foundation. You may answer.
22	Α.	There might be a number of possible reactions to
23		that. I don't know what I don't want to
24		speculate what would happen.
25		MR. ZOBRIST: Is this a good time for a

1 break? MR. WILLIAMS: Sure. 3 (A short recess was taken.) 4 Q. (By Mr. Williams) Back to the topic of possibility of higher short-term debt costs. 5 6 you know whether any witness in this case has 7 filed testimony addressing whether Aguila or 8 Kansas City Power & Light Company will seek to 9 recover higher short-term debt costs from rate 10 payers? I don't recall specifically. It would be either 11 Α. 12 Cline or Basham's testimony would be relevant to 13 that. 14 Do you know if any of the witnesses have Q. 15 quantified the costs of short-term borrowing? Again that is not my area of strength. 16 Α. 17 be either Cline or Basham. Do you know if any of the witnesses has quantified 18 Q. 19 the costs of short-term debt in any analysis of 20 the net benefits of Great Plains Energy, Inc.'s acquisition of Aquila? 2.1 22 The same answer. Α. 23 Ο. Do you know if Aquila has any non-utility 24 operations? 25 I believe they do. Α.



1	Q.	Do you know if Kansas City Power & Light Company
2		is planning to improve the productivity of its
3		Missouri Electric operations even if Great Plains
4		Energy does not acquire Aquila?
5	Α.	I think there is a constant effort to do that.
6	Q.	Are there any planned productivity enhancements to
7		Kansas City Power & Light Company's Missouri
8		Electric operations that would take place post
9		merger, regardless of whether or not the merger is
10		accomplished?
11	A.	I can't think of any specifically, but we are on a
12		continuous journey for improvement. So we would
13		always be striving to do that.
14	Q.	Has Kansas City Power & Light Company improved
15		productivity in its Missouri Electric operations
16		in the past?
17	Α.	Yes.
18 .	Q.	Does Great Plains Energy operate utility property?
19		MR. ZOBRIST: I just object. I don't
20		know if that is meant to be a legal question
21		or not. The witness can certainly answer.
22		Let me just object to the extent it calls for
23		a legal conclusion.
24	Α.	I am not sure what you are asking.
25	Q.	(By Mr. Williams) Who operates what employees

actually operate Kansas City Power & Light
Company's Missouri Electric operations?

A. Kansas City Power & Light employees.

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- Q. Does Kansas City Power & Light Company operate utility property better than Aquila?
- I think you could probably go function by Α. function. I think we in our own testimony have identified the fact that we have tried to look at all of the different operations in both organizations and to take the best from each. we could identify areas of strength at Aquila and areas of strength at KCPL. I am hoping that we are doing that and I am hoping that we are adopting the strongest elements of each. for example, we have testified with regard to their operation of their combustion turbines and things we like. I know that we have testified to the fact that we like what they do in their call center and some of the things that they have done in credit and collection. We have in fact sought out and obtained the services of Jim Alberts who I think has done an outstanding job on their end. On the other hand, I think our fleet operations will benefit theirs. So I mean, I think you could go back and forth. What we are trying to do is to

take the best of both as we consolidate the operations or integrate the operations.

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- Q. Does Kansas City Power & Light Company provide better customer service than Aquila?
- A. I think that is a relative conclusion. We have achieved some outstanding results. Can you look at various metrics. Our overall customer satisfaction with the service we are providing seems to be improving. We happen to use the J.D. Power's benchmarking survey work. We have moved into the top tier in the midwest region. There are things that Aquila does well at its call center. It is a collection of a lot of things. The ultimate test is our customer satisfied. We seem to think we are doing a reasonably good job there.
- Q. Does Kansas City Power & Light Company have fewer on-the-job employee fatalities than Aquila?
- A. Not necessarily. We have had two very unfortunate accidents this year within our plant. We have been working very aggressively since that accident to make sure we understand the causes. Make sure it doesn't happen again. I'm not sure that I know their injury record specifically. We have had two fatalities this year. I think it has been a few

1		years since we did have someone, early when I
2		arrived here, on the delivery side of the
3		business.
4	Q.	Does Kansas City Power & Light Company have better
5		generation plant availability than Aquila?
6	Α.	I suspect we do.
7	Q.	In what areas does Kansas City Power & Light
8		Company perform better than Aquila?
9	Α.	I think I just identified a number of areas of
10		focus. I think our T & D organizations are
11		strong. I think our generation operations happen
12		to be larger and I think are bringing more to
13		bear. As I said, I thought their customer service
14		operation was quite strong.
15	Q.	"Their" being?
16	Α.	Aquila's.
17	Q.	Did you mean transmission and distribution when
18		you said T & D?
19	A.	Yes, I did.
20	Q.	Are there any other areas that you would mention?
21	Α.	Those come to mind.
22	Q.	You mentioned Aquila performing better than Kansas
23		City Power & Light Company in customer service, I
24		believe. Are there any other areas that you would
25		identify as being stronger by Aguila than Kansas

1		City Power & Light Company?
2	A.	I believe I mentioned that we were quite impressed
3		with their combustion turbine operations.
4	Q.	Anything else?
5	A.	Those are the ones that come to mind.
6	Q.	Do you know if the employee compensation of Kansas
7		City Power & Light Company employees is more or
8	•	less or equal to the employee compensation of
9		Aquila's employees for comparable positions in the
10		two companies?
11	Α.	I don't recall exactly. There are pluses and
12		minuses in many areas. There are differences. I
13		don't know in total relatively what it looks like.
14	Q.	If I understand your testimony correctly, are you
15		saying that depending on the position it could be
16		more or less or the same?
17	Α.	Yes. That is correct.
18	Q.	How do you view Kansas City Power & Light
19		Company's regulatory relationships in Missouri
20		compared to those of Aquila?
21	Α.	Well, they have certainly been different, because
22		we have been on different trajectories and had
23		different issues. It is like a marriage. It is
24		up and down and all over the place.
25	Q.	What did you mean when you used the word

1 "trajectories" in your last answer? Α. Well, Aquila has been through a different set of issues than we have. And so you are going to have 3 4 different pressures at different times depending on the situation you are in, the issues that you 6 are wrestling with. They have had some challenges that we haven't had. At this point in time how do you view Aquila's 8 Ο. 9 regulatory relationships in Missouri compared to 10 those of Kansas City Power & Light Company? 11 Α. I think we are probably in a similar situation 12 since we are trying to consolidate both of these 13 companies. And we are both before the Commission 14 on the same issue, so I would say that we are probably in a similar situation. 15 16 Ο. Has Aquila management worked constructively with 17 Great Plains Energy and Kansas City Power & Light 18 Company to achieve an arrangement that would be 19 beneficial to shareholders and customers of Aquila 20 and Kansas City Power & Light Company? 21 Α. Would you say that again... 22 Q. Has Aquila management worked constructively with Great Plains Energy and Kansas City Power & Light 23 24 Company to achieve an arrangement that would be 25 beneficial to shareholders and customers of Aquila

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Α.

and Kansas City Power & Light Company?

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You know, I think the -- clearly the entire regulatory structure and process around which you go about these things requires that each company separately represent its own constituents to begin with. All the way up until you get shareholder approval, each company has to operate independently and separately and protect the interests of that organization. Given that, with that being said, I think we have tried to work constructively through this. But the value we pay, acceptance of that offer, those are independent processes from independent companies. We are now working toward integration I think in a very cooperative way. And I think that we have worked through the challenges cooperatively to the extent that we can under law and under the rules of engagement on these kinds of processes.

- Will the acquisition of Aquila by Great Plains Ο. Energy as proposed in the application be beneficial to Aquila customers if the synergy levels predicted are not achieved within the proposed timetable?
- Overall our view is that these synergies can be achieved. They can be achieved within the

timetable that we have got and that the benefit is ongoing for a long period of time. So I think the short run time tables are certainly important to us as we think about the business and we think about the value of the firm. But the benefits to the customer I think will be there and will continue to accrue over a much longer period of time. So yeah, I think it is a net positive for the customers.

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- Q. I believe you have testified earlier that you have not been involved in a merger of utilities in the past?
- Α. That is correct. I have been involved, though, in significantly larger organizations and restructuring and process improvement and process redesign. In fact we grew significantly larger than both of these two companies combined. is largely what we are up to here. This is not like we are merging one technology with another in two separate worlds. This is a set of operations in very close proximity to ours that are very similar to ours. And this is about process redesign and structuring of organizations with which we are highly familiar -- which is why I also said that we have I think a high probability

of implementation success here on these things.

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- Q. If a utility loses a number of experienced employees at one time, will that have an impact on the utility's operations?
- Α. It could and it is something that a utility that plans well has to deal with. We are all dealing with that today, even in the context of retirement. Baby boomers retiring. We and everybody else in the United States are facing that brain drain issue and what do you do and how do you institutionalize things. And I think it is something that we are getting used to. something that we have moved on aggressively. think it is something that actually we are going to benefit from in this consolidation and this integration. We are going to get people from both organizations. I think we will be successful in And yes, we will lose people to doing that. We fully expect that. But we think retirement. that the surviving team will be strong and will have more depth, as opposed to the two institutions independently. It is one of the real opportunities we think in this merger.
- Q. Does Aquila currently employ a significant number of employees that can be eliminated without

impacting Aquila's operations?

A. Well, I believe we have testified to where the needs are and what we are going to do and how many positions would be eliminated. We have already indicated a commitment on our part to retain the workers, people who do the day-to-day work. Build the lines that keep power flowing, to answer customer's calls, to do meters. The workers are coming over in total.

Where the reductions are occurring is where there is duplication. Now, we may enhance single staffs with people from the Aquila organization. That is part of the strengthening that I talked about. But by and large, the reductions are going to come, and positions are going to come where there is duplication in staff. And then with the number of retirements we expect in both organizations, while the positions go down, we may be able to retain a larger number of the skilled workers or managers or supervisors because of retirements.

So in terms of the people, I think there is even less impact than the position impact, because we will be losing people out for retirement and other issues.

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1	Q.	Is your prior answer based upon an assumption that
2		Aquila is acquired by Great Plains Energy?
3	Α.	My prior answer?
4	Q.	You are talking about, I believe your discussion
5		was about how the merger would there would be
6		an elimination of duplication?
7	Α.	Right, correct.
8	Q.	So your answer is, was based on that merger taking
9		place?
10		MR. ZOBRIST: I thought that's what your
11		question was based on.
12	Q.	(By Mr. Williams) My question didn't have that as
13 ·		a predicate. That's why I am asking.
14	A.	Then I made maybe I made an incorrect
15		assumption. I was assuming that's what you were
16		talking about.
17	Q.	As point of clarification, if the merger does not
18		take place, is it your opinion that Aquila is
19		currently employing a significant number of
20		employees that can be eliminated without impacting
21		Aquila's operation?
22	Α.	No, that wouldn't be my assumption. I think that
23		is one of the significant challenges that they
24		would face standing alone.
25	Q.	If current employees are taking on additional

responsibilities, is there a time period that is 1 2 required to train those employees to take on those additional responsibilities? 3 I don't know that I agree with your assumption 4 Α. that people are taking on additional 5 responsibilities. 6 I am just asking if people do take on additional . 7 Ο. responsibilities, is there a time period required 8 for them to be trained? 9 If it is a hypothetical, whenever somebody takes 10 Α. 11 on new responsibilities they have to be trained. That is a fact of life, whether we are involved in 12 this merger or not. 13 Do you have an opinion as to how long it will take 14 Q. to replace institutional knowledge that will be 15 16 lost with employees that will be eliminated if this merger closes? 17 18 Α. We are doing lots of things to transfer institutional knowledge, to retain institutional 19 20 knowledge. We will have permanent employees, we will have transitional employees. I know that it 21 22 will be a busy 2008 as we move toward those changes. A third of our new work force will be 23 24 Aguila people. So we will have a significant

number of people from that institution.

Q. You indicated that a significant or a large number of Aquila employees will be retained post the merger. You are anticipating retaining them.

What, if anything, else have you done to transfer retained institutional knowledge, or will you do?

A. Well, clearly in every functional area we have joint teams working, building plans, identifying key people. We have already identified a senior vice president level person. We have identified a corporate vice president level person who will join our organization. They are actively working on all that, helping us identify key people. We are working with all the departments. We have met in detail with all the departments. Some people will go to Black Hills, some will stay here. People have had choice.

We think we have a good, positive attitude developing. Some of these mergers can be brutal on people. We have worked very hard to make it not brutal. In fact we have done everything in our power to welcome their employees on board. I think that is getting a positive reaction from everything I hear and see. We want them to feel good about being a part of our institution, because they are a reflection of our