BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Willie J. Harris Jr., Complainant,))) v.)) Missouri-American Water Company, Respondent.

File No. WC-2021-0129

AFFIDAVIT OF TRACIE FIGUEROA

STATE OF MISSOURI)) SS COUNTY OF ST. LOUIS)

I, Tracie Figueroa, of sound mind and lawful age state that I am the Business Service Specialist-Customer Experience, for Missouri American Water Company; and, under penalty of perjury, I declare that the facts set forth in the foregoing December 11, 2020 Answer to Complaint and Motion to Dismiss regarding the Complainant's account are true and correct to the best of my knowledge, information and belief.

Jracie Ity_____ Signature of Declarant December 14, 2020