

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 17th day of
December, 2014.

In the Matter of the Staff Investigation of Solar
Rebate Payments Pursuant to the Renewable
Energy Standard and the Commission's Rules

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File No. EO-2014-0357

**ORDER ACCEPTING STAFF'S REPORT AND DIRECTING THE SUBMISSION
OF ADDITIONAL REPORTS AND UPDATES**

Issue Date: December 17, 2014

Effective Date: December 17, 2014

On June 16, 2014, the Commission's Staff filed a motion asking the Commission to order Staff to investigate the compliance of Kansas City Power & Light Company, KCP&L Greater Missouri Operations Company, and Union Electric Company, d/b/a Ameren Missouri with Commission Rule 4 CSR 240-20.100(4) regarding solar rebate payments to retail account holders. Staff explained that it had received several informal complaints and other correspondence from retail account holders and solar generation installers regarding 4 CSR 240-20.100(4)(K)'s 30-day requirement for solar rebate payment. Staff wanted to investigate those questions in more detail. The Commission directed Staff to proceed with its investigation, and on November 14, Staff filed its final report.

Staff's report finds that in 2013 and 2014, each of Missouri's investor-owned electric utilities required to make solar rebate payments – Kansas City Power & Light Company, KCP&L Greater Missouri Operations Company, and Union Electric Company d/b/a Ameren Missouri – had difficulties in paying rebates within the 30-day period allowed by the Commission's regulations. Based on its review of the information provided, Staff

determined that the utilities have experienced a surge in solar rebate applications and have attempted to respond to the increase in the number of rebate applications and related processing workload over the course of 2013 by hiring additional employees and making changes to their rebate processing. The utilities' on-time (30 day) percentage of rebate payments in 2013 ranged from 73 to 78 percent. Staff concluded that it is unlikely, based on current circumstances and available information, that there will be continuing issues with solar rebate processing for any of the utilities. Nevertheless, Staff recommends the Commission direct each of the utilities to submit an action plan to Staff, followed by monthly status updates until solar rebates are no longer being paid. No utility or other stakeholder has responded to Staff's report, or to the recommendations contained in that report.

The Commission finds that the additional filings recommended by Staff are reasonably necessary to allow Staff to monitor utility compliance with the regulatory requirements. The Commission will direct the utilities to make those additional filings.

THE COMMISSION ORDERS THAT:

1. No later than February 1, 2015, Kansas City Power & Light Company, KCP&L Greater Missouri Operations Company, and Union Electric Company, d/b/a Ameren Missouri, shall each provide an action plan to Commission's Staff briefly describing the utility's plan to timely make required solar rebate payments.

2. Beginning on March 1, 2015, and continuing on the first day of each month thereafter, until solar rebates are no longer being paid, Kansas City Power & Light Company, KCP&L Greater Missouri Operations Company, and Union Electric Company, d/b/a Ameren Missouri, shall each provide Staff with a monthly status update summarizing the monthly number of rebates, the percentage of those rebates paid late, and a

spreadsheet containing the following information for each rebate paid or scheduled to be paid:

- Customer application identification (tracking number or account number);
- Date application was received;
- Date the bi-directional meter was set;
- Date the rebate check was issued;
- Date the rebate check was mailed;
- Date all paperwork was considered complete; and
- Any additional notes on the processing.

3. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

R. Kenney, Chm., Stoll, W. Kenney,
Hall, and Rupp, CC., concur.

Woodruff, Chief Regulatory Law Judge