

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Nancy Price for a Change of )  
Electric Provider ) File No. EO-2015-0017

## ORDER DIRECTING APPLICANT TO FILE A RESPONSE

Issue Date: August 26, 2014

Effective Date: August 26, 2014

On July 16, 2014, Nancy Price filed an application with the Missouri Public Service Commission requesting a change of electric supplier from Tri-County Electric Cooperative to Union Electric Company d/b/a Ameren Missouri. Applicant's reasons for a change of supplier are that: (1) everyone around her house has Ameren; (2) price is a big reason; (3) she is in the city limits and can be supplied by Ameren if she chooses; and, (4) she has had issues with power outages during storms for long periods of time. Ameren Missouri, Tri-County and the Staff of the Commission have each filed responses to the application.

Ameren Missouri and Tri-County point out that Missouri law<sup>1</sup> requires that requests for a change of supplier be for reasons other than a rate differential. Additionally, Tri-County argues that Nancy Price, the Applicant, is not the proper party to request a change of supplier because she is not a member of the cooperative. The company further argues that her complaint about power outages is non-specific as to date and time. Both Ameren and Tri-County opine that the application should be denied.

The Staff of the Commission, after receiving data concerning power outages of Tri-County, opines that the power outages reflected in the company's data is not

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<sup>1</sup> Section 394.315.2, RSMo.

necessarily unusual or indicative of existing circuit problems. Through its investigation, Staff concludes that the application for a change of supplier be denied.

The Commission will direct that Nancy Price file a response to the above pleadings, particularly with regard to her interest in the relevant property.

**THE COMMISSION ORDERS THAT:**

1. Nancy Price shall file a response, as described in the body of this order, no later than September 10, 2014.
2. This order is effective upon issuance.

**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Kennard L. Jones, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 26th day of August, 2014.